

# BAS5 for Xeon

## Maintenance Guide





# HPC

# BAS5 for Xeon

## Maintenance Guide

**Hardware and Software**

**September 2008**

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**REFERENCE**  
**86 A2 90EW 01**

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# Preface

## Intended Readers

This guide is intended for use by qualified personnel, in charge of maintaining and troubleshooting the Bull HPC clusters of NovaScale R4xx nodes, based on Intel® Xeon® processors.

## Prerequisites

Readers need a basic understanding of the hardware and software components that make up a Bull HPC cluster, and are advised to read the documentation listed in the Bibliography below.

## Structure

This guide is organized as follows:

- Chapter 1. *Stopping/Restarting Procedures*  
Describes procedures for stopping and restarting Bull HPC cluster components.
  - Chapter 2. *Day to Day Maintenance Operations*  
Describes how to undertake different types of maintenance operations using the set of maintenance tools provided with Bull HPC clusters.
  - Chapter 3. *Troubleshooting*  
This chapter aims to help the user develop a general, comprehensive methodology for identifying, and solving problems on- and off-site.
  - Chapter 4. *Updating the firmware for the InfiniBand switches*  
Describes how to update the **Voltaire** switch firmware.
  - Chapter 5. *Updating the firmware for the MegaRAID Card*  
Describes how to update the firmware for the **MegaRAID** card.
  - Chapter 6. *Accessing, Updating and Reconfiguring the BMC Firmware on NovaScale R4xx machines*  
Describes how to update the **BMC** firmware on NovaScale and R4xx machines systems.
  - Chapter 7. *Managing the BIOS on NovaScale R4xx Machines*  
Describes how to update the BIOS on NovaScale R421 and R422 machines. It also defines the recommended settings for the BIOS parameters on NovaScale R4xx machines.
- Glossary and Acronyms*  
Lists the Acronyms used in the manual.

## Bibliography

Refer to the manuals included on the documentation CD delivered with your system OR download the latest manuals for your Bull Advanced Server (**BAS**) release, and for your cluster hardware, from: <http://support.bull.com/>

The Bull *BAS5 for Xeon Documentation* CD-ROM (86 A2 91EW) includes the following manuals:

- Bull *HPC BAS5 for Xeon Installation and Configuration Guide* (86 A2 87EW).
- Bull *HPC BAS5 for Xeon Administrator's Guide* (86 A2 88EW).
- Bull *HPC BAS5 for Xeon User's Guide* (86 A2 89EW).
- Bull *HPC BAS5 for Xeon Maintenance Guide* (86 A2 90EW).
- Bull *HPC BAS5 for Xeon Application Tuning Guide* (86 A2 16FA).
- Bull *HPC BAS5 for Xeon High Availability Guide* (86 A2 21FA).

The following document is delivered separately:

- The *Software Release Bulletin* (SRB) (86 A2 71 EJ)



### Important

The **Software Release Bulletin** contains the latest information for your BAS delivery. This should be read first. Contact your support representative for more information.

---

In addition, refer to the following:

- Bull *Voltaire Switches Documentation CD* (86 A2 79ET)
- *NovaScale Master* documentation

For clusters which use the **PBS Professional** Batch Manager:

- *PBS Professional 9.2 Administrator's Guide* (on the *PBS Professional CD-ROM*)
- *PBS Professional 9.2 User's Guide* (on the *PBS Professional CD-ROM*)

## Highlighting

- Commands entered by the user are in a frame in 'Courier' font, as shown below:

```
mkdir /var/lib/newdir
```

- System messages displayed on the screen are in 'Courier New' font between 2 dotted lines, as shown below.

```
-----  
Enter the number for the path :  
-----
```

- Values to be entered in by the user are in 'Courier New', for example:  
COM1

- Commands, files, directories and other items whose names are predefined by the system are in '**Bold**', as shown below:  
The **/etc/sysconfig/dump** file.
- The use of *Italics* identifies publications, chapters, sections, figures, and tables that are referenced.
- < > identifies parameters to be supplied by the user, for example:  
<node\_name>



#### **WARNING**

A *Warning* notice indicates an action that could cause damage to a program, device, system, or data.



#### **CAUTION**

A *Caution* notice indicates the presence of a hazard that has the potential of causing moderate or minor personal injury.





---

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# Chapter 1. Stopping/Starting Procedures

This chapter describes procedures for stopping and restarting Bull HPC cluster components, which are mainly used for maintenance purposes.

The following procedures are described:

- 1.1 *Stopping/Restarting a Node*
- 1.2 *Stopping/Restarting an Ethernet Switch*
- 1.3 *Stopping/Restarting a Backbone Switch*
- 1.4 *Stopping/Restarting the HPC Cluster*

## 1.1 Stopping/Restarting a Node

### 1.1.1 Stopping a Node

Follow these steps to stop a node:

1. Stop the customer's environment. Check that the node is not running any applications by using the **SINFO** command on the management node. All customer applications and connections should be stopped or closed including shells and mount points.
2. Un-mount the filesystem.
3. Stop the node:

From the management node enter:

```
nsctrl poweroff <node_name>
```

This command executes an Operating System (OS) command. If the OS is not responding it is possible to use:

```
nsctrl poweroff_force <node_name>
```

Wait for the command to complete.

4. Check the node status by using:

```
nsctrl status <node_name>
```

The node can now be examined, and any problems which may exist diagnosed and repaired.

## 1.1.2 Restarting a Node

To restart a node, enter the following command from the management node:

```
nsctrl poweron <node_name>
```

---

**Note** If during the boot operation the system detects an error (temperature or otherwise), the node will be prevented from rebooting.

---

### Check the node status

Make sure that the node is functioning correctly, especially if you have restarted the node after a crash:

- Check the status of the services that must be started during the boot. (The list of these services is in the `/etc/rc.d` file).
- Check the status of the processes that must be started by a `cron` command.
- The mail server, **syslog-ng** and **ClusterDB** must be working.
- Check any error messages that the mails and log files may contain.

### Restart SLURM and the filesystems

If the previous checks are successful, reconfigure the node for SLURM and restart the filesystems.

## 1.2 Stopping/Restarting an Ethernet Switch

- Power-off the Ethernet switch to stop it.
- Power-on the Ethernet switch to start it.
- If an Ethernet switch must be replaced, the MAC address of the new switch must be set in the ClusterDB. This is done as follows:
  1. Obtain the MAC address for the switch (generally written on the switch, or found by looking at DHCP logs).
  2. Use the **phpPgAdmin** Web interface of the DATABASE to update the switch MAC address (<http://IPaddressofthemanagementnode/phpPgAdmin/> user=clusterdb and password=clusterdb).
  3. In the **eth\_switch** table look for the **admin\_macaddr** row in the line corresponding to the name of your switch. Edit and update this MAC address. Save your changes.
  4. Run a **dbmConfig** command from the management node:

```
dbmConfig configure --service sysdhcpd --force -nodeps
```

5. Power-off the Ethernet switch.
6. Power-on the Ethernet switch.

The switch issues a DHCP request and loads its configuration from the management node.

---

**See** *Bull HPC BAS5 for Xeon Administrator's Guide* for information about how to perform changes for the management of the ClusterDB.

---

## 1.3 Stopping/Restarting a Backbone Switch

The backbone switches enable communication between the cluster and the external world. They are not listed in the **ClusterDB**. It is not possible to use ACT for their reconfiguration.

## 1.4 Stopping/Restarting the HPC Cluster

### 1.4.1 Stopping the HPC Cluster

To stop the whole cluster in complete safety it is necessary to launch different stages in sequence. The **nsclusterstop** script includes all the required stages.

1. From the management node, run:

```
# nclusterstop
```

2. Stop the management node.

### 1.4.2 Starting the HPC Cluster

To start the whole cluster in complete safety it is necessary to launch different stages in sequence. The **nsclusterstart** script includes all the required stages.

1. Start the Management Node.
2. From the Management Node, run:

```
# nclusterstart
```

---

**See** Chapter 2 for details about the **nsclusterstop/nsclusterstart** commands and their associated configuration files.

---



## Chapter 2. Day to Day Maintenance Operations

### 2.1 Maintenance Tools Overview

This chapter describes a set of maintenance tools provided with a Bull HPC cluster. These tools are mainly Open Source software applications that have been optimized, in terms of CPU consumption and data exchange overhead, to increase their effectiveness on Bull HPC clusters which may include hundred of nodes. The tools are usually available through a browser interface, or through a remote command mode. Access requires specific user rights and is based on secured shells and connections.

Function	Tool	Purpose	Page
Administration	ConMan ipmitool	Managing Consoles through Serial Connection	2-2
	nsclusterstop / nsclusterstart	Stopping/Starting the cluster	2-5
	nsctrl	Managing hardware (power on, power off, reset, status, ping checking temperature, changing bios, etc)	2-7
	Remote Hardware Management CLI		2-8
	syslog-ng	System log Management	2-9
	lptools (lputils, lpflash)	Upgrading Emulex HBA Firmware (Host Bus Adapter)	2-14
Backup / Restore	BSBR	Backing-up and restoring data (based on mkCDrec)	2-16
Monitoring	ibstatus, ibstat	Monitoring InfiniBand networks	2-20
	IBS tool	Providing information about and configuring InfiniBand switches	2-22
	switchname	Monitoring Voltaire switches	2-31
	lsiocfg	Getting information about storage devices	2-34
	pingcheck	Checking device power state	2-37
Debugging	ibdoctor/ibtracert	Identifying InfiniBand network problem	2-38
	crash/proc/kdump	Runtime debugging and dump tool	2-41
Testing	postbootchecker	Making verifications on nodes as they start	2-44

Table 2-1. Maintenance Tools

## 2.2 Maintenance Administration Tools

### 2.2.1 Managing Consoles through Serial Connections (conman, ipmitool)

The serial lines of the servers are the communication channel to the firmware and enable access to the low-level features of the system. This is why they play an important role in the system **init** surveillance, or in taking control if there is a crash or a debugging operation is undertaken.

The serial lines are brought together with Ethernet/Serial port concentrators, so that they are available from the Management Node.

- **ConMan** can be used as a console management tool.  
See 2.2.1.1 *Using ConMan*.
- **ipmitool** allows you to use a Serial Over Lan (**SOL**) link.  
See 2.2.1.2 *Using ipmi Tools*.

---

**Note** Storage Units may also provide console interfaces through serial ports, allowing configuration and diagnostics operations.

---

#### 2.2.1.1 Using ConMan

The **ConMan** command allows the administrator to manage all the consoles, including server consoles and storage subsystem consoles, on all the nodes. It maintains a connection with all the lines that it administers. It provides access to the consoles and uses a logical name. It supports the key sequences that provide access to debuggers or to dump captures (Crash/Dump).

**ConMan** is installed on the Management Node.

The advantages of ConMan on a simple telnet connection are as follows:

- Symbolic names are mapped per physical serial line.
- There is a log file for each machine.
- It is possible to join a console session or to take it over.
- There are three modes for accessing the console: monitor(read-only), interactive(read-write), broadcast(write only).

#### Syntax:

**conman** <OPTIONS> <CONSOLES>

- |                |  |
|----------------|--|
| <b>-b</b>      | Broadcast to multiple consoles (write-only). |
| <b>-d HOST</b> | Specify server destination. [127.0.0.1:7890] |
| <b>-e CHAR</b> | Specify escape character. [&]                |
| <b>-f</b>      | Force connection (console-stealing).         |

<b>-F FILE</b>	Read console names from file.
<b>-h</b>	Display this help file.
<b>-j</b>	Join connection (console-sharing).
<b>-l FILE</b>	Log connection output to file.
<b>-L</b>	Display license information.
<b>-m</b>	Monitor connection (read-only).
<b>-q</b>	Query server about specified console(s).
<b>-Q</b>	Be quiet and suppress informational messages.
<b>-r</b>	Match console names via regex instead of globbing.
<b>-v</b>	Be verbose.
<b>-V</b>	Display version information.

Once a connection is established, enter "&." to close the session, or "&?" to display a list of currently available escape sequences.

See the **conman** man page for more information.

#### Examples:

- To connect to the serial port of NovaScale `bull47`, run the command:

```
conman bull47
```

#### Configuration File:

The `/etc/conman.conf` file is the conman configuration file. It lists the consoles managed by conman and configuration parameters.

The `/etc/conman.conf` file is automatically generated from the ClusterDB information. To change some parameters, the administrator should only modify the `/etc/conman-tpl.conf` template file, which is used by the system to generate `/etc/conman.conf`. It is also possible to use the **dbmConfig** command. See the *Cluster Data Base Management* chapter for more details.

See the **conman.conf** man page for more information.

---

**Note** The **timestamp** parameter, which specifies the watchdog frequency, is set to 1 minute by default. This value is suitable for debugging and tracking purposes but generates a lot of messages in the `/var/log/conman` file. To disable this function, comment the line `SERVER timestamp=1m` in the `/etc/conman-tpl.cfg` file.

---

## 2.2.1.2

### Using ipmi Tools

The **ipmitool** command provides a simple command-line interface to the **BMC** (Baseboard Management Controller).

To use **SOL** (Serial Over Lan) interface, run the following command:

```
ipmitool -I lanplus -C 0 -U <BMC_user_name> -P <BMC_password>
-H <BMC_IP_Address> sol activate
```

**BMC\_user\_name**, **BMC\_password** and **BMC\_IP\_Address** are values defined during the configuration of the BMC and are taken from those in the **ClusterDB**. The standard values for user name/password are administrator/administrator.

#### ipmitool Command Useful Options

---

**Note** If **-H** is not specified, the command will address the BMC of the local machine.

---

- To start a remote SOL session (to access the console):

```
ipmitool -I lanplus -C 0 -H <ip addr> sol activate
```

- To reset the BMC and return to BMC shell prompt:

```
ipmitool -I lanplus -C 0 -H <ip addr> bmc reset cold
```

- To edit the FRU of the machine:

```
ipmitool -H <ip addr> fru print
```

- To edit the network configuration:

```
ipmitool -I lan -H <ip_addr> lan print 1
```

- To trigger a dump (signal INIT):

```
ipmitool -H <ip addr> power diag
```

- To power down the machine:

```
ipmitool -H <ip addr> power off
```

- To perform a hard reset:

```
ipmitool -H <ip addr> power reset
```

- To display the events recorded in the System Event Log (SEL):

```
ipmitool -H <ip addr> sel list
```

- To display the MAC address of the BMC:

```
ipmitool -I lan -H <ip addr> raw 0x06 0x52 0x0f 0xa0 0x06 0x08 0xef
```

- To know more about the **ipmitool** command, enter:

```
ipmitool -h
```

## 2.2.2 Stopping/Starting the Cluster (nsclusterstop, nsclusterstart)

The **nsclusterstop/nsclusterstart** scripts are used to stop or start the whole HPC cluster. These scripts launch in sequence the various stages making it possible to stop/start the cluster in full safety. For example, the stop process includes the following main steps:

- checking the various equipment,
- stopping the file systems (Lustre for example),
- stopping the storage devices,
- stopping the nodes, except the Management Node(s).

**nsclusterstop** and **nsclusterstart** use two configuration files: **/etc/clustmngt/nsclusterstart.conf** and **/etc/clustmngt/nsclusterstop.conf** files whose values can be changed. The **--file** option allows you to specify another configuration file. These files define:

- the delay parameters between the different stages required to stop/start the cluster
- the sequence in which the group of nodes should be stopped/started. You can run **dmbGroup show** to display the configured groups.

### Usage:

```
/usr/sbin/nsclusterstop [-h] | [-f, --file <filename>]
```

```
/usr/sbin/nsclusterstart [-h] | [-f, --file <filename>]
```

### Options:

- file <filename>, -f** Specify a configuration file (default: **/etc/clustmngt/nsclusterstart.conf** or **/etc/clustmngt/nsclusterstop.conf**).
- h** Display **nsclusterstart/nsclusterstop** help.
- only\_test , -o** Display the commands that would be launched according to the specified options. This is a testing mode, no action is performed.
- verbose, -v** Verbose mode.

### Configuration files:

```
/etc/clustmngt/nsclusterstart.conf
```

```
#####  
#  
# First Part is used to control the power supply of DDN and servers  
#  
#####  
  
# time to wait for all diskarrays ok, before powering the powerswitches on  
disk_arrays_StartDelay = 300
```

```

# time to wait for all powerswitches being ON after a poweron
couplets_StartDelay = 60

# time to wait after poweron for all servers being effectively operational
servers_StartDelay = 480

#####
#
# Following part is used to control the order to start nodes groups
#
#####

# GROUP <nb simultaneous poweron> <time to wait> <period to wait> <time to
wait after this GROUP>

IO 5 1 5 5
META 5 1 5 5
COMP 5 1 5 5

```

**`/etc/clustmngt/nsclusterstop.conf`**

```

#####
#
# First Part is used to control the power supply of DDN and servers
#
#####

# time to wait after poweroff for all servers being effectively down
servers_StopDelay = 180

# time to wait for ddn processing shutdown
ddnShutdown_Time = 180

# time to wait after poweroff for all powerswitches being OFF
couplets_StopDelay = 30

#####
#
# Following part is used to control the order to stop nodes groups
#
#####

# GROUP <nb simultaneous poweron> <time to wait> <period to wait> <time to
wait after this GROUP>

COMP 5 1 5 5
META 5 1 5 5
IO 5 1 5 5

```

## 2.2.3 Managing hardware (nsctrl)

The **nsctrl** command carries out various tasks related to hardware. This command must be run from the Management Node. The tasks can be performed on any type of node (Compute Node, I/O Node, etc.) except the Management Node.

### Usage:

```
/usr/sbin/nsctrl [options] <action> [<nodes>]
```

### General Options:

<b>--debug</b>	Debug mode (more than verbose).
<b>--dbname name</b>	Specify database name.
<b>--force, -f</b>	Do not ask for confirmation or state checking.
<b>--group, -g</b>	Specify a group of nodes. You can use the <b>dbmGroup show</b> command to display the defined groups.
<b>--help, -h</b>	Display <b>nsctrl</b> help.
<b>--interval, -i</b>	Specify the number of nsm calls before waiting the period defined by the <b>--time</b> option.
<b>--jobs, -j</b>	Number of simultaneous nsm actions (for example, with <b>-j 5</b> you can run 5 simultaneous <b>nsmpower</b> processes). Default = 30.
<b>--only_test, -o</b>	Display the NS Commands that would be launched according to the specified options and action. This is a testing mode, no action is performed.
<b>--time, -t</b>	Time to wait after the number of nsm calls defined by the <b>--interval</b> option.
<b>--verbose, -v</b>	Verbose mode.

### Specifying nodes:

The nodes are specified as follows: **basename[i,j-k]** .

If no nodes are explicitly specified, **nsctrl** uses the nodes defined by the **--pap** or **--group** option.

### Actions:

**poweron**  
**poweroff**  
**poweroff\_force**  
**reset**  
**status**  
**ping**

## Examples:

---

**Note** In the following examples the `-o` option (`--only_test`) is used to display which NS Commands would be launched for the specified action.

---

- To power off node `ns1`, enter:

```
# nsctrl -o poweroff_force ns1
```

```
ns1 : /usr/NSMasterHW/bin/nsmpower.sh -a off_force -m ipmilan -H ns1 -  
u user2
```

- To ping node `ns1`, enter:

```
# nsctrl -o ping ns1
```

```
ns1 : ping -c 1 ns1
```

## 2.2.4 Remote Hardware Management CLI (NS Commands)

The Remote Hardware Management **CLI** (Command Line Interface) is a set of commands that perform hardware tasks on Bull HPC, these are also known as NS Commands. These commands provide the administrator with an easy way to automate scripts to power on/off and to get hardware information about the nodes.



## 2.2.5 Managing System Logs (syslog-ng)

For security and tracking purposes, and also to decrease the amount of administration work resulting from the size of the cluster, all the system logs are centralized on the Management Node. There are two ways to send system log information to the Management Node:

- The logs are collected on each node, using standard mechanisms for archival and log file permutation. Various utilities ensure compression, transfer and archival of these log files on the Management Node in asynchronous mode. A centralized operation is performed on the Management Node, in order to extract and search events according to the criterion required for example date, type, gravity, and so on.

This asynchronous process facilitates curative actions for the incidents that have occurred on the cluster.

- Some events are immediately reported to the Management Node. Filters are used, which specify the type and gravity level of the events that have to be transferred immediately.

This synchronous process instantaneously gives the administrator a global view of system events.

**syslog-ng** (Syslog New Generation) is the powerful system log manager used on Bull HPC clusters to manage cluster system logs and includes the following features:

- The ability to filter messages based on content using regular expressions.
- Encoding and authentication of the network traffic.
- Forwarding logs using TCP and UDP protocols.
- Log compression.

### 2.2.5.1 Configuring syslog-ng

**syslog-ng** is installed on the cluster using the default configuration. The scripts used to transfer log files are also installed. The administrators can modify the default configuration according to their needs.

The `/etc/syslog-ng/syslog-ng.conf` file contains the configuration parameters for **syslog-ng**. This file is divided into five sections:

<b>options</b> section	General options
<b>source</b> section	Source events
<b>destination</b> section	Log destinations
<b>filter</b> section	Filter definitions
<b>log</b> section	Actions to be performed on messages

## options Section

Any general parameters may be configured in the options section. An example is below:

```
# Start of options area
options {
  sync (0);          # Number of events before writing in the logs
  time_reopen (10); # Wait 10s before reconnecting if the connection
                    # failed. Used when logs are centralized through network
  #time_reap (number);# Closes a log file that is not accessed after
                    # "number" seconds
  log_fifo_size (1000); # number of event lines stored, before writing them.
                    # Enables events to be taken quickly into account
                    # and to free the process that has generated them.
  long_hostnames (off); # Usage of long names
  use_dns (no)      # Usage of DNS to find addresses
  use_fqdn (no);   # Usage of machine short name
  owner("root");  # logs owner
  group("root");  # logs group
  perm("644");    # logs rights mask
  keep_hostname (yes);#
  create_dir (yes); # Create directories for log storage
  use_time_recv(no); # Local time will be used instead of the time written
                    # in the logs
  #gc_idle_threshold(100); # The garbage collector is started after 100
                    # events if syslog-ng is inactive.
  #gc_busy_threshold(100); # The garbage collector is started after 3000
                    # events if syslog-ng is active.
};
```

## source Section

The source section defines the log source from the following: network, local files, peripheral, pipe, stream.

### Syntax:

```
source <identifier>
{source-driver(params); source-driver(params); etc.};
```

For example, the following lines are suitable for a Linux system. They enable the `/dev/log` stream to be read and also to receive syslog-ng internal messages and to handle kernel starting messages:

```
source src {
  unix-stream("/dev/log");
  internal();
  file("/proc/kmsg");
};
```

Possible sources are as follows:

- unix-stream(<filename>)** Stream pipes (used in Linux).
- file(<filename>)** File data (Linux kernel messages for example).
- pipe(<filename>)** Named pipes (for interfacing with Nagios for example).
- tcp(<ip>,<port>)** and **udp(<ip>,<port>)** To listen on an address and a port.
- internal()** syslog-ng internal messages.

## destination Section

This section defines the destination of the logs.

### Syntax:

```
destination <identifier>
{ destination-driver(params); destination-driver(params); etc.};
```

The possible destinations are the following ones:

<code>file(&lt;filename&gt;)</code>	To send to a file.
<code>tcp(&lt;ip&gt;,&lt;port&gt;)</code> and <code>udp(&lt;ip&gt;,&lt;port&gt;)</code>	To send the logs on the network to another machine.
<code>unix-stream(&lt;filename&gt;)</code>	To send to stream pipes (used in Linux).
<code>usertty(&lt;user&gt;)</code>	To send to the <user > consoles, but only if this user is connected. You can use the "*" character to specify that the messages have to be sent to all users.
<code>program(&lt;commandtorun&gt;)</code>	To send towards a program.

### Examples :

You can specify several destination directives in a destination section, as in the following example:

```
destination debug {file("/var/log/debug.log"); };
destination messages {file("/var/log/messages.log"); };
destination console {usertty("root"); };
destination xconsole {pipe("/dev/xconsole"); };
destination mail2admin {program("/usr/bin/MailToAdmin"); };
destination full{
file("/dev/tty12");
file("/var/log/full.log" log_fifo_size(2000));
};
```

---

**Note** You can add specific options such as `log_fifo_size(2000)` as shown in the example above.

---

In the following example, all the logs will be sent to the Management Node, whose address is 192.168.0.100:

```
destination central_log {tcp ("192.168.0.100" port(514); }
```

### Using Macros:

It may be useful to use macros to set intelligible names for your destination files. Predefined macros exist, such as FACILITY, PRIORITY or LEVEL, DATE, FULLDATE, ISODATE, YEAR, MONTH, DAY, HOUR, MIN, SEC, FULLHOST, HOST. Some examples are below:

```
destination full {
file("/dev/tty12");
file("/var/log/full_$$DAY-$$MONTH-$$YEAR.log"
owner("root")
group("adm")
```

---

```
perm(0640));  
};
```

---

---

```
destination hosts {  
file("/var/log/HOSTS/$HOSTS/$FACILITY/$YEAR/$MONTH/$DAY/$FACILITY$YEAR  
$MONTH$DAY"  
owner("root")  
group("adm")  
perm(0600)  
dir_perm(0700)  
create_dirs(yes));  
};
```

---

---

**Note** Do not forget to remove or archive older files regularly.

---

### filter Section

This section describes the filtering mechanism for events.

**Syntax:**

**filter <identifier> {expression; };**

The filters are defined by the following keywords:

<b>facility(facility[,facility])</b>	To filter by type.
<b>level(pri[,pri1, .. pri2 [,pri3]])</b>	To filter by priority or level.
<b>program(regex)</b>	To filter by the name of the program that has generated the message.
<b>host(regex)</b>	To filter by the regular expression of the name of the host that has sent the message.
<b>match(regex)</b>	To filter by a regular expression.
<b>filter(filtername)</b>	To use another filter.

All keywords may be used several times. The expressions can contain the AND, OR and NOT operators.

**Examples:**

---

```
filter f_iptables { match("IN=.*OUT=.*MAC=.*"); };  
filter f_snort { match("snort: "); };  
filter f_full { not filter(f_snort) AND NOT filter(f_iptables); };  
filter f_messages { level(info..warn) AND NOT facility(auth, authpriv,  
mail, news); };
```

---

### log Section

In this section you define how the messages will be processed using source, destination and filters commands defined in the previous sections.

**Syntax:**

```
log { source(s1); source(s2); ...  
filter(f1); filter(f2); ...  
destination(d1); destination(d2);  
flags(flag1[, flag2...]); }
```

**Examples:**

---

```
log { source(src);  
filter(f_news); filter(f_notice);  
destination(newnotice);  
};  
log { source(src);  
destination(full);  
};
```

---

## 2.2.6 Upgrading Emulex HBA Firmware with lptools

**lptools** is a set of two utilities for upgrading Emulex HBA firmware. These two utilities are:

- **lputil**: low level tool used to interact with Emulex HBA
- **lpflash**: high level script used to upgrade firmware of a set of Emulex HBA.

Emulex driver (**lpfc** module) has to be loaded when using **lptools** (check with **lsmod**).

Firmware updates are available from Emulex Web site.

On a node, you can get the current FW level from all the Emulex HBA using the **lsiocfg** tool ("getting information about storage devices").



### WARNING

Be sure that FC devices are not being used when upgrading the Emulex HBA firmware.

### 2.2.6.1 lputil

This low level tool should not be used in standalone mode. Please refer to on-line help when using this tool.

### 2.2.6.2 lpflash

**lpflash** flashes Emulex HBAs with the specified firmware file. **lpflash** may be used to upgrade in one shot all the HBAs on a server.

#### Syntax:

```
lpflash <-m LP_Model -f path_to_firmware [-v]> | <-h> | <-V>
```

#### Flags:

<b>-m model</b>	Emulex HBA model to flash (case insensitive)
<b>-f file</b>	firmware file
<b>-v</b>	verbose mode
<b>-h</b>	displays help
<b>-V</b>	displays version

#### Example:

```
lpflash -m lp11000 -f /tmp/bd210a7.all
```

This command will upgrade all LP11000 HBA to 2.10A7 firmware.

### 2.2.6.3

## Upgrade Emulex Firmware on Multiple Nodes

Running the `pdcp` / `pdsh` commands, Emulex firmware can be upgraded in one shot on a set of nodes:

- use `pdcp` to copy the new firmware file on all the nodes
- use `pdsh` to run `lpflash` on these nodes.

### Example:

The following commands copy the Emulex firmware file on to nodes `node1`, `node2` and `node3`, and then upgrade all Emulex LP11000 HBA on these nodes with firmware 2.10A7:

```
pdcp -w "node1,node2,node3" bd210a7.all /tmp/  
pdsh -w "node1,node2,node3" lpflash -m lp11000 -f /tmp/bd210a7.all
```

## 2.3 Saving and Restoring the System (BSBR)

To save and restore the Management Node system, use **BSBR** (Bull System Backup Restore). **BSBR** is based on the **mkCDrec** (make recovery CD-ROM) Open Source tool, used to create a bootable Linux system image to restore the system after a problem has occurred, such as a disk crash or a system intrusion.

**BSBR** is available on the *Bull Extension Pack* CD delivered with the **Red Hat** media.



This section applies to the version of **BSBR** based on `mkcdrec-0.8.7-2.b.5.8.4.Bull RPM`.

---

**Note** This section highlights the information you must be aware of when you use **BSBR** in a HPC environment. For more information about installing and using the product, please refer to the *Bull System Backup / Restore User's Guide (86 A2 73EV)* available on the *Bull Extension Pack* CD.

---

The system backups are saved on DVD-ROM or on NFS mounted disk or tape.

---

**Note** **BSBR** is designed to back up the operating system in place on a node. **BSBR** should NOT be used for data backup. Use a different method to do this.

---

A typical example of usage is to run **BSBR** every night for a system, and store the ISO images on another system via **NFS**, or to burn the images onto DVD-ROMs, which can then be used to restore the system.

The Management Node system files should be backed up regularly once Bull Advanced Server has been installed on the Management Node and the different node image files have been deployed.

### 2.3.1 Installing BSBR

**BSBR** uses the RPM included on the *Bull Extension Pack* CD. To install **BSBR** insert the *Bull Extension Pack* CD in the drive and type the following commands:

```
cd /<mntdir>/tools/mkcdrec
.install.sh
```

where `<mntdir>` = mount directory for DVD/CD (see `/etc/fstab`).

---

**Note** Ignore the warning message related to Webmin.

---



## 2.3.2 Configuring BSBR

The `/var/opt/mkcdrec/Config.sh` file contains the configuration parameters for BSBR. All parameters have a default value. By default, BSBR is configured to save on DVD or NFS.

The following values should be checked, either to verify that they fit your needs, or to define values specific to your cluster.

<b>ISOFS_DIR</b>	The temporary directory where all the files to be backed up are stored. The default is <code>/tmp/backup</code> <b>WARNING: The content of the ISOFS_DIR will be wiped out when the make clean command is used.</b>
<b>CDREC_ISO_DIR</b>	The location where 'CDrec.iso' ISO9660 images will be made. Default is <code>/tmp</code>
<b>KERNEL_APPEND</b>	Add the <code>nmi_watchdog=0</code> parameter in the variable, as in the following example: <code>KERNEL_APPEND = "nmi_watchdog=0"</code>
<b>EXCLUDE_LIST</b>	List of directories which should be excluded during backup. Of course, it also means they cannot be restored too. Default is <code>/tmp/*, /proc/*, /mnt/*</code> <b>IMPORTANT:</b> <b>Assuming that /test is a directory:</b> - <code>"/test"</code> will exclude all items in <code>/test</code> , also <code>/test</code> will NOT exist upon restore. - <code>"/test/*"</code> will exclude all items in the directory <code>/test</code> , but <code>/test</code> will be created upon restore.

It is essential to exclude as many directories as possible in order to reduce the number of DVDs used for the backup.

For Bull HPC Clusters the following directories can be excluded:

- `/release`
- `/tmp/*` (excluded by default)
- `/mnt/*` (excluded by default)
- `/test` (if it exists)

If you do not need to save the KSIS images, you can exclude also:

- `/var/lib/systemimager/images/*`
- `/var/lib/systemimager/scripts/*`
- `/var/lib/systemimager/overrides/*`

---

**Note** The RPMs that are installed on the Management Node are in the `/release` directory. It is not necessary to save it because these RPMs can be retrieved from the installation CDs.

---

## 2.3.3 Backing up a system

### 2.3.3.1 Un-mount the Mounted Drives

It is recommended to un-mount the mounted drives, assuming the mounted data does not need to be saved.

### 2.3.3.2 Stop Services



**Important**

All activity on the Management Node must be stopped when creating the backup. The ClusterDB must not be used during the backup operation.

The following services should all be stopped before running **BSBR**.

- **Lustre**
- **ganglia**
- **postgresql**

To stop the **Lustre** service, run the following commands:

```
lustre_util umount -f all -n all
lustre_util stop -f all
lustre_migrate hastop
service ldap stop
storedepha -c stop -a
```

To stop the **ganglia** service, run the following commands:

```
service gmond stop
service gmetad stop
```

To stop the **postgresql** service, run the following commands:

```
service postgresql stop
```



**Important** Do not forget to restart the stopped services after the backup is complete.

### 2.3.3.3 Creating the Backup

Carry out these operations on the Management Node.

1. Log on as the root user (preferably in single mode).
2. Go to the base directory, by default this is **/var/opt/mkcdrec**:

```
cd /var/opt/mkcdrec
```

3. Check that the system is operational:

```
make test
```

Warning messages are displayed if some elements are missing for the backup. If this happens, make the appropriate corrections and restart **make test** until the test is successful.

---

**Note** Ignore the “/bin/mt not found” warning message issued by **test2** if there is no tape drive.

---

4. Launch the backup operation:

```
bsbr
```

A menu is displayed, similar to that below:

-----  
Enter your selection:

- 1) Create rescue CD-ROM only (no backups)
- 2) Create ISO backup images in /tmp  
(to burn on CDROM or DVD)
- 3) Create backup on disk  
(mounted hard disk, NFS mount point, SMB mount point)
- 4) Create backup on tape device /dev/nst0
- 5) Quit

Please choose from the above list [1-5]:  
-----

Select one of the options displayed (1 to 5) and follow the instructions that are displayed on the screen.

5. The ISO images to be burnt to DVD will be created in the directory specified in the configuration file (**CDREC\_ISO\_DIR** parameter). By default this is **/tmp**.

---

**Note** Check the **mkcdrec.log** file in case of problems.

---

6. It is recommended to burn immediately the ISO image on DVD. To do this, please refer to the *Bull System Backup / Restore User's Guide*.

## 2.3.4 Restoring a System

To restore a system, boot on the first DVD-ROM. An automatic procedure is started, which is suitable in most cases.

For more control over the restoration procedure, you can stop the automatic restoration by pressing **Enter** when the following message is displayed:

-----  
Automatic Disaster Recovery (AUTODR) Mode is active !  
Press "Enter" key to interrupt AUTODR mode (within 20 seconds)..  
-----

Then launch the restore manually using the following commands:

```
cd /etc/recovery  
./start-restore.sh
```

When the restore is completed, reboot the machine using the **reboot** command.

## 2.4 Monitoring Maintenance Tools

### 2.4.1 Checking the status of InfiniBand Networks (ibstatus, ibstat)

#### 2.4.1.1 ibstatus Command

**ibstatus** displays basic information obtained from each **InfiniBand** driver for the local adapter included in an **InfiniBand** network.

Normal output includes LID, Subnet Manager LID, port state (UP or DOWN), port physical state and the link width in terms of transfer rate. **-v** enable verbose mode which includes all **sysfs** supported parameters for the port interface and port.

#### Syntax:

```
ibstatus [-h] [devname[:port]]...
```

#### Examples:

- To display status of all IB ports, enter:

```
ibstatus
```

- To display status of mthca1 ports, enter:

```
ibstatus mthca1
```

- To show status of specified ports, enter:

```
ibstatus mthca1:1 mthca0:2
```

#### Output example for a mthca dual port HCA

---

```
Infiniband device 'mthca0' port 1 status:
  default gid:      fe80:0000:0000:0000:0008:f104:0397:7ca5
  base lid:         0x0
  sm lid:           0x0
  state:            1: DOWN
  phys state:       2: Polling
  rate:             2.5 Gb/sec (1X)

Infiniband device 'mthca0' port 2 status:
  default gid:      fe80:0000:0000:0000:0008:f104:0397:7ca6
  base lid:         0x2d
  sm lid:           0x3
  state:            4: ACTIVE
  phys state:       5: LinkUp
  rate:             10 Gb/sec (4X)
```

---

## 2.4.1.2 `ibstat` Command

`ibstat` works in a similar fashion to the `ibstatus` utility but is implemented as a binaries and not a script, and is more useful than `ibstatus` as more detailed information is provided. It includes options to list Channel Adapters and/or Ports.

### Syntax:

```
ibstat [-d(efug) -l(list_of_cas) -p(orts_list) -s(hort)] <ca_name> [portnum]
```

### `ibstat` command examples:

- To display status of all IB ports, enter:

```
ibstat
```

- To display status of `mt_hca1` ports, enter:

```
ibstat mt_hca1
```

- To show status of specified ports, enter:

```
ibstat mt_hca1 2
```

- To list the port GUIDs of `mt_hca0`, enter:

```
ibstat -p mt_hca0
```

- To list all CA names, enter:

```
ibstat -l
```

## 2.4.2 Diagnosing InfiniBand Fabric Problems (IBS tool)

This tool is used from the Management Node to diagnose problems for **InfiniBand** fabric using the cluster switch topology information contained in the **NetworkMap.xml** file, and the error checking counters contained in the **PortCounters.csv** file. Alternatively, an IBS database, **IBSDB**, containing all the switch information can be created and then used as the data source to diagnose the problems

### Command syntax

```
ibs -a <action> [-h|-v|-C] [-l|-s <switch>] [-f <networkmap>] [-c <counters>]
```

The following options are available for the **ibs** command:

- h Help file
- v Verbose mode
- C Disable colored text output
- a Action (one of: **topo**, **bandwidth**, **errors**, **config**, **group**, **dbpopulate**, **availability**, **dbcreate**, **dbdelete**, **dbupdate**, **dbupdatepc**).

### OFED related options

When working from the cluster Management Node, and provided this node is fitted with an **InfiniBand** adapter that is connected to an InfiniBand interconnect, it is recommended that the **-N** and **-E** options are used as the OFED software view of the cluster is more reliable than that provided by data taken directly from the switch.

- N Query the IB subnet manager to obtain and update the hostname details.
- E Query the IB subnet manager to obtain and update data using the error and traffic counters.

### Data related options

By default IBS analyses the data contained in the IBSDB database unless the **-s** or **-l** flags are used. This default mode is known as 'database mode'.

- s <switch> 'Connected mode'. Connect to the switch specified by its hostname or IP address and then retrieve the **NetworkMap.xml** and **PortCounters.csv** files for this switch.
- l 'Local mode'. Use the **NetworkMap.xml** and **PortCounters.csv** files that are available locally or that are specified by the **-f** and **-c** flags for the analysis. These files can then be analysed separately on a machine which is not part of the cluster. However, as stated above it is better to work within the OFED stack using the **-N** and **-E** options to obtain the latest data.

- f filename** Specify the file to be used when loading or saving the network map file, **NetworkMap.xml**. When used in conjunction with the **-s switch** option, the file downloaded from the switch will be saved to file **<filename>**. When used in conjunction with the **-I** flag, the specified file will be used as the input file.
- c filename** Specify the file to be used when loading or saving the port counters file (**PortCounters.csv** file). When used in conjunction with the **-s** switch option, the file downloaded from the switch will be saved to the file **<filename>**. When used in conjunction with the **-I** flag, the specified file will be used as the input file.

### 2.4.2.1 IBS command actions

#### topo

The **topo** action for the **-a** option provides detailed topology details for the switch.

```
ibs -s <switch_name> -a topo -NE
```

This will give output that includes a description of the switches, the hostnames, the GUID for the Nodes, the LID for the Nodes, the physical location of the switches. The port details, including any errors, are shown in the bottom half of the screen for both local ports and for ports which are connected to remotely – see the screen example on the next page:

```
[csc@zeus2 ~]# ibs -i swu0c0-0 -vHE -a topo
Connecting to switch swu0c0-0
Done.
Sending request for file NetworkMap.xml
Done.
Getting response header from switch swu0c0-0
Done.
Downloading NetworkMap.xml
Done.
Creating IB hosts
No board found.
Populating switch chassis with boards
boards: 0, chassis: 0
Assigned: 74, total: 74
Connecting ports
37 ports assigned, 37 ports total, 37 pairs.
Updating hostnames using OEDB query
37 hosts updated, 37 failed, 0 total: 24
Looking for program perQuery
using /usr/local/ofsdb/bin/perQuery
Updated: 74, failed: 0, total: 74
Assigning port counters
74 assigned, 74, not assigned: 0, total: 74
Done.
Connecting to database clusterdb on host localhost:5432
24 localizations updated.
Updating equipment IP addresses from database clusterdb
24 IP addresses updated.
Updating switch IDs from database clusterdb
21 switch IDs updated.
```

LOCAL				MODELID   LOCATION		MODELID   LOCATION   ERRORS				MODELID   LOCATION   ERRORS					
PORT/PTIN	PORTGUID/PORTMODEG	HOSTNAME	MODEGUID	PORTGUID	PORT	PIN	SPEED	WIDTH	LOC	TYPE	DESCRIPTION	HOSTNAME	MODELID	LOCATION	ERRORS
2	0x0008f1040041254a	swu0c0-0	0x0008f1040041254a	0x0002-9020245915	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus2	0x0001	(A,1) RACK2/71	
3	0x0008f1040041254a			0x0002-9020245916	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus2	0x0002	(A,1) RACK2/72	xmcdi.scarid=2, v115dr.opped=2
4	0x0008f1040041254a			0x0002-9020245917	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus3	0x0001	(A,1) RACK2/76	
5	0x0008f1040041254a			0x0002-9020245918	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus3	0x0001	(A,1) RACK2/76	
6	0x0008f1040041254a			0x0002-9020245919	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus6	0x0012	(A,1) RACK2/76	
7	0x0008f1040041254a		Linkdowned#1	0x0002-9020245920	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus5	0x0013	(A,1) RACK2/76	
8	0x0008f1040041254a		Linkdowned#2	0x0002-9020245921	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus5	0x0013	(A,1) RACK2/76	
9	0x0008f1040041254a			0x0008f1040041254a	5	9	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	v115dr.opped=2, xmcdi.scarid=1
10	0x0008f1040041254a			0x0008f1040041254a	10	10	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
11	0x0008f1040041254a			0x0008f1040041254a	11	11	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
12	0x0008f1040041254a			0x0008f1040041254a	12	12	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
13	0x0008f1040041254a			0x0008f1040041254a	13	13	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
14	0x0008f1040041254a			0x0008f1040041254a	14	14	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
15	0x0008f1040041254a			0x0008f1040041254a	15	15	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
16	0x0008f1040041254a			0x0008f1040041254a	16	16	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
17	0x0008f1040041254a			0x0008f10400411946	9	9	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-1	0x0009	(A,2) RACK1/C	
18	0x0008f1040041254a			0x0008f10400411946	10	10	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-2	0x0008	(A,2) RACK1/B	
19	0x0008f1040041254a			0x0008f10400411946	11	11	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-2	0x0008	(A,2) RACK1/B	
20	0x0008f1040041254a			0x0008f10400411946	12	12	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-2	0x0008	(A,2) RACK1/B	
21	0x0008f1040041254a			0x0008f10400411946	13	13	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-2	0x0008	(A,2) RACK1/B	
22	0x0008f1040041254a			0x0008f10400411946	14	14	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-2	0x0008	(A,2) RACK1/B	
23	0x0008f1040041254a			0x0008f10400411946	15	15	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-2	0x0008	(A,2) RACK1/B	
24	0x0008f1040041254a			0x0008f10400411946	16	16	0	0	0x0001	Switch	IS990240 Voltair	swu0c0-2	0x0008	(A,2) RACK1/B	

LOCAL				MODELID   LOCATION		MODELID   LOCATION   ERRORS				MODELID   LOCATION   ERRORS					
PORT/PTIN	PORTGUID/PORTMODEG	HOSTNAME	MODEGUID	PORTGUID	PORT	PIN	SPEED	WIDTH	LOC	TYPE	DESCRIPTION	HOSTNAME	MODELID	LOCATION	ERRORS
1	0x0008f1040041254a	swu0c0-1	0x0008f1040041254a	0x0002-9020245941	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus8	0x0004	(A,1) RACK2/ZC	v115dr.opped=2, xmcdi.scarid=1
2	0x0008f1040041254a			0x0002-9020245942	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus9	0x0003	(A,1) RACK2/ZC	v115dr.opped=2, xmcdi.scarid=1
3	0x0008f1040041254a			0x0002-9020245943	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus11	0x0017	(A,1) RACK2/ZB	xmcdi.scarid=2, v115dr.opped=2
4	0x0008f1040041254a			0x0002-9020245944	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus16	0x001D	(A,1) RACK2/G	xmcdi.scarid=2, v115dr.opped=2
5	0x0008f1040041254a		Linkdowned#4, Linkscoper=2	0x0002-9020245945	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus17	0x000E	(A,1) RACK2/G	xmcdi.scarid=2, v115dr.opped=2
6	0x0008f1040041254a		Linkdowned#3	0x0002-9020245946	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus18	0x001E	(A,1) RACK2/F	xmcdi.scarid=2, v115dr.opped=2
7	0x0008f1040041254a		Linkdowned#5	0x0002-9020245947	1	1	0	0	0x0001	CA	MT25218 Infin.Hos	zeus18	0x001E	(A,1) RACK2/F	xmcdi.scarid=2, v115dr.opped=2
8	0x0008f1040041254a			0x0008f1040041254a	5	9	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	xmcdi.scarid=1
9	0x0008f1040041254a			0x0008f1040041254a	10	10	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	
10	0x0008f1040041254a			0x0008f1040041254a	11	11	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	
11	0x0008f1040041254a			0x0008f1040041254a	12	12	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	
12	0x0008f1040041254a			0x0008f1040041254a	13	13	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	
13	0x0008f1040041254a			0x0008f1040041254a	14	14	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	
14	0x0008f1040041254a			0x0008f1040041254a	15	15	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	
15	0x0008f1040041254a			0x0008f1040041254a	16	16	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	
16	0x0008f1040041254a			0x0008f1040041254a	16	16	0	0	0x0001	Switch	IS990240-M Voltair	swu0c0-0	0x0001	(A,2) RACK1/O	

Figure 2-1. Example of IBS command topo action output



Use the command below to obtain the fabric topology using the data stored in the IBS database. The hostnames and traffic counters are updated using the OFED tools:

```
ibs -a topo -NE
```

Use the command below to dump the fabric topology using the local map file test/**NetworkMap.xml** and test/**portcounters.csv**. The data read from these files is updated using the OFED tools:

```
ibs -l -f test/NetworkMap.xml -c test/portcounters.csv -a topo -NE
```

## bandwidth

The syntax for the bandwidth action is shown below. This action is very useful when benchmarking in order to monitor the performance of switch and to identify any bottlenecks.

```
ibs -s <switch_name> -a bandwidth -NE
```

Details of packets sent and received for the switch for both local and remote connections are displayed, as shown in Figure 2-2.

## errors

The errors action can be used to produce a short report containing details of the faulty links for a switch. This is very useful for troubleshooting and will help to pinpoint any problems for the interconnects.

```
ibs -s <switch_name> -a errors -NE
```

This will give output, similar to that shown in Figure 2-3. **EPM** indicates the error rate in the form of Errors per Million packets sent.

---

**See** FAQ ID – F10040 “How to debug and clear InfiniBand fabric errors using FVM PM Counters CSV file?” available from [www.voltaire.com](http://www.voltaire.com) for details of the different Port Counter error messages.

---

```

[localhost:~]# ibm -s iwu06-0-0 -vNE -s bandwidth
Done.
Connecting to switch iwu06-0-0
Sending request for file NetworkMap.xml
Getting response header from switch iwu06-0-0
Downloading NetworkMap.xml
Creating 18 hosts
Populating boards
Populating switch chassis with boards
Assigning ports to 18 hosts
Connecting to program smquery
Looking for program smquery
Updating hostnames using OFED smquery
Looking for program perfquery
Updating port counters using OFED perfquery
Assigning port counters
Connecting to database clusterdb on host localhost:5432
Updating equipment IP addresses from database clusterdb
Updating switch IP addresses from database clusterdb
Updating switch IDs from database clusterdb
Done.
HCA: 21 ASICs: 0, ISRN024: 3, ISRN096: 0, ISRN288/301.2: 0, total: 24
No board found.
boards: 0, chassis: 0
assigned: 0, total: 74
using /usr/local/ofed/bin/smquery
updated: 24, failed: 0, total: 24
using /usr/local/ofed/bin/perfquery
updated: 74, failed: 0, total: 74
Done.
24 IP addresses updated.
21 switch IDs updated.
-----
DESCRPTION | HOSTNAME | NODEID | LOCATION |
-----
ISRN0240-M Voltair | iwu06-0-0 | 0x0008f104001254a | 0x0001 | [A,2] RACK1/D |
-----
REMARKS
-----
PORT/PIN | XMIT (MB) | RCY (MB) | XMIT PKT | RCY PKT | WIDTH | SPEED | ERRORS | LOCATION | ERRORS
-----
dropped=2 | 3 | 48 | 885635 | 680375 | 4X | 5.0 G | | | | | | | | [A,1] RACK2/Z | xmdt.scarId=2, vL15
4 | 266 | 18 | 123898 | 760752 | 4X | 5.0 G | | | | | | | | [A,1] RACK2/R |
5 | 4095 | 4095 | 8156285 | 6385244 | 4X | 5.0 G | | | | | | | | [A,1] RACK2/Z |
6 | 28 | 26 | 1093126 | 896361 | 4X | 5.0 G | Linkdowned=1 | | | | | | | | [A,1] RACK2/Z |
7 | 34 | 26 | 1093126 | 896361 | 4X | 5.0 G | | | | | | | | [A,1] RACK2/Z |
iscard=1 | 8 | 4095 | 103078847 | 85606653 | 4X | 5.0 G | Linkdowned=2 | | | | | | | | [A,1] RACK2/L | vL15dr.oppeId=2, xmd
iscard=1 | 9 | 4095 | 4294967295 | 3824691544 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
10 | 4095 | 4095 | 3464915143 | 4294967295 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
11 | 4095 | 4095 | 93470532 | 11435618 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
12 | 4095 | 4095 | 504124256 | 44788 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
13 | 4095 | 4095 | 504124256 | 44788 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
14 | 4095 | 47 | 283250610 | 135486 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
15 | 4095 | 26033 | 4294967295 | 4294967295 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
16 | 4095 | 4095 | 465606020 | 2843232505 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/C |
17 | 4095 | 4095 | 4294967295 | 4294967295 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |
18 | 4095 | 259 | 557579423 | 964474 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |
19 | 4095 | 4095 | 62246288 | 12582285 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |
20 | 4095 | 8 | 53582285 | 50740 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |
21 | 4095 | 135771 | 50740 | 50740 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |
22 | 4095 | 4294967295 | 3464843853 | 4294967295 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |
23 | 4095 | 3192923600 | 65977482 | 3192923600 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |
24 | 4095 | 3829506053 | 2743468922 | 3829506053 | 4X | 5.0 G | | | | | | | | [A,2] RACK1/B |

```

Figure 2-2. Example of IBS command bandwidth action output

```

[root@zeus2 ~]# ibs -s lsu0c0-0 -vME -a errors
Connecting to switch lsu0c0-0
Sending request for file NetworkMap.xml
Getting response header from switch lsu0c0-0
Downloading NetworkMap.xml
Creating IB hosts
Populating boards
Assigning ports to IB hosts
Connecting ports
Looking for program smquery
Updating hostnames using OFED smquery
Updating port counters using OFED perquery
Assigning port numbers
Updating equipment localisation on host localhost:5422
Updating equipment localisation from database clusterdb
Updating equipment IP addresses from database clusterdb
Updating switch IDs from database clusterdb

```

HOSTNAME	PORT	PTN	LID	LOCATION	EPM	REMOTE_HOSTNAME	PORT	PTN	LID	REMOTE_LOCATION	EPM	ERRORS
zeus19	1	1	0x0013	(A,1) RACK2/F	0.333	lsu0c0-1	8	8	0x0018	(A,2) RACK1/C	0.000	xmchscard=1
zeus5	1	1	0x0008	(A,1) RACK2/L	0.384	lsu0c0-1	8	8	0x0018	(A,2) RACK1/C	3.5	xmchscard=12,vl15dr-opped=2,linkdowned=1
zeus20	1	1	0x0011	(A,1) RACK2/E	0.000	lsu0c0-2	5	3	0x0017	(A,2) RACK1/B	0.000	xmchscard=4,vl15dr-opped=2
zeus14	1	1	0x0006	(A,1) RACK2/Y	0.000	lsu0c0-2	3	3	0x0017	(A,2) RACK1/B	0	xmchscard=3
zeus9	1	1	0x0005	(A,1) RACK2/Z	0.375	lsu0c0-2	2	2	0x0018	(A,2) RACK1/C	0.000	xmchscard=4,vl15dr-opped=2
zeus22	1	1	0x0015	(A,1) RACK2/C	0.6	lsu0c0-2	7	7	0x0017	(A,2) RACK1/B	0.000	rcvr=2,xmchscard=1
lsu0c0-0	11	11	0x0001	(A,2) RACK1/D	0.002	lsu0c0-1	11	11	0x0018	(A,2) RACK1/C	0	xmchscard=1
lsu0c0-0	21	21	0x0001	(A,2) RACK1/D	0.004	lsu0c0-2	13	13	0x0017	(A,2) RACK1/B	0.079	xmchscard=1
lsu0c0-0	7	7	0x0001	(A,2) RACK1/D	4	zeus4	1	1	0x0008	(A,1) RACK2/O	0.522	xmchscard=6,linkrecovr=1,linkdowned=1
lsu0c0-0	17	17	0x0001	(A,2) RACK1/D	0.019	lsu0c0-2	9	9	0x0017	(A,2) RACK1/B	0	xmchscard=2,linkdowned=1
lsu0c0-0	22	22	0x0001	(A,2) RACK1/D	0.046	lsu0c0-2	14	14	0x0017	(A,2) RACK1/B	0	xmchscard=2,linkdowned=1
lsu0c0-0	18	18	0x0001	(A,2) RACK1/D	0.034	lsu0c0-2	10	10	0x0017	(A,2) RACK1/B	0	xmchscard=2,linkdowned=1
lsu0c0-0	23	23	0x0001	(A,2) RACK1/D	0.010	lsu0c0-2	15	15	0x0017	(A,2) RACK1/B	0	xmchscard=2,linkdowned=1
lsu0c0-0	16	16	0x0001	(A,2) RACK1/D	0.041	lsu0c0-1	16	16	0x0018	(A,2) RACK1/C	0	xmchscard=2,linkdowned=1
lsu0c0-0	13	13	0x0001	(A,2) RACK1/D	0.012	lsu0c0-1	13	13	0x0018	(A,2) RACK1/C	0	xmchscard=2,linkdowned=1
lsu0c0-0	6	6	0x0001	(A,2) RACK1/D	12	zeus6	1	3	0x0012	(A,1) RACK2/ZH	4	linkdowned=6,xmchscard=5,linkrecovr=1
lsu0c0-0	3	3	0x0001	(A,2) RACK1/D	0.13	lsu0c0-1	12	2	0x0018	(A,2) RACK1/C	0.002	xmchscard=1
lsu0c0-0	20	20	0x0001	(A,2) RACK1/D	0.013	lsu0c0-2	12	2	0x0017	(A,2) RACK1/B	0	xmchscard=2,linkdowned=1
lsu0c0-0	14	14	0x0001	(A,2) RACK1/D	0.041	lsu0c0-1	12	11	0x0018	(A,2) RACK1/C	0	xmchscard=2,linkdowned=1
lsu0c0-0	15	15	0x0001	(A,2) RACK1/D	N/A	zeus7	15	15	0x0018	(A,1) RACK1/C	0.384	xmchscard=5,linkrecovr=1,linkdowned=1
lsu0c0-0	8	8	0x0001	(A,2) RACK1/D	3.5	zeus7	1	1	0x000E	(A,1) RACK2/R	8	xmchscard=6,linkdowned=1
lsu0c0-0	4	4	0x0001	(A,2) RACK1/D	N/A	zeus7	1	1	0x0017	(A,2) RACK1/B	0.000	xmchscard=1,linkdowned=1
lsu0c0-0	24	24	0x0001	(A,2) RACK1/D	N/A	lsu0c0-2	16	16	0x0017	(A,2) RACK1/B	0	xmchscard=1,linkdowned=1
lsu0c0-0	10	10	0x0001	(A,2) RACK1/D	N/A	lsu0c0-2	10	10	0x0018	(A,2) RACK1/B	0.000	xmchscard=1,linkdowned=1
lsu0c0-0	19	19	0x0001	(A,2) RACK1/D	N/A	lsu0c0-2	11	11	0x0017	(A,2) RACK1/B	0.000	xmchscard=1,linkdowned=1
lsu0c0-0	5	5	0x000C	(A,2) RACK1/D	8	zeus3	1	1	0x0003	(A,1) RACK2/ZG	0.001	xmchscard=6,linkrecovr=1,linkdowned=1
zeus3	1	1	0x000C	(A,1) RACK2/O	0.000	lsu0c0-2	6	6	0x0017	(A,2) RACK1/B	0.000	xmchscard=11,linkdowned=1
zeus23	1	1	0x0016	(A,1) RACK2/ZG	0.001	lsu0c0-2	5	5	0x0001	(A,2) RACK1/O	0.000	xmchscard=7,vl15dr-opped=2
zeus12	1	1	0x0016	(A,1) RACK2/B	0.2	lsu0c0-2	8	8	0x0017	(A,2) RACK1/O	0.001	xmchscard=2,vl15dr-opped=2
zeus13	1	1	0x000A	(A,1) RACK2/ZA	0.5	lsu0c0-2	2	2	0x0017	(A,2) RACK1/O	0.000	xmchscard=15,vl15dr-opped=4,linkdowned=1
zeus8	1	1	0x0012	(A,1) RACK2/Z	0.000	lsu0c0-2	1	1	0x0017	(A,2) RACK1/O	0	xmchscard=13,vl15dr-opped=2,linkdowned=1
zeus2	1	1	0x0009	(A,1) RACK2/ZC	4	lsu0c0-1	6	6	0x0017	(A,2) RACK1/O	0	xmchscard=5,vl15dr-opped=2
zeus7	1	1	0x000F	(A,1) RACK2/Z	0.375	lsu0c0-1	1	1	0x0018	(A,2) RACK1/C	0.001	xmchscard=14,linkrecovr=2,linkdowned=2,linkrecovr=1
zeus16	1	1	0x000E	(A,1) RACK2/R	8	lsu0c0-0	3	3	0x0001	(A,2) RACK1/O	0	linkdowned=4,linkrecovr=2,xmchscard=1
zeus17	1	1	0x0010	(A,1) RACK2/G	0.000	lsu0c0-1	5	5	0x0018	(A,2) RACK1/C	0.000	linkdowned=4,linkrecovr=2,xmchscard=1
lsu0c0-1	6	6	0x0018	(A,2) RACK1/C	0.002	zeus17	1	1	0x0014	(A,1) RACK2/F	0.333	linkdowned=5
lsu0c0-1	7	7	0x0018	(A,2) RACK1/C	0.000	zeus18	1	1	0x0014	(A,1) RACK2/F	0.1	linkdowned=5
lsu0c0-1	9	9	0x0018	(A,2) RACK1/C	0.002	lsu0c0-0	9	9	0x0001	(A,2) RACK1/O	0.375	xmchscard=20
lsu0c0-1	8	8	0x0018	(A,2) RACK1/C	0.000	zeus9	1	1	0x0005	(A,1) RACK2/ZC	0.333	linkdowned=1
lsu0c0-1	1	1	0x0018	(A,2) RACK1/C	0.000	zeus9	1	1	0x0005	(A,1) RACK2/ZC	0.375	linkdowned=6
zeus18	1	1	0x0018	(A,2) RACK1/C	0.001	zeus8	1	7	0x0005	(A,1) RACK2/F	0.001	linkdowned=6
lsu0c0-2	11	11	0x0014	(A,2) RACK1/F	0.333	lsu0c0-1	1	1	0x0018	(A,2) RACK1/C	N/A	linkdowned=1
lsu0c0-2	7	7	0x0017	(A,2) RACK1/B	0.000	lsu0c0-0	19	19	0x0015	(A,2) RACK1/O	0.6	linkdowned=7
lsu0c0-2	16	16	0x0017	(A,2) RACK1/B	0.000	zeus5	24	24	0x0001	(A,2) RACK1/O	N/A	linkdowned=1
lsu0c0-2	13	13	0x0017	(A,2) RACK1/B	0.000	zeus6	21	21	0x0001	(A,2) RACK1/O	0.004	xmchscard=22
lsu0c0-2	6	6	0x0017	(A,2) RACK1/B	0.079	lsu0c0-0	21	21	0x000C	(A,1) RACK2/O	0.000	linkdowned=1
lsu0c0-2	8	8	0x0017	(A,2) RACK1/B	0.000	zeus23	1	1	0x000C	(A,1) RACK2/O	0.2	linkdowned=5
lsu0c0-2	5	5	0x0017	(A,2) RACK1/B	0.000	zeus20	1	1	0x0015	(A,1) RACK2/E	0.000	linkdowned=2
zeus4	1	1	0x0008	(A,1) RACK2/O	0.522	lsu0c0-0	7	7	0x0001	(A,1) RACK1/O	0.000	xmchscard=20,vl15dr-opped=2,linkdowned=1
zeus15	1	1	0x0002	(A,1) RACK2/X	0.000	lsu0c0-2	4	4	0x0017	(A,2) RACK1/B	4	xmchscard=3
zeus11	1	1	0x0004	(A,1) RACK2/ZB	0.000	lsu0c0-1	4	4	0x0018	(A,2) RACK1/C	0	xmchscard=5,vl15dr-opped=2

```

[root@zeus2 ~]#

```

Figure 2-3. Example of IBS command errors action output

## config

This action manually creates the instruction sequence needed to configure the hostname mapping for a switch.

**Note** This option only applies to Voltaire switches which use 4.0 or later firmware versions.

```
ibs -s <switch_name> -vNE -a config
```

## group

This action generates the **group.csv** file that includes the hostname mapping configuration details for all the switches, this can then be imported into a switch in order to configure it. For large clusters, this is quicker than running the **config** action (as detailed above), to generate and import the cluster switch configuration details into a switch.

**Note** This option only applies to Voltaire switches which use 4.0 or later firmware versions.

```
ibs -s iswu0c0-0 -a group
```

While the command is being carried out a message similar to that below will appear:

```
-----  
Successfully generated configuration file group.csv  
To update a managed switch, proceed as follows:  
- Log onto the switch  
- Enter the 'enable' mode  
- Enter the 'config' menu  
- Enter the 'group' menu  
- Type the following command: group import /home/user/path  
-----
```

### 2.4.2.2

## IBSDB Database

It is possible to create a database, which includes all the hardware and InfiniBand traffic details for all the switches, with the **IBS** tool. This database is specific to **InfiniBand** hardware.

The following commands apply to the **IBSDB** Database.

## dbcreate

To create an empty, new IBS database (ibsdB) use the **dbcreate** command. Only the **'postgres'** user is allowed to create an empty database.

```
postgres@admin$ ibs -a dbcreate
```

While the command is being carried out a message similar to that below will appear:

```
-----  
Looking for program createdb          using /usr/bin/createdb  
Looking for program psql              using /usr/bin/psql  
Creating database ibsdB                Done.  
Loading table definitions into database ibsdB  Done.  
-----
```

## dbdelete

To delete an IBS database (ibssdb) use the **dbdelete** command. Only the 'postgres' user is allowed to delete an empty database.

```
postgres@admin$ ibs -a dbdelete
```

While the command is being carried out a message similar to that below will appear:

```
-----  
Looking for program dropdb                using /usr/bin/dropdb  
Deleting database ibssdb                  Done.  
-----
```

## dbpopulate

Use the **dbpopulate** action to populate a new database. In the example below data is supplied from the **iswu0c0-0** managed switch from the Management Node, and the hostnames and traffic counters are populated using the OFED tools:

```
ibs -s iswu0c0-0 -a dbpopulate -vNE
```

While the command is being carried out a message similar to that below will appear:

```
-----  
Connecting to switch iswu0c0-0                Done.  
Sending request for file NetworkMap.xml        Done.  
Getting response header from switch iswu0c0-0 Done.  
Downloading NetworkMap.xml  
Creating IB hosts   HCA: 21, ASICs: 0, ISR9024: 3, ISR9096: 0, ISR9288/2012: 0, total: 24  
Populating boards                                     No board found.  
Populating switch chassis with boards             boards: 0, chassis: 0  
Assigning ports to IB hosts                       assigned: 74, total: 74  
Connecting ports                                   assigned: 37 pairs, total: 37 pairs.  
Looking for program smpquery                     using /usr/local/ofed/bin/smpquery  
Updating hostnames using OFED smpquery           updated: 24, failed: 0, total: 24  
Looking for program perfquery                   using /usr/local/ofed/bin/perfquery  
Updating port counters using OFED perfquery      updated: 74, failed: 0, total: 74  
Assigning portcounters                           assigned: 74, not assigned: 0, total: 74  
Connecting to database clusterdb on host localhost:5432 Done.  
Updating equipment localisation from database clusterdb 24 localisations updated.  
Updating equipment IP addresses from database clusterdb 24 IP addresses updated.  
Updating switch IDs from database clusterdb         21 switch IDs updated.  
Connecting to database ibssdb on host localhost:5432 Done.  
Populating table 'chassis' in database ibssdb      0 chassis stored.  
Populating tables 'asic' and 'chassis' in database ibssdb 3 ISR9024 switch stored.  
Populating table 'board' in database ibssdb       0 boards stored.  
Populating table 'asic' in database ibssdb        0 ASICs stored.  
Populating table 'hca' in database ibssdb         21 HCAs stored.  
Populating tables 'asic_port' and 'hca_port' in database ibssdb 74 ports stored.  
Populating tables 'asic_portcounters' and 'hca_portcounters' 74 portcounters stored.  
-----
```

## dbupdate

Use the **dbupdate** action to update an existing IBSSDB database.

In the example below the topology and traffic counter details for the **iswu0c0-0** managed switch from the Management Node, is updated using the OFED tools:

```
ibs -s iswu0c0-0 -a dbupdate -NE
```

In order to ensure that the data is always up to date, add the following line to the **cron** table (using **crontab -e**).

```
*/10 * * * * PATH=/usr/local/ofed/bin:$PATH /usr/bin/ibs -s iswu0c0-0 -a dbupdate -vNE >> /var/log/ibs.log 2>&1
```

The traffic and error counters as well as the **InfiniBand** equipment stored in the **IBS** database will be refreshed every 10 minutes using the data supplied by the **iswu0c0-0** switch.

---

**Note** The user needs to know which switch is running the subnet manager as master for **InfiniBand** clusters that include multiple managed switches. This switch should always be the one that is specified as the argument of the **-s** flag. Assuming that the data is refreshed by the **cron** daemon, then if another switch becomes the subnet manager master the data details contained in the database would then be incorrect, as it would use data from what is the slave switch as defined in the cron script.

Use the **sminfo** command as follows to know which subnet manager is running as the master. Output in a form similar to that below will be provided:

```
-----  
sminfo: sm lid 1 sm guid 0x8f1040041254a, activity count 544113  
priority 3 state 3 SMINFO_MASTER  
-----
```

The **guid** that is identified can then be used to find the corresponding switch name in the **ibssdb 'chassis'** table.

---

### dbupdatepc

Use the **dbupdatepc** action to update the port counters for an existing **IBSDB** database. Use the command below:

```
ibs -a dbupdatepc -vNE
```

### availability

Use the **availability** action to see which ports and links are available for the **InfiniBand** interconnects. This action will not work unless the **IBSDB** database has been created and populated.

```
ibs -s iswu0c0-0 -a availability
```

This will give results in a similar format to that below.

```
-----  
Active ports: 74  
Active uplinks: 16  
Active downlinks: 21  
-----
```

## 2.4.2.3

### Return Values

**IBS** returns 0 for success. Any other value indicates a failure.

## 2.4.3 Monitoring Voltaire Switches (switchname)

Different options exist for monitoring and maintaining the performance of **Voltaire** switches.

To begin with enter the utilities menu as follows:

```
[user@host ~]# ssh enable@switchname
```

```
enable@switchname's password: voltaire
Welcome to Voltaire Switch switchname
Connecting
```

```
switchname # utilities
switchname (utilities)#
```

### 2.4.3.1 Resetting the counters

The counters (volume and errors) can be reset through the **zero-counters** command as follows:

```
switchname (utilities) zero-counters
```

```
Zero All Counters
Zero lid 8 port 255 mask 0xffff
[ ... ]
```

### 2.4.3.2 Finding bad ports

The **find\_bad\_ports** command can be used to detect faulty ports:

```
switchname (utilities) find_bad_ports
```

```
Found bad link/port:
node_guid:.....0008f10400411946
node_desc:.....'ISR9024D Voltaire'
lid:.....152
smlid:.....8
Port 4
direct path from self switch: 0,1 4
```

### 2.4.3.3 Verifying the ports

The whole **Infiniband** fabric can be checked using the **port-verify** command as follows:

```
switchname (utilities) port-verify
```

```

#
# Topology file: generated on Thu Oct  4 20:19:24 2007
#
devid=0x5a31
switchguids=0x8f1040041254a
Switch 24 "S-0008f1040041254a" # "ISR9024D-M Voltaire" smalid 8
[1] "S-0008f10400411946"[13] width 4X speed 5.0 Gbs
[2] "S-0008f10400411946"[14] width 4X speed 5.0 Gbs
[3] "S-0008f10400411946"[15] width 4X speed 5.0 Gbs
[ ... ]
devid=0x6282
hcaguids=0x2c9020024b940
Hca 2 "H-0002c9020024b940" # "zeus8 HCA-1"
[1] "S-0008f1040041281e"[1] # lid 72 lmc 3 width 4X speed 5.0 Gbs
SUMMARY: NO PROBLEMS DETECTED.

```

### 2.4.3.4 Checking the port width

To ensure the best performance, check that the ports are running in 4x mode as follows:

```
switchname (utilities) width-check
```

```

Verify / every error found - will be printed
lid 8 guid 0008f1040041254a ports 24
lid 160 guid 0008f1040041281e ports 24
lid 152 guid 0008f10400411946 ports 24

```

### 2.4.3.5 Dealing with a faulty port

When a faulty port is diagnosed, it can be disabled or reset using the **port-manage** command, as below:

```
iswu0c0-0(utilities) port-manage
```

#### Description:

**port-manage.sh** is used to trigger a physical state change for the port specified. This is useful when the active width/speed of a specific port must be changed without the cable being reconnected.

#### Syntax:

```
port-manage.sh [-v] [-f] <-d|-e|-r> <LID> <PORT>
```

#### Options:

- v** Increase output verbosity level
- f** Force disabling or resetting a port even when the port is located on the Access Path (path/way to the specific port)
- d lid port** Disable the port



- e lid port** Enable the port (set port state machine to polling state)
- r lid port** Reset the port
- S lid port** Reset the port and set Enabled Speed to SDR
- D lid port** Reset the port and set Enabled Speed to SDR/DDR
- h** Show this help

**Example:**

```
#port-manage.sh -r 17 21 (reset LID=17 PORT=21)
```

## 2.4.4 Getting Information about Storage Devices (lsiocfg)

**lsiocfg** is a tool used for reporting information about storage devices. It is mainly dedicated to external storage systems (DDN and FDA disk arrays) and their dedicated Host Board Adapters (Emulex FC adapters), but it can also be used with internal system storage (system disks) and their Host Board Adapters tools.

Reported information is related to several inventories:

- Host Board Adapters (-c flag)
- Disks (-d flag)
- Disk partitions (-p flag)
- Disk usages.

### Syntax:

According to needed information, **lsiocfg** can be used with options related to each inventory.

- **lsiocfg [-P] [-v] -c [HBAs IDs]**  
Gives information about all SCSI controllers. If HBAs IDs are specified, only applies to this list of HBAs.
- **lsiocfg [-P] [-v] -d [-u] [devices names]**  
Gives information about SCSI devices. [-u] has to be used to display non disk devices. If devices are specified, only applies to this list of devices.
- **lsiocfg -p**  
Displays partitions.
- **lsiocfg [-P] [-v] -a**  
Displays all ( = -cdp).
- **lsiocfg [-r user] -n remote node [-P] [-v] [-c|-d|-a]**  
Gives information from remote node about controllers/disks.
- **lsiocfg -M [devices names]**  
Gives information about SCSI devices usage.
- **lsiocfg <-l|-L> <wwpn>**  
Reports WWPN owner. The -l flag uses `/etc/wwn` file, and the -L flag uses cluster manager database.
- **lsiocfg <-w|-W>**  
Displays all WWPN owners. The -w flag uses `/etc/wwn` file, and the -W flag uses cluster manager database.

### General flags:

- P No headers (before `-[a|c|d]` commands).
- v Verbose (before `-[a|c|d]` commands). WWPN verbose information is extracted from `/etc/wwn` file.
- h Help message. Exclusive with other options.
- V Display the version. Exclusive with other options.

Online help and a man page give information about `lsiocfg` usage.

## 2.4.4.1 HBA Inventory

Using the `lsiocfg` HBA inventory option, you can get basic information about Host Board Adapters:

- model,
- link up or down.

When getting HBA inventory in verbose mode, more details are available:

- firmware levels,
- serial number,
- WWNN and WWPN (for fibre channel HBAs).

### Example:

```
# lsiocfg -cv
```

---

```
----- HOST/CHANNEL INVENTORY -----
Host  Driver      Unique_id  Cmd/Lun  HostQ  State      Model
-----
host0  mptbase      0          7        -      -          -
host1  mptbase      1          7        -      -          -
host2  lpfc         0          30       -      LINK_UP    LP11000
      DRV=8.0.30_p1
      FW=2.10A7 (B2D2.10A7)
      Bus-Number=26
      SN=VM53824841
      Host-WWNN=20:00:00:00:c9:4b:e7:02
      Host-WWPN=10:00:00:00:c9:4b:e7:02
      FN=20:00:00:00:c9:4b:e7:02
      speed=2 Gbit
host3  usb-storage  0          1        -      -          -
```

---

## 2.4.4.2 Disks Inventory

Using the `lsiocfg` Disk inventory option, you can get basic information about the available disks:

- system location
- vendor

- state
- disk size.

When getting the disk inventory in verbose mode, more details are shown:

- model
- serial number
- firmware revision
- WWPN (fiber channel devices).

```
# lsiocfg -dv
```

```
----- DISK INVENTORY -----
Dev  Location  Maj:Min  Vendor      state   Size (MB) QueueDepth  Lname
(location= Host:Channel:Id:LUN)
-----
```

Dev	Location	Maj:Min	Vendor	state	Size (MB)	QueueDepth	Lname
sdb	0:0:10:0	8:16	SEAGATE	running	286102	31	
			MODEL=SEAGATE ST3300007LC				
			FWREV=0003				
			SERIAL=3KR0KTPH00007547TR0P				
			TRANSPORT=SPI				
sdc	0:0:11:0	8:32	SEAGATE	running	286102	31	
			MODEL=SEAGATE ST3300007LC				
			FWREV=0003				
			SERIAL=3KR0KTHM000075475NWC				
			TRANSPORT=SPI				
sda	0:0:9:0	8:0	SEAGATE	running	286102	31	
			MODEL=SEAGATE ST3300007LC				
			FWREV=0003				
			SERIAL=3KR0JT0T00007548GUXA				
			TRANSPORT=SPI				
sdd	2:0:0:0	8:48	DDN	running	10000	30	/dev/ldn.ddn0.13
			MODEL=DDN S2A 8500				
			FWREV=5.20				
			SERIAL=02A820510D00				
			TRANSPORT=FC				
			WWPN=24:00:00:01:ff:03:02:a8				
			NAME=unknown				
sde	2:0:0:1	8:64	DDN	running	125000	30	/dev/ldn.ddn0.14
			MODEL=DDN S2A 8500				
			FWREV=5.20				
			SERIAL=02A820540E00				
			TRANSPORT=FC				
			WWPN=24:00:00:01:ff:03:02:a8				
			NAME=unknown				
sdf	2:0:0:2	8:80	DDN	running	10000	30	/dev/ldn.ddn0.15
			MODEL=DDN S2A 8500				
			FWREV=5.20				
			SERIAL=03E020570F00				
			TRANSPORT=FC				
			WWPN=24:00:00:01:ff:03:02:a8				
			NAME=unknown				
sdg	2:0:0:3	8:96	DDN	running	125000	30	/dev/ldn.ddn0.16
			MODEL=DDN S2A 8500				
			FWREV=5.20				
			SERIAL=03E0205A1000				
			TRANSPORT=FC				
			WWPN=24:00:00:01:ff:03:02:a8				
			NAME=unknown				

```
-----
```

### 2.4.4.3 Disk Usage and Partition Inventories

These inventories give information about system and logical use of the devices. Such information is mostly used for system administration needs.

## 2.4.5 Checking Device Power State (pingcheck)

The `pingcheck` command checks the power state (on or off) of the specified devices.

### Usage:

```
pingcheck [options] --Type <device type> command devices
```

### Options:

- `--dbname name` Specify database name.
- `--debug, -d` Debug mode (more than verbose).
- `--help, -h` Display `pingcheck` help.
- `--interval, -i` Specify the number of nsm calls before waiting the period defined by the `--time` option.
- `--jobs, -j` Number of simultaneous nsm actions (for example, with `-j 5` you can run 5 simultaneous `nsmpower` processes). Default: 30.
- `--only_test, -o` Display the NS Commands that would be launched according to the specified options and action. This is a testing mode, no action is performed.
- `--time, -t` Time to wait after the number of nsm calls defined by the `--interval` option.
- `--verbose, -v` Verbose mode.

### Parameters

`--Type <device type>` Type of devices to be «pinged»: `disk_array` or `server`.

`command` `on` or `off`.

`devices` Specify the name of the devices, using the `basename[i,j-k]` or `lc-like` syntax.

### Examples:

- The following command verifies that all the power supplies for `disk_array` 10 to 15 are in `on` state and indicates those which are not.

```
pingcheck --Type disk_array on da[10-15]
```

- The following command verifies that servers `nova5` to 7 are in `off` state and indicates those which are not.

```
pingcheck --Type server off nova[5-7]
```

## 2.5 Debugging Maintenance Tools

### 2.5.1 Modifying the Core Dump Size

By default the maximum size for core dump files for Bull HPC systems is set to 0 which means that no resources are available and core dumps cannot be done. In order that core dumps can be done the values for the **ulimit** command have to be changed.

For more information refer to the options for the **ulimit** command in the **bash** man page.

### 2.5.2 Identifying InfiniBand Network Problems (**ibdoctor**, **ibtracert**)

**ibdoctor** is Bull tool, which calls on the **ibtracert**, **ibnetdiscover**, and **smpquery** diagnostic tools, whilst at the same time interfacing with the **ClusterDB** database so that any problems in the **InfiniBand** network can be identified easily.

#### 2.5.2.1 **ibdoctor** Command

**ibdoctor** may be used:

- to identify where any problem adapters or nodes are located
- to display communication paths, including bandwidth, between ports in a human readable format.

#### Options:

- s <src\_lid> Use specified source lid.
- d <dst\_lid> Use specified destination lid.
- t Trace route between <src\_lid> and <dst\_lid>.
- T Report the fabric state over all known routes.
- h Help.

#### Example:

- To display status data for the path between two **InfiniBand** adapters with the local identifiers 0x14 and 0x1e, enter:

```
ibdoctor -t -s 0x14 -d 0x1e
```

The output looks as follows:

OUT	bali4 HCA-1	RACK2 M	lid 0x14	port 1	guid 0002c90200234144	state Active	width 4X	rate 5.0 Gbps
INTO	ISR9024D Voltaire		lid 0x11	port 2	guid 0008f10400411da2	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D Voltaire		lid 0x11	port12	guid 0008f10400411da2	state Active	width 4X	rate 5.0 Gbps
INTO	bali23 HCA-1	RACK2 K	lid 0x1e	port 1	guid 0002c902002341b1	state Active	width 4X	rate 5.0 Gbps

- The **-T** option completes an exhaustive scan of the network, and traces and checks all the possible routes between the adapters:

```
ibdoctor -T
```

The output looks as follows:

28 lids found

OUT	ISR9024D-M Voltaire		lid 0x1	port 0	guid 0008f10400411e54	state Active	width 4X	rate 2.5 Gbps
INTO	ISR9024D Voltaire		lid 0x2	port 15	guid 0008f10400411d6a	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D-M Voltaire		lid 0x1	port 0	guid 0008f10400411e54	state Active	width 4X	rate 2.5 Gbps
INTO	ISR9024D Voltaire		lid 0x11	port 13	guid 0008f10400411da2	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D Voltaire		lid 0x11	port 18	guid 0008f10400411da2	state Active	width 4X	rate 5.0 Gbps
INTO	ISR9024D Voltaire		lid 0x3	port 6	guid 0008f10400411d70	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D-M Voltaire		lid 0x1	port 0	guid 0008f10400411e54	state Active	width 4X	rate 2.5 Gbps
INTO	ISR9024D Voltaire		lid 0x2	port 15	guid 0008f10400411d6a	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D Voltaire		lid 0x2	port 4	guid 0008f10400411d6a	state Active	width 4X	rate 5.0 Gbps
INTO	bali6 HCA-1	RACK1 D	lid 0x4	port 1	guid 0002c90200234405	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D-M Voltaire		lid 0x1	port 0	guid 0008f10400411e54	state Active	width 4X	rate 2.5 Gbps
INTO	ISR9024D Voltaire		lid 0x2	port 16	guid 0008f10400411d6a	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D Voltaire		lid 0x2	port 5	guid 0008f10400411d6a	state Active	width 4X	rate 5.0 Gbps
INTO	bali7 HCA-1	RACK1 E	lid 0x5	port 1	guid 0002c9020023440d	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D-M Voltaire		lid 0x1	port 0	guid 0008f10400411e54	state Active	width 4X	rate 2.5 Gbps
INTO	ISR9024D Voltaire		lid 0x2	port 3	guid 0008f10400411d6a	state Active	width 4X	rate 5.0 Gbps
OUT	ISR9024D Voltaire		lid 0x2	port 6	guid 0008f10400411d6a	state Active	width 4X	rate 5.0 Gbps

### 2.5.2.2 ibtracert Command

**ibtracert** uses Subnet Manager Protocols (**SMP**) to trace the path from a source GID/LID to a destination GID/LID. Each hop along the path is displayed until the destination is reached or a hop does not respond. By using the **-mg** and/or **-ml** options, multicast path tracing can be performed between the source and destination nodes.

#### Syntax:

```
ibtracert [options] <src-addr> <dest-addr>
```

#### Flags

- n** Simple format; no additional information is displayed.
- m <mlid>** Show the multicast trace of the specified mlid.

#### Examples

- To show trace between lid 2 and 23, enter:

```
ibtracert 2 23
```

- To show multicast trace between lid 3 and 5 for mcast lid 0xc000, enter:

```
ibtracert -m 0xc000 3 5
```

## Output:

The output for a command between two points is displayed in both hexadecimal format and in human-readable format – as shown in the example below for the trace between the two lids 0x22 and 0x2c. This is very useful in helping to identify any port/switch problems in the **InfiniBand** Fabric.

```
ibtracert 0x22 0x2c
```

```
>From ca {0008f10403979958} portnum 1 lid 0x22-0x22 "lynx13 HCA-1"  
[1] -> switch port {0008f104004118e2}[8] lid 0x4-0x4 "ISR9024D  
Voltaire"  
[13] -> switch port {0008f104004118e8}[16] lid 0x3-0x3 "ISR9024D-M  
Voltaire"  
[21] -> switch port {0008f104004118e4}[13] lid 0x1-0x1 "ISR9024D  
Voltaire"  
[4] -> ca port {0008f10403979985}[1] lid 0x2c-0x2c "lynx19 HCA-1"  
To ca {0008f10403979984} portnum 1 lid 0x2c-0x2c "lynx19 HCA-1"
```

In short:

```
=> OUT lynx13 (lid 0x22 / port 1  
=> INTO node switch (lid 0x4) / port 8  
=> OUT node switch (lid 0x4) / port 13  
=> INTO top switch (lid 0x3) / port 16  
=> OUT top switch (lid 0x3) / port 21  
=> INTO node switch (lid 0x1) / port 13  
=> OUT node switch (lid 0x1) / port 4  
=> INTO lynx 19 (lid 0x2c) / port 1
```



## 2.5.3 Using dump tools with RHEL5 (crash, proc, kdump)

Various tools allow problems to be analysed whilst the system is in operation:

- **crash** portrays system data symbolically using the possibilities provided by the **GDB** debugger. The commands which it offers are system oriented, for example, the list of tasks, tracing function calls for a task which is waiting, etc.  
See the **crash** man page for more information.
- The system file **/proc** may be used to view, and if necessary modify, system information. In particular it can be used to examine system information for different tasks, the state of the memory allocation, etc.  
See the **proc** man page for more information.
- In the event of a system crash, memory will be written to the configured disk location using **kdump**. Upon subsequent reboot, the data will be copied from the old memory and formatted into a **vmcore** file and stored in the **/var/crash/** subdirectory. The end result can then be analysed using the **crash** utility. An example command is shown below.

```
crash /usr/lib/debug/lib/modules/<kernel_version>/vmlinux vmcore
```

### 2.5.3.1 Configuring systems to take dumps from the Management Network

In addition to forcing a dump for a kernel crash, it is possible to force a dump using the **ipmitool** command from the Management Node. This is done as follows:

Add **nmi\_watchdog=0** to the kernel boot options in the **/boot/grub/menu.lst** file in order to deactivate the NMI watchdog used by **RHEL**, so that the other NMIs can be put into effect.

An example of the menu.lst file is shown below:

```
kernel /vmlinuz-2.6.18-53.d5.ELsmp ro root=LABEL=/ nmi_watchdog=0  
console=tty0 console=ttyS1,115200n8 console=ttyS0,1152,00n8 rhgb quiet
```

Once the system has been restarted the kernel has to be reconfigured so that a panic is launched when an unknown NMI is received. This can be set to happen automatically by configuring the **kernel.unknown\_nmi\_panic = 1** option in the **/etc/sysctl.conf** file

Alternatively, this can be done manually by using the command.

```
echo 1 > /proc/sys/kernel/unknown_nmi_panic
```

An **NMI** dump may be launched using **IPMI** via the command:

```
ipmitool -H <bmc_address> -U <user_name> -P <pwd> chassis power diag
```

or by using the **nsctrl** command.

---

See [http://kbase.redhat.com/faq/FAQ\\_105\\_9036.shtm](http://kbase.redhat.com/faq/FAQ_105_9036.shtm) for more information

---

- 
- Notes**
- If watchdog is still active after the `kernel.unknown_nmi_panic = 1` option is set the machine will no longer boot.
  - For this release of **BAS5 for Xeon** the IPMI power diag command will launch a dump for **NovaScale R423**, **NovaScale R440** and **NovaScale R460** series machines.
  - There is also a dump button on the back of the **NovaScale R460** series machines that will launch an NMI dump for these machines.
- 

Further information can be found in the `kdump` man pages.

---



It is essential to use non-stripped binary code within the kernel. Non-stripped binary code is included in the debuginfo RPM available from:

<http://people.redhat.com/duffy/debuginfo/index-js.html>

This package installs the kernel binary in the folder  
`/usr/lib/debug/lib/modules/<kernel_version>/`

---

## 2.5.4 Identifying problems in the different parts of a kernel

Various configuration parameters enable traces or additional checks to be used on different kernel operations, for example, locks, memory allocation and so on.

It is usually possible to focus the debug mode on the problematic part of the kernel which has been identified after recompilation. It is also possible to insert code, e.g. `printk`, to help examine the problematic part.

The different compilation tasks for a machine – stopping, starting, resetting, creating a dump, bootstrapping a compiled system and debugging may be carried out from a remote work station, connected to a development machine configured as a DHCP server.

## 2.6 Testing Maintenance Tools

### 2.6.1 Checking Nodes after Boot Phase (postbootchecker)

**postbootchecker** detects when a Compute Node is starting and runs check operations on this node after its boot phase. The objective is to verify that CPU and memory parameters are coherent with the values stored in the **ClusterDB**, and if necessary to update the ClusterDB with the real values.

#### 2.6.1.1 Prerequisites

- **syslog-ng** must be installed and configured as follows:
  - Management Node: management of the logs coming from the cluster nodes.
  - Compute nodes: detection of the compute nodes as they start.
- The **postbootchecker** service must be installed before the RMS service, to avoid jobs being disturbed.

#### 2.6.1.2 postbootchecker Checks for the Compute Nodes

The **postbootchecker** service (`/etc/init.d/postbootchecker`) detects every time a Compute Node starts. Whilst the node is starting up, **postbootchecker** runs three scripts to retrieve information about processors and memory. These scripts are the following:

Script name	Description
<b>procTest.pl</b>	Retrieves the number of CPUs available for the node.
<b>memTest.pl</b>	Retrieves the size of memory available for the node.
<b>modelTest.pl</b>	Retrieves model information for the CPUs available on the node.

Then **postbootchecker** returns this information to the Management Node using **syslog-ng**.

#### 2.6.1.3 postbootchecker checks for the Management Node

On the Management Node, the **postbootchecker** server gets information returned from the Compute Nodes and compares it with information stored in the ClusterDB:

- The number of CPUs available for a node is compared with the **nb\_cpu\_total** value in the ClusterDB.
- The size of memory available for a node is compared with the **memory\_size** value in the ClusterDB.
- The CPUs model type for a node is compared with the **cpu\_model** value in the ClusterDB.

If discrepancies are found, the ClusterDB is updated with the new values. In addition, the Nagios status of the **postbootchecker** service is updated as follows:

- If the discrepancies concern the number of CPUs or the memory size the service is set to **CRITICAL**.
- If the discrepancies concern the model of the CPUs the service is set to **WARNING**.  
If no discrepancies were found, the service is **OK**.

---

## Chapter 3. Troubleshooting

Troubleshooting deals with the unexpected and is an important contribution towards maintaining a cluster in a stable and reliable condition. This chapter is aimed at helping you to develop a general, comprehensive methodology for identifying and solving problems on- and off-site.

The following topics are described:

- 3.1 *Troubleshooting Voltaire Networks*
- 3.2 *Troubleshooting InfiniBand Stacks*
- 3.3 *Node Deployment Troubleshooting*
- 3.4 *Storage Troubleshooting*
- 3.5 *Lustre Troubleshooting*
- 3.6 *Lustre File System High Availability Troubleshooting*
- 3.7 *SLURM Troubleshooting*
- 3.8 *FLEXlm License Manager Troubleshooting*

### 3.1 Troubleshooting Voltaire Networks

#### 3.1.1 Voltaire's Fabric Manager

Voltaire's Fabric Manager enables **InfiniBand** fabric connectivity debugging using the built-in **Performance Manager (PM)**. **PM** has two major capabilities:

##### Port Counters Monitoring and Report

The **PM** generates a periodic port counters report file (in **CSV** format) that can be loaded to Excel and further analyzed by the user. It also monitors port counters errors and reports every port that passes its error threshold limit (as configured by the user).

##### Event Logging

This creates an event log file for both **IB** traps and **SubNet** internal events. The user may filter the events using a **GUI** and or a **CLI**. The filtering policy determines whether an event is logged and whether a trap is generated.

It is essential to identify any problem ports and node connectivity problems prior to running application as well as during standard operation.

---

**Note** See the *Voltaire Switch User Manual ISR 9024, ISR 9096, and ISR 9288/2012 Switches* for details on how to configure and use Port Counters and the Performance Manager. This manual also includes a description of all the **PortCounter** fields and counter values.

---

## 3.1.2 Fabric Diagnostics

Diagnostic is recommended in the following cases:

- During Fabric installation and during startup.
- Before running an application.
- Performance problems (by locating discarded packets and link integrity problems).
- MPI job run problem, to locate malfunctioning nodes and get the overall fabric structure.
- Additional problems related to fabric stability, blocking or other.

## 3.1.3 Debugging Tools

Tools available to perform diagnostic:

- Use the Topology Map to see current problems.
- The Error Log.
- The Bad Ports Log.
- The Current Alarms Table.
- The Fabric Statistics `portcounters.csv` file.

## 3.1.4 High-Level Diagnostic Tools

1. Enable the SM Fabric Inspect preferences for debugging Fabric Failure.
2. Use the VFM/VDM **Port Counters Information and Graph** window to check a specific port counter's health.
3. Use the **Event Log** to discover that there is a problem in the fabric. In the VFM, right click and select View Event to get information to help identify where problem is located. Alternatively, you can show the Event Log from the CLI.
4. Use the **Current Alarms** Table to see current problems. In the VFM, right click and select Alarm Data to get information to help identify where the problem is located.
5. Use the **Topology Map** to identify nodes with a current alarm.
6. Proactively look for increasing error counters using the statistics feature and running the Diagnostic scripts using the **CLI**.

---

**Note** See the *Voltaire Switch User Manual ISR 9024, ISR 9096, and ISR 9288/2012 Switches* for full details on using these tools.

---

## 3.1.5 CLI Diagnostic Tools

### 3.1.5.1 zero-counters script

To clear out all the errors across the fabric, use the **zero-counters** script to traverse the fabric and clear out all the port counters on both the switches and HCAs. This script is very easy to use and is helpful if you want to start off with a clean baseline of your fabric after many changes have occurred.

```
-----  
ISR9288(utilities) zero-counters  
Zero All Counters  
lid 1 ports 24  
*****  
lid 5 ports 24  
*****  
lid 4 ports 24  
*****  
lid 3 ports 24  
*****  
lid 2 ports 24  
*****  
lid 11 ports 24  
*****  
....  
-----
```

---

**Note** See the *Voltaire Switch User Manual ISR 9024, ISR 9096, and ISR 9288/2012 Switches* for full details on the CLI commands.

---

### 3.1.5.2 width-check script

Another valuable script is the **width-check** script which allows you to easily check the fabric for 1X connections links. While the fabric will work over a 1X connection, it will however create a bottleneck and hurt performance within the fabric. All links should report no 1X connections when the script is ran. Nothing else will be reported other than the LID and GUID if it's a full 4X link.

```
-----  
ISR9288(utilities) width-check  
  
Verify / every error found - will be printed  
  
lid 1 guid 0008f104004004d7 ports 24  
  
lid 5 guid 0008f104003f0723 ports 24  
lid 4 guid 0008f104003f0722 ports 24  
lid 3 guid 0008f104003f071f ports 24  
lid 2 guid 0008f104003f071e ports 24  
lid 11 guid 0008f104003f0747 ports 24  
lid 10 guid 0008f104003f0746 ports 24  
lid 7 guid 0008f104003f073b ports 24  
....  
-----
```

### 3.1.5.3 error-find script

The easiest way to look for errors on all ports in the fabric is to run the error-find script. It will report any non-zero port counters found throughout the fabric on both switches and HCAs.

```
-----
ISR9288(utilities) error-find

Show All Counter Errors / every error found - will be printed
lid 1 guid 0008f104004004d7 ports 24
lid 5 guid 0008f104003f0723 ports 24
port 22 xmitdiscards:.....4
port 10 linkdowned:.....1
port 13 lid 4 guid 0008f104003f0722 ports 24
port 14 errs.sym:.....83
-----
```

### 3.1.6 Event Notification Mechanism

Fabric related events can be generated by both the **PM** (Performance Monitor) and by the **SM** (Subnet Manager).

The **PM** periodically scans the error counters of all IB elements in the fabric and reports if a counter exceeds its threshold.

The **SM** monitors the fabric, detects configuration changes and dynamically configures the new elements and new routes in the fabric. The **SM** can detect fabric errors/warnings/informative events and report them.

Both, the **PM** and the **SM** generate events and report them to the event notification mechanism. In addition, events may be generated in the fabric and sent to the **SM** by fabric elements. The **SM** reports those events as well.

The event mechanism can do the following actions with each event:

- a. Log the event in the event log.
- b. Issue a trap to the GUI session.
- c. If the event corresponds to an alarm, it is also sent to the current alarm mechanism.

The GUI Color coding is defined according to traps and events severity, as described below.

GUI Color-Coding	Event Severity	Description	Examples
Red	Critical / Major	Critical means that the system or a system component fails to operate.	Invalid link Duplicate or conflicting ports or path
Yellow	Warning / Minor	Warning/minor reflects a problem in the fabric but does not prevent its operation. A warning is asserted when an event is exceeding a predefined threshold.	Broken link Illegal connections between two sLB ports
Green	Normal	Information/Notification provided to the user of normal operating state or a normal system event.	Complete subnet reconfiguration Create/Delete Multicast group Applied routing scheme Port State Change



## 3.2 Troubleshooting InfiniBand Stacks

A suite of **InfiniBand** diagnostic tools are provided with the Bull Advanced Server. There exists a hierarchical dependency for these tools, as shown in the diagram below. For example, **ibchecknet** is dependent on **ibnetdiscover**, **ibchecknode**, **ibcheckport** and **ibcheckerrs**.

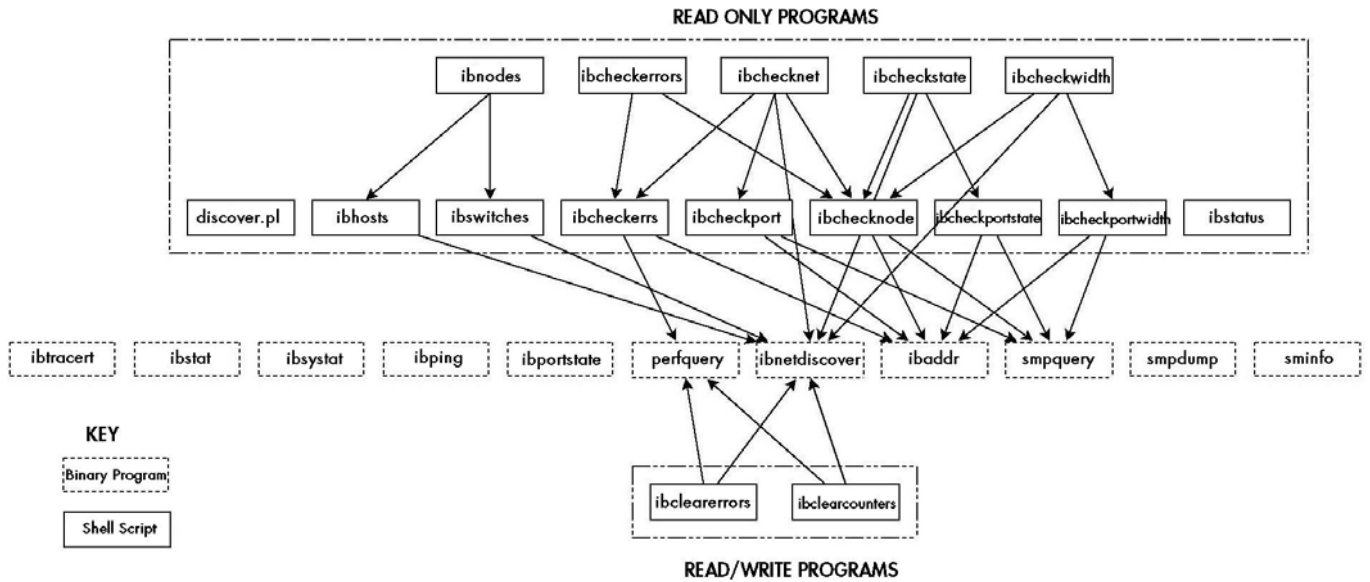


Figure 3-1. OpenIB Diagnostic Tools Software Stack

Use the following command to launch the diagnostic tools:

```
openib -diags
```

**ibstatus**, **ibtracert** and **ibdoctor** (a tool developed by Bull), are described in chapter 2 – *Day to Day Maintenance Operations*. Some of the more useful troubleshooting tools are described below.

### 3.2.1 smpquery

Subnet Manager Query (**smpquery**) includes a subset of standard SMP query options which may be used to bring up information – in a human readable format - for different parts of the network including nodes, ports and switches.

The basic syntax for the command is as follows:

```
smpquery [options] <op> <dest_addr> [op_params]
```

#### nodeinfo example:

An example of use of this command including the Local ID and the port number is below:

```
smpquery nodeinfo 45 1
```

The resulting information output will be similar to that displayed below:

```
-----  
BaseVers:.....1  
ClassVers:.....1  
NodeType:.....Channel Adapter  
NumPorts:.....2  
SystemGuid:.....0x0008f10403977ca7  
Guid:.....0x0008f10403977ca4  
PortGuid:.....0x0008f10403977ca6  
PartCap:.....64  
DevId:.....0x5a04  
Revision:.....0x000000a1  
LocalPort:.....2  
VendorId:.....0x0008f1  
-----
```

### portinfo example:

An example of use of this command including the Local ID and the port number is below:

```
smpquery portinfo 45 1
```

The resulting information output will be similar to that displayed below:

```
-----  
Mkey:.....0x0000000000000000  
GidPrefix:.....0xfe80000000000000  
Lid:.....0x002d  
SMLid:.....0x0003  
CapMask:.....0x500a68  
IsTrapSupported  
IsAutomaticMigrationSupported  
IsSLMappingSupported  
IsLedInfoSupported  
IsSystemImageGUIDsupported  
IsVendorClassSupported  
IsCapabilityMaskNoticeSupported  
DiagCode:.....0x0000  
MkeyLeasePeriod:.....0  
LocalPort:.....2  
LinkWidthEnabled:.....1X or 4X  
LinkWidthSupported:.....1X or 4X  
LinkWidthActive:.....4X  
LinkSpeedSupported:.....2.5 Gbps  
LinkState:.....Active  
PhysLinkState:.....LinkUp  
LinkDownDefState:.....Polling  
ProtectBits:.....0  
LMC:.....0  
LinkSpeedActive:.....2.5 Gbps  
LinkSpeedEnabled:.....2.5 Gbps  
NeighborMTU:.....2048  
SMSL:.....0  
VLCap:.....VL0-7  
InitType:.....0x00  
VLHighLimit:.....0  
VLArbHighCap:.....8  
VLArbLowCap:.....8  
InitReply:.....0x00  
-----
```

```

MtuCap:.....2048
VLStallCount:.....7
HoqLife:.....13
OperVLs:.....VL0-7
PartEnforceInb:.....0
PartEnforceOutb:.....0
FilterRawInb:.....0
FilterRawOutb:.....0
MkeyViolations:.....0
PkeyViolations:.....0
QkeyViolations:.....0
GuidCap:.....32
ClientReregister:.....0
SubnetTimeout:.....18
RespTimeVal:.....1
LocalPhysErr:.....15
OverrunErr:.....0
MaxCreditHint:.....0
RoundTrip:.....0

```

---

### switchinfo example:

An example of use of this command including the Local ID is below:

```
smpquery switchinfo 0x4
```

The resulting information output will be similar to that displayed below:

```

LinearFdbCap:.....49152
RandomFdbCap:.....0
McastFdbCap:.....1024
LinearFdbTop:.....46
DefPort:.....0
DefMcastPrimPort:.....0
DefMcastNotPrimPort:.....0
LifeTime:.....15
StateChange:.....0
LidsPerPort:.....0
PartEnforceCap:.....32
InboundPartEnf:.....1
OutboundPartEnf:.....1
FilterRawInbound:.....1
FilterRawInbound:.....1
EnhancedPort0:.....0

```

---

## 3.2.2 perfquery

**perfquery** uses Performance Management General Services Management Packets (GMP) to obtain the PortCounters (basic performance and error counters) from the Performance Management Attributes at the node specified.

The command syntax is shown below:

```
perfquery [options] [<lid|guid> [[port] [reset_mask]]]
```

**Non standard flags:**

- a Show aggregated counters for all port of the destination lid.
- r Reset counters after read.
- R Only reset counters.

**Examples**

- To read local port's performance counters, enter:

```
perfquery
```

- To read performance counters from lid 32, port 1, enter:

```
perfquery 32 1
```

- To read node aggregated performance counters, enter:

```
perfquery -a 32
```

- To read performance counters and reset, enter:

```
perfquery -r 32 1
```

- To reset performance counters of port 1 only, enter:

```
perfquery -R 32 1
```

- To reset performance counters of all ports, enter:

```
perfquery -R -a 32
```

- To reset only non-error counters of port 2, enter:

```
perfquery -R 32 2 0xf000
```

**Example output**

The resulting information output will be similar to that displayed below

```
-----  
# Port counters: Lid 45 port 2  
PortSelect:.....2  
CounterSelect:.....0x0000  
SymbolErrors:.....0  
LinkRecovers:.....0  
LinkDowned:.....0  
RcvErrors:.....0  
RcvRemotePhysErrors:.....0  
RcvSwRelayErrors:.....0  
XmtDiscards:.....2  
XmtConstraintErrors:.....0  
RcvConstraintErrors:.....0  
LinkIntegrityErrors:.....0  
ExcBufOverrunErrors:.....0
```

```
VL15Dropped:.....0
XmtBytes:.....458424
RcvBytes:.....1908363
XmtPkts:.....6367
RcvPkts:.....41748
```

---

### 3.2.3 **ibnetdiscover** and **ibchecknet**

**ibnetdiscover** is used to scan the topology of the subnet and converts the output into a human readable form. Global IDs, node types, port numbers, port Local IDs and NodeDescriptions are displayed. The full topology is displayed including all nodes and links with the option of highlighting those which are currently connected. The output may be printed to a topology file.

#### Syntax:

**ibnetdiscover** [options] [<topology-filename>]

#### Non standard flags:

- l List of connected nodes
- H List of connected HCAs
- S List of connected switches

**ibchecknet** uses a topology file which has been created by **ibnetdiscover** to scan the network validating the connectivity and reporting errors detected by the port counters. The command runs as follows.

```
ibchecknet
```

A sample output is displayed below:

---

```
#warn: counter SymbolErrors = 65535      (threshold 10)
#warn: counter LinkRecovers = 26         (threshold 10)
#warn: counter LinkDowned = 16          (threshold 10)
#warn: counter RcvErrors = 21           (threshold 10)
#warn: counter RcvSwRelayErrors = 54810  (threshold 100)
#warn: counter XmtDiscards = 65535      (threshold 100)
Error check on lid 2 port all:  FAILED
#warn: counter RcvSwRelayErrors = 3995   (threshold 100)
Error check on lid 2 port 4:  FAILED
# Checked Switch: nodeguid 0x0008f104004118d8 with failure

# Checking Ca: nodeguid 0x0008f10403979970
# Checking Ca: nodeguid 0x0008f10403979860
# Checking Ca: nodeguid 0x0008f104039798ec
# Checking Ca: nodeguid 0x0008f1040397996c
# Checking Ca: nodeguid 0x0008f104039798e8
# Checking Ca: nodeguid 0x0008f10403979910
# Checking Ca: nodeguid 0x0008f104039798e4
```

```
# Checking Ca: nodeguid 0x0008f10403979920
# Checking Ca: nodeguid 0x0008f10403979948
# Checking Ca: nodeguid 0x0008f104039798f4
# Checking Ca: nodeguid 0x0008f104039798d0
# Checking Ca: nodeguid 0x0008f10403977ca4

## Summary: 13 nodes checked, 0 bad nodes found
##          24 ports checked, 0 bad ports found
##          1 ports have errors beyond threshold
```

---

## 3.2.4 **ibcheckwidth** and **ibcheckportwidth**

**ibcheckwidth** checks all nodes, using the complete topology file which was created by **ibnetdiscover**, to validate the bandwidth for links which are active and will also identify ports with 1X bandwidth.

```
ibcheckwidth
```

### Output Example

```
## Summary: 40 nodes checked, 0 bad nodes found

##          140 ports checked, 0 ports with 1x width in error found
```

---

**ibcheckportwidth** checks connectivity and the link width for a given port lid and will indicate the actual bandwidth being used by the port. This should be checked against the maximum which is possible. For example, if the port supports 4 x bandwidth then this should be used. Similarly, if the adapter supports DDR then this should be used.

### Syntax:

```
ibcheckportwidth [-h] [-v] [-G] <lid|guid> <port>
```

### Example:

```
ibcheckportwidth -v 0x2 1
```

### Output:

```
Port check lid 0x2 port 1: OK
```

---

## 3.2.5 More Information

Please refer to the man pages for more information on the all tools described in this section and also on the other **OpenIB** tools which are available.

## 3.3 Node Deployment Troubleshooting

**ksis** is the deployment tool used to deploy node images on Bull HPC systems. This section describes how deployment problems are logged by **ksis** for different parts of the deployment procedure.

### 3.3.1 **ksis** deployment accounting

Following each deployment **ksis** take stock of the nodes, and identifies those that have had the image successfully deployed onto them, and those that have not.

This information is listed in the files below, and remains available until the next image deployment:

- List of nodes successfully deployed to - `/tmp/ksisServer/ksis_nodes_list`
- List of nodes not deployed to - `/tmp/ksisServer/ksis_exclude_nodes_list`

When the image has failed to be deployed to a particular node, **Ksis** adds a line in the `ksis_exclude_nodes_list` file to indicate:

- a. The name of the node (between square brackets)
- b. The consequences of the problem for the node.  
Three states are possible:
  - **not touched** The node was excluded by the deployment with no impact (for the node).
  - **restored** The configuration of the node was modified, but its initial configuration was able to be restored.
  - **corrupt** The node was corrupted by the operation.
- c. The circumstance which led to the deployment problem.

#### Example:

---

```
[node2] not touched: node is configured-in
```

---

Most of the time, the information in the excluded node list allows the source of the problem to be identified, without the need for further analysis.

### 3.3.2 Possible Deployment Problems

There are 2 areas where deployment problems may occur.

#### 3.3.2.1 Pre-check problems

Before the image is deployed, node states are verified in the **ClusterDB** Database, and through the use of **nsm** commands. If there are any problems, the nodes in question will be excluded for the deployment.

The error will be displayed once the deployment has finished, and will also be logged in the `/tmp/ksisServer/ksis_exclude_nodes_list` file.

### 3.3.2.2 Image transfer problems

Problems may occur during the phase when the image is being transferred onto the target nodes. These problems are logged and centralised by **Ksis** on the Management Node.

The errors will be displayed once the deployment has finished, and will also be logged in the `/tmp/ksisServer/ksis_exclude_nodes_list` file.

#### ksis image server logs

**ksis** server logs are saved on the Management Node in `/var/lib/systemimager/overrides/ka-d-server.log`

and

**Ksis** server traces are saved on the Management Node in `/var/lib/systemimager/overrides/server_log`

---

**Note** Traces are only possible for the **ksis** server, and for client nodes, if the **ksis deploy** command is executed using the `-g` option.

---

#### ksis image client logs

ksis client logs on the Management Node in `/var/lib/systemimager/overrides/imaging_complete_<nodeIP>`  
or  
`/var/lib/systemimager/overrides/patching_complete_<nodeIP>`  
or  
`/var/lib/systemimager/overrides/unpatching_complete_<nodeIP>`

and ksis client traces on the Management Node in `/var/lib/systemimager/overrides/imaging_complete_error_<nodeIP>`

These traces will only be logged if the deployment error occurs on the client side.

Patch deployment client traces on the Management Node in `/var/lib/systemimager/overrides/patching_complete_error_<nodeIP>`  
or  
`/var/lib/systemimager/overrides/unpatching_complete_error_<nodeIP>`

The client log files will be used during the post-check phase. **Ksis** client and image server errors are compared in order to identify the source of any problems which may occur.

The trace files are kept for support operations.



## 3.4 Storage Troubleshooting

This section provides some tips to help the administrator troubleshoot a storage configuration.

### 3.4.1 Management Tools Troubleshooting

#### 3.4.1.1 Verbose Mode (-v Option)

Some of the storage commands have a `-v` (verbose) option, which provides more output information during the processing of the command.

---

**See** BAS5 for Xeon *Administrator's Guide* for an inventory of storage commands supporting the `-v` option.

---

#### 3.4.1.2 Log/Trace System

##### Principle

If the verbose mode is not enough, a system of traces can also be configured to obtain more information on some commands. To activate these traces you can set the trace level in the appropriate `/etc/storageadmin/*.conf` file.

There are two lines in these files to set the trace. These lines look as follows, where `<command_name>` is the name of the command to debug:

```
#<command_name>_TRACE_STDOUT_LEVEL =  
#<command_name>_TRACE_LOG_FILE_LEVEL =
```

The first line is used to activate traces on stdout, the second one is used to generate traces in a `/tmp/storregister.PID.traces` log file. By default the two lines are in comment.

---

**Note** It is recommended to use this trace tool only for temporary debugging because there is no automatic cleaning of the `/tmp/<command_name>.PID.traces` log files.

---

Four levels of traces are available:

- 4 => TRACE\_LEVEL\_DEBUG
- 3 => TRACE\_LEVEL\_INFO
- 2 => TRACE\_LEVEL\_WARNING
- 1 => TRACE\_LEVEL\_ERROR

Level 4 is the most verbose level, level 1 traces only error messages.

---

**Note** It is not possible to add new commands. All the commands accepting this system of traces are listed in the corresponding `*.conf` file.

---

---

**See** BAS5 for Xeon *Administrator's Guide* to identify the right configuration file.

---

## Example

The following example explains how to obtain log file and/or stdout traces on **storregister** command.

1. Find the right **/etc/storageadmin/\*.conf** file to modify. In the case of the **storregister** command, it is **storframework.conf** because of the presence of these two lines:

```
# storregister_TRACE_STDOUT_LEVEL =  
# storregister_TRACE_LOG_FILE_LEVEL =
```

2. Edit the **storframework.conf** file:

- Uncomment one of the two previous lines.
- Choose a level of trace between 1 (lowest) and 4 (highest) level.

For example, to add traces of debug level (4 = highest level) on stdout only , the **storframework.conf** file must contain the following lines:

```
# STDOUT trace level configuration :  
...  
storregister_TRACE_STDOUT_LEVEL = 4  
...  
# log file trace level configuration :  
# storregister_TRACE_LOG_FILE_LEVEL =
```

3. Save the **storframework.conf** file.
4. Relaunch **storregister**. New traces will appear on the stdout.

### 3.4.1.3 Available Troubleshooting Options for Storage Commands

The following table sums up the available troubleshooting options for the storage commands.

Command	User Command	-v option	Log/Traces	Name of the corresponding .conf File
fcswwregister	Yes			
iorefmgmt	Yes			
ioshowall	Yes			
lsiocfg	Yes	Yes		
lsiodev	Yes			
nec_admin	Yes		Yes	nec_admin.conf
nec_stat	Yes			
stordepha	Yes			
storcheck	Yes		Yes	storframework.conf
stordepmap	Yes	Yes		
stordiskname	Yes			
storiocellctl	Yes		Yes	storframework.conf
storioha	Yes			

Command	User Command	-v option	Log/Traces	Name of the corresponding .conf File
storiopathctl	Yes		Yes	storframework.conf
stormap	Yes	Yes		
stormodelctl	Yes		Yes	storframework.conf
storregister	Yes		Yes	storframework.conf
storstat	Yes		Yes	storframework.conf
stortrapd	No		Yes	storframework.conf
stortraps	No		Yes	storframework.conf

Table 3-1. Available troubleshooting options for storage commands

### 3.4.1.4 **nec\_admin** Command for Bull FDA Storage Systems

The **nec\_admin** command is used to manage Bull FDA Storage Systems. This command interacts with the FDA CLI. A retry mechanism has been implemented to manage the fact that the CLI may reject commands when overloaded. If, despite default setting, the **nec\_admin** command occasionally fails, you may change the timeout and retry values defined in the `/etc/storageadmin/nec_admin.conf` file.

---

```

# Number of retries in case of iSMserver Busy (Not Mandatory)
retry = 3

# If "retry" is set: time in second between two retries (Not
Mandatory)
rtime = 5

# Timeout value : when timeout is reached, the command is considered
as failed
# If number of retries does not exceed the "retry" value, the
# command is launched again, otherwise it is failed.
cmdtimeout = 300

```

---

**See** *BAS5 for Xeon Administrator's Guide* for more details about the **nec\_admin** command.

---

## 3.5 Lustre Troubleshooting

The following section helps you troubleshoot some of the problems affecting your Lustre file system. Because typographic errors in your configuration script or your shell script can cause many kinds of errors, check these files first when something goes wrong.

First be sure your File-system is mounted and you have mandatory user rights.

### 3.5.1 Hung Nodes

There is no way to clear a hung node except by rebooting. If possible, un-mount the clients, shut down the MDS and OSTs, and shut down the system.

### 3.5.2 Suspected File System Bug

If you have rebooted the system repeatedly without following complete shutdown procedures, and Lustre appears to be entering recovery mode when you do not expect it, take the following actions to cleanly shut down your system.

1. Stop the login nodes and all other Lustre client nodes. Include the **-F** option with the **lustre\_util** command to un-mount the file system.

```
#lustre_util umount -F -f <file_system> -n <node_name>
```

2. Shut down the rest of the system.
3. Run the **e2fsck** command.

### 3.5.3 Cannot re-install a Lustre File System if the status is CRITICAL

If the status of a file system is CRITICAL (according to the **lustre\_util status** command), and if the file system needs to be re-installed (for instance if some nodes of the cluster have been deployed and reconfigured), it is possible that the file system description needs to be removed from the cluster management database, as shown below:

1. Run the following command to install the **fs1** file system:

```
lustre_util install -f /etc/lustre/models/fs1.lmf
```

The command may issue an output similar to:  
file system already installed, do "remove" first

2. Run the following command to remove the **fs1** file system:

```
lustre_util remove -f fs1
```

The command may fail with a message similar to:  
file system not loaded, try to give the full path  
If it is not possible to re-install neither remove the file system with force option (-F).

The `lustre_fs_dba` command can then be used to remove the file system information from the cluster management database.

For example, to remove the `fs1` file system description from the cluster management database, enter the following command:

```
lustre_fs_dba del -f fs1
```

After this command the file system can be re-installed using the `lustre_util install` command.

### 3.5.4 Cannot create file from client

If you get the following error message when you try to create a new file from a Lustre client, it simply means that the user (UID) you use to create the file is not recognized by the Lustre filesystem:

```
-----  
touch: cannot touch `/mnt/lustre/myfile': Identifier removed  
-----
```

To avoid such problems, all users (UID) that exist on the Lustre client nodes must also exist on the MDS server.

### 3.5.5 No such device

If the start of the Lustre filesystem fails with the following message, most of the time it is due to the fact that Infiniband is not properly configured on the Lustre nodes:

```
-----  
mount.lustre: mount /dev/ldn.lustrefda2500.4 at  
/mnt/srv_lustre/scratch/scratch-OST0003 failed: No such device  
Are the lustre modules loaded?  
-----
```

This is confirmed by the following lines in the system logs of the machine from which the problem is coming:

```
-----  
LustreError: 11602:0:(o2iblnd.c:1569:kiblnd_startup()) Can't query  
IPoIB interface ib0: it's down  
LustreError: 105-4: Error -100 starting up LNI o2ib  
-----
```

Please pay particular attention to the fact that the **IPoIB** interface has to be fully functional in order to start and run Lustre. Despite that fact that Lustre data is not transmitted on the IPoIB interface, IPoIB is used by Lustre to create and manage Infiniband connections.

## 3.6 Lustre File System High Availability Troubleshooting

Before using a Lustre file system configured with the High Availability (HA) feature, or in the event of abnormal operation of HA services, it is important to perform a check-up of the Lustre HA file system. This section describes the tools that allow you to make the required checks.

### 3.6.1 On the Management Node

The following tools must be run from the management node.

#### `lustre_check`

This command updates the `lustre_io_nodes` table in the ClusterDB. The `lustre_io_nodes` table provides information about the availability and the state of the I/O nodes and metadata nodes.

#### `lustre_migrate nodestat`

This command provides information about the node migrations carried out. It indicates which nodes are supposed to support the OST/MDT services.

In the following example, the MDS are `nova5` and `nova9`, the I/O nodes are `nova6` et `nova10`. `nova5` and `nova6` have been de-activated, so their services have migrated to their pair-nodes (`nova9` and `nova10`).

```
lustre_migrate nodestat
```

```
HA paired nodes status
```

```
-----  
node name  node status  HA node name  HA node status  
nova5      MIGRATED     nova9          OK  
nova6      MIGRATED     nova10         OK  
-----
```

---

**Note** This table is updated by the `lustre_check` command.

---

#### `lustre_migrate hastat [-n <node_name>]`

This command indicates how the Lustre failover services are dispatched, after CS4 software has been activated.

Each node has a view on the paired failover services (the failover service dedicated to the node and the failover service dedicated to its pair node). If the pair-node has switched roles, the `owner` column of the command output will show that this node supports the two `lustre_HA` services.

In the following example, `nova6` and `nova10` are paired I/O nodes. The `lustre_nova6` service is started on `nova10` (owner node). This status is consistent on both `nova6` and `nova10` nodes.

```
lustre_migrate hastat -n nova[6,10]
```

```
-----
nova10
-----
Member Status: Quorate, Group Member
Member Name                State      ID
-----
nova6                      Online    0x0000000000000001
nova10                    Online    0x0000000000000002
Service Name              Owner (Last)      State
-----
lustre_nova10            nova10            started
lustre_nova6             nova10            started
-----
nova6
-----
Member Status: Quorate, Group Member
Member Name                State      ID
-----
nova10                    Online    0x0000000000000002
nova6                      Online    0x0000000000000001
Service Name              Owner (Last)      State
-----
lustre_nova10            nova10            started
lustre_nova6             nova10            started
-----
```

To return to the initial configuration, you should stop `lustre_nova6` which is running on `nova10` and start it on `nova6`, using the `lustre_migrate relocate` command.

### lustre\_util status

This command displays the current state of the Lustre file systems.



- Sometimes this command can simply indicate that the recovery phase has not finished; in this situation the status will be set to "WARNING" and the remaining time will be displayed.
- When an I/O node have been completely re-installed following a system crash, the Lustre configuration parameters will have been lost for the node. They need to be redeployed from the Management Node by the system administrator. This is done by coping all the configuration files from the Management Node to the I/O node in question by using the `scp` command as shown below:  

```
scp/etc/lustre/conf/<fs_name>.xml<io_node_name>:/etc/lustre/conf/<fs_name>.xml
```

`<fs_name>` is the name for each file system that was included on the I/O node before the crash.

### lustre\_util info

This command provides detailed information about the current distribution of the OSTs/MDTs. The services and their status are displayed, along with information about the primary, secondary and active nodes.

[/tmp/log/lustre/lustre\\_HA-ddmm.log](#)

This file provides a trace of the commands issued by the nodes to update the LDAP and ClusterDB databases. This information should be compared with the actions performed by CS5.

---

**Note** In `lustre_HA-ddmm.log`, `dd` specifies the day and `mm` the month of the creation of the file.

---

[/var/log/lustre/HA-DBDaemon=yy-mm-dd.log](#)

This file provides a trace of any ClusterDB updates that result from the replication of LDAP. This could be useful if **Lustre** debug is activated at the same time.

## 3.6.2 On the Nodes of an I/O Pair

The following tools must be run from the I/O nodes.

### `ioshowall`

This command allows the configuration to be checked.

Look at the `/etc/cluster/cluster.conf` file for any problems if the following error is displayed:

```
-- cannot connect to < PAP address> or HWMANAGER
```

Check if the node is an inactive pair-node if the following error appears, otherwise start the node again:

```
-- service lustre_ha inactif
```

### `clustat`

Displays a global status for Cluster Suite 4, from the HA cluster point of view.



If there is a problem, the two pair nodes may not have the same view of the HA cluster state.

---

### `storioha -c status`

This command checks that all the Cluster Suite 4 processes are running properly ("running state").

- 
- Notes**
- This command is equivalent to the following one on the Management Node:  
`stordepha -c <status> -i <node>`
  - This command is included in the global checking performed by the `ioshowall` command.
-



## stormap -l

This command checks the state of the virtual links.

---

**Note** This command is included in the global checking performed by the `iosthewall` command.

---

## lctl dl

This command checks the current status of the OST/MDT services on the node.

For example:

---

```
1 UP lov fs1_lov-e0000047fcfff680 b02a458d-544e-974f-8c92-23313049885e 4
2 UP osc OSC_nova9_ost_nova6.ddn0.11_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
3 UP osc OSC_nova9_ost_nova10.ddn0.5_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
4 UP osc OSC_nova9_ost_nova6.ddn0.3_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
5 UP osc OSC_nova9_ost_nova10.ddn0.21_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
6 UP osc OSC_nova9_ost_nova6.ddn0.19_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
7 UP osc OSC_nova9_ost_nova10.ddn0.7_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
8 UP osc OSC_nova9_ost_nova6.ddn0.1_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
9 UP osc OSC_nova9_ost_nova10.ddn0.23_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
10 UP osc OSC_nova9_ost_nova6.ddn0.17_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
11 UP osc OSC_nova9_ost_nova10.ddn0.13_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
12 UP osc OSC_nova9_ost_nova6.ddn0.9_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
13 UP osc OSC_nova9_ost_nova10.ddn0.15_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
14 UP mdc MDC_nova9_mdt_nova5.ddn0.25_MNT_clientelan-e0000047fcfff680
b02a458d-544e-974f-8c92-23313049885e 4
```

---

The last line indicates the state of the MDC, which is the client connecting to the MDT (on the MDS).

The other lines indicate the state of the OSC, which are the clients connecting to each OST (on the `nova6` and `nova10` OSS).

## [/var/log/lustre/HA\\_yy-mm-dd.log](#)

This file provides a trace of the calls made by CS5 to the Lustre failover scripts.

---

**Note** In the `HA_yy-mm-dd.log` file, `yy` specifies the year, `mm` the month and `dd` specifies the day of the creation of the file.

---

## [/var/log/syslog](#)

This file provides a trace of the events and activity of CS5 and Lustre.

### Pair Node Consistency

In some very specific cases, it may be necessary to reset the HA system to a state which ensures consistency across the pair-nodes, **without stopping** the Lustre system.

1. Disconnect the `fs1` Lustre File System from the HA system:

```
lustre_ldap unactive -f fs1
```

2. Run **clustat** to view the location of the services:

```
clustat
```

3. Perform one of the following actions:

- To switch a node from primary state to pair-node state, run:

```
lustre_migrate export -n <node_name>
```

- Or, to reset the switched node back to its primary state, run:

```
lustre_migrate relocate -n <node_name>
```

4. Re-connect the Lustre File System to the Lustre HA system:

```
lustre_ldap active -f fs1
```

## 3.7 SLURM Troubleshooting

### 3.7.1 SLURM does not start

Check that all the RPMs have been installed on the Management Node by running the command below.

```
rpm -qa | grep slurm
```

The following RPMs should be listed:

**slurm-x.x.xx-x.Bull**

**slurm-auth-none- x.x.xx-x.Bull**

**pam\_slurm-x.x- x.x.xx-x.Bull**

**slurm-auth-munge- x.x.xx-x.Bull**

---

**Note** The version numbers depend on the release and are indicated by the letter x above.

---

### 3.7.2 SLURM is not responding

1. Run the command **scontrol ping** to determine if the primary and backup controllers are responding.
2. If they respond, then there may be a Network or Configuration problem – see section 3.7.5 *Networking and Configuration Problems*.
3. If there is no response, log on to the machines to rule out any network problems.
4. Check to see if the **slurmctld** daemon is active by running the following command:

```
ps -ef | grep slurmctld
```

- a. If **slurmctld** is not active, restart it as the root user using the following command.

```
service slurm start
```

- b. Check the **SlurmctldLogFile** file in the **slurm.conf** file for an indication of why it failed.
- c. If **slurmctld** is running but not responding (a very rare situation), then kill and restart it as the root user using the following commands:

```
service slurm stop  
service slurm start
```

- d. If it hangs again, increase the verbosity of debug messages by increasing **SlurmctldDebug** in the **slurm.conf** file, and restart. Again, check the log file for an indication of why it failed.

5. If SLURM continues to fail without an indication of the failure mode, stop the service, add the controller option "-c" to the `/etc/slurm/slurm.sh` script, as shown below, and restart.

```
service slurm stop
```

```
SLURM_OPTIONS_CONTROLLER="-c"
```

```
service slurm start
```

---

**Note** All running jobs and other state information will be lost when using this option.

---

### 3.7.3 Jobs are not getting scheduled

1. This is dependent upon the scheduler used by **SLURM**. Run the following command to identify the scheduler.

```
scontrol show config | grep SchedulerType
```

See the *Bull HPC Administrator's Guide* for a description of the different scheduler types.

2. For any scheduler, the priorities of jobs can be checked using the following command:

```
scontrol show job
```

### 3.7.4 Nodes are getting set to a DOWN state

1. Check to determine why the node is down using the following command:

```
scontrol show node <name>
```

This will show the reason why the node was set as down and the time when this happened. If there is insufficient disk space, memory space, etc. compared to the parameters specified in the `slurm.conf` file, then either fix the node or change `slurm.conf`.

For example, if the temporary disk space specification is `TmpDisk=4096`, but the available temporary disk space falls below 4 GB on the system, **SLURM** marks it as down.

2. If the reason is '*Not responding*', then check the communication between the Management Node and the DOWN node by using the following command:

```
ping <address>
```

Check that the `<address>` specified matches the `NodeAddr` values in the `slurm.conf` file. If ping fails, then fix the network or the address in the `slurm.conf` file.

3. Login to the node that **SLURM** considers to be in a DOWN state and check to see if the **slurmd** daemon is running using the following command:

```
ps -ef | grep slurmd
```

4. If **slurmd** is not running, restart it as the root user using the following command:

```
service slurm start
```

5. Check **SlurmdLogFile** file in the **slurm.conf** file for an indication of why it failed.
  - a. If **slurmd** is running but not responding (a very rare situation), then kill and restart it as the root user using the following commands:

```
service slurm stop  
service slurm start
```

6. If the node is still not responding, there may be a Network or Configuration problem – see section 3.7.5 *Networking and Configuration Problems*.
7. If the node is still not responding, increase the verbosity of debug messages by increasing **SlurmdDebug** in the **slurm.conf** file, and restart. Again, check the log file for an indication of why it failed.
8. If the node is still not responding without an indication as to the failure mode, stop the service, add the daemon option "-c" to the **/etc/slurm/slurm.sh** script, as shown below, and restart.

```
service slurm stop
```

```
SLURM_OPTIONS_DAEMONS="-c"
```

```
service slurm start
```

---

**Note** All running jobs and other state information will be lost when using this option.

---

### 3.7.5 Networking and Configuration Problems

1. Use the following command to examine the status of the nodes and partitions:

```
sinfo --all
```

2. Use the following commands to confirm that the control daemons are up and running on all nodes:

```
scontrol ping  
scontrol show node
```

3. Check the controller and/or **slurmd** log files (**SlurmctldLog** and **SlurmdLog** in the **slurm.conf** file) for an indication of why a particular node is failing.

4. Check for consistent **slurm.conf** and credential files on the node(s) experiencing problems.
5. If the problem is a user-specific problem, check that the user is configured on the Management Node as well as on the Compute Nodes. The user does not need to be able to login, but his user ID must exist. User authentication must be available on every node. If not, non-root users will be unable to run jobs.
6. Verify that the security mechanism is in place, see chapter 6 in the *Bull HPC BAS5 for Xeon Administrator's Guide* for more information on SLURM and security.
7. Check that a consistent version of SLURM exists on all of the nodes by running one of the following commands:

```
sinfo -V
```

or

```
rpm -qa | grep slurm
```

If the first two digits of the version number match, it should work fine. However, version 1.1 commands will not work with version 1.2 daemons or vice-versa.

Errors can result unless all these conditions are true.

8. Each node must be synchronized to the correct time. Communication errors occur if the node clocks differ.

Execute the following command to confirm that all nodes display the same time:

```
pdsh -a date
```

To check a group of nodes use the following command:

```
pdsh w <node list> date
```

A matter of a few seconds is inconsequential, but SLURM is unable to recognize the credentials of nodes that are more than 5 minutes out of synchronization. See the *Bull HPC BAS5 for Xeon Installation and Configuration Guide* for information on setting node times using the NTP protocol.

### 3.7.6 More Information

For more information on SLURM Troubleshooting see the *Bull HPC BAS5 for Xeon Administrator's Guide*, *Bull HPC BAS5 for Xeon User's Guide* and <http://www.llnl.gov/linux/slurm/slurm.html>

## 3.8 FLEXlm License Manager Troubleshooting

### 3.8.1 Entering License File Data

You can edit the hostname on the server line (first argument), the port address (third argument), the path to the vendor-daemon on the VENDOR line (if present), or any right half of a string (b) of the form a=b where (a) is all lower case. Any other changes will invalidate the license.

Be cautious when transferring data received by Mailers. Many Mailers add characters at the end-of-line that may confuse the reader about the real license data.

### 3.8.2 Using the `lmdiag` utility

The `lmdiag` command analyzes a license file with respect to the SERVER, the FEATUREs, license counts and dates. It may help you to understand problems that may occur. `lmdiag` attempts to checkout all FEATUREs and explains failures. You may run extended diagnostics attempting to connect to the license manager on each port on the host.

### 3.8.3 Using `INTEL_LMD_DEBUG` Environment Variable

Setting this environment variable will cause the application to produce product diagnostic information at every checkout.

#### Daemon Startup Problems.

Cannot find license file. Most products have a default location in their directory hierarchy (or use `/opt/intel/licenses/server.lic`). The environment variable `INTEL_LICENSE_FILE` names this directory. Startup may fail if these variables are set wrong, or the default location for the license is missing.

#### No such Feature exists

The most common reason for this is that the wrong license file, or an outdated copy of the file, is being used.

#### Retrying Socket Bind

This means the TCP port number is already in use. Almost always, this means an `lmgrd.intel` is already running, and you have tried to start it twice. Sometimes it means that another program is using this TCP port number. The number is listed on the SERVER line in the license file as the last item. You can change the number and restart `lmgrd.intel`, but only do this if you do not already have an `lmgrd.intel` running for this license file.

### INTEL: cannot initialise

```
(INTEL) FLEXlm version 7.2
(lmgrd) Please correct problem and restart daemons
```

You may be starting the **lmgrd.intel** from the wrong directory, or with relative paths. Use the following lines in the start up and add a full root path to 'INTEL' to the end of the VENDOR line in the license file:

```
cd <installation-directory>
`pwd`/lmgrd.intel -c `pwd`/server.lic -l `pwd`/lmgrd.intel.log
```

### License manager: cannot initialize: Cannot find license file

You have started **lmgrd.intel** on a non-existent file. The recommended way to specify the file for **lmgrd.intel** to use -c <license>:

```
cd <installation-directory>
`pwd`/lmgrd.intel -c `pwd`/server.lic -l `pwd`/lmgrd.intel.log
```

### Invalid license key (inconsistent encryption code for 'FEATURE')

This happens for 3 different reasons:

1. The license file has been typed in incorrectly.  
(Cutting and pasting from email is a safe way to avoid this). Or the data have been altered by the end user. See "Entering License File Data" above.
2. The license is generated incorrectly. Your vendor will have to generate a new license if this is the case.
3. The license vendor has changed encryption seeds (rare).

### MULTIPLE vendor-daemon-name servers running

There are 2 **lmgrd** and vendor-daemons running for this license file. Only one process per vendor-daemon/per node is allowed to run. Sometimes this can happen because the **lmgrd** was killed with a -9 signal (which should not be done!). The **lmgrd** was then not able to bring the vendor-daemon process down, so it's still running, although not able to serve licenses.

If **lmgrd** is killed with a -9, the vendor-daemons also then must be killed with a -9 signal. In general, **lmdown** should be used.

### Vendor daemon cannot talk to lmgrd

This means a pre-version-3.0 **lmgrd** version is being used with a 3.0+ vendor daemon. Simply use the latest version of **lmgrd** (MUST be a version equal to or greater than the vendor daemon version). This can also happen if TCP networking does not function on the node where you are trying to run **lmgrd** (rare).



### No licenses to serve

The license file has only 'uncounted' licenses, and these do not require a server. Uncounted licenses have a '0' or 'uncounted' in the 'number-of-licenses' field on the FEATURE line.

Other Starting **lmgrd.intel** from a remote directory may lead to unknown results. If **lmgrd.intel** is started from a remote directory the license file line:

```
VENDOR INTEL
```

Should be modified to include the root directory where the 'INTEL' vendor daemon resides:

```
VENDOR INTEL <root-directory-path>
```

The **lmgrd.intel** daemon MUST be started with the -c argument:

```
cd <installation-directory>
`pwd`/lmgrd.intel -c `pwd`/server.lic -l `pwd`/lmgrd.intel.log
```

### Application Execution Problems

Cannot connect to license server

Usually this means the server is not running. It can also mean the server is using a different copy of the license file, which has a different port number than the license file you are currently using indicates. You can use the **lmdiag** utility to more fully analyze this error.

### License Server does not support this Feature

This means the server is using a different copy of the license file than the application. They should be synchronized. This error will also report "UNSUPPORTED" in the debug log file.

### Invalid Host

You may be attempting to run the application on a host not listed in the "HOSTID" field of your license. Use **lmhostid** to find the hostid number for the current host.

```
Cannot find license file. No such file or directory
Expected license file location: <path>
```

The application was not able to find a license file. It gives you the location(s) where it was looking for a license file.

Check that the named file exists. To use a file at a different location, use the environment variable INTEL\_LICENSE\_FILE.

### No such Feature exists

The license manager cannot find a 'FEATURE' line in the license file.

### Feature has expired

Your license has expired. The system time may be set incorrectly. Run the 'date' command to make sure the date is not later than the Expiration Date listed in the license file.

```
<FEATURE name>: Invalid (inconsistent) license key
```

The license-key and data for the feature do not match. This usually happens when a license file has been altered. See "Entering License File Data" above.

### System Bootup Problems

For reasons unknown some bootup files (/etc/rc, /sbin/rc2.d, etc) refuse to run **lmgrd** with the simple commands indicated above. Here are two workarounds:

1. Use 'nohup su username -c 'umask 022;lmgrd -c ...' (It is not recommended to run **lmgrd** as root; the "su username" is used to run **lmgrd** as a non-privileged user.)
2. Add 'sleep 2' after the **lmgrd** command.

---

## Chapter 4. Updating the firmware for the InfiniBand switches

Voltaire switches should be properly configured to ensure maximum performance. For example, **Voltaire** switch firmware version 00.08.06 ASIC does not utilise Double Data Rate transfer for those links which include **Mellanox** cards and should be upgraded. The **Voltaire** switch firmware upgrade procedure is described below.

### 4.1 Checking which Firmware Version is running

Go to the **utilities** menu as follows:

```
ssh enable@switchname
```

```
enable@switchname's password: voltaire
Welcome to Voltaire Switch switchname
Connecting
```

```
switchname # utilities
switchname (utilities)#
```

Once in the **utilities** menu, check which firmware version is installed:

```
switchname(utilities)# firmware_verify_anafa_II
```

```
Scan Fabric
Default fw_version is 00.08.06
```

## 4.2 Configuring FTP for the firmware upgrade

If the switch firmware requires an upgrade, the FTP options for the switch will need to be set. These may already be in place following the initial Installation and Configuration of the cluster. If not, they are put into place as follows:

### 4.2.1 Installing the FTP Server

To install the FTP server (**vsftpd**), proceed as follows:

```
rpm -ivh /<path_to_vsftpd-<version>-<arch>.rpm>
```

By default, the **vsftpd** daemon will not allow root access to the FTP server. For security reasons, it is advised to create a dedicated user for this purpose. However, if you wish to enable root access to the FTP server, **vsftpd** can be enabled to allow this as follows:

1. Edit **/etc/vsftpd.ftpusers** file and comment out the line that starts by root, as shown below:

```
-----  
# Users that are not allowed to login via ftp  
# root  
Bin  
-----
```

2. Edit **/etc/vsftpd.ftpuser\_list** and comment out the line that starts by root, as shown below:

```
-----  
/etc/vsftpd.user_list  
# vsftpd userlist  
# If userlist_deny=NO, only allow users in this file  
# If userlist_deny=YES (default), never allow users in this file, and  
# do not even prompt for a password.  
# Note that the default vsftpd pam config also checks  
/etc/vsftpd.ftpusers  
# for users that are denied.  
# root  
bin  
-----
```

3. Start the **vsftpd** server as follows:

```
[root@host ~]# service vsftpd start
```

```
Starting vsftpd for vsftpd:          [ OK ]
```

4. Check that FTP is working correctly:

```
[root@host ~]# ftp host
```

```
-----
Connected to host.
220 (vsFTPD 2.0.1)
530 Please login with USER and PASS.
530 Please login with USER and PASS.
KERBEROS_V4 rejected as an authentication type
Name (host:root): root
331 Please specify the password.
Password:
230 Login successful.
Remote system type is UNIX.
Using binary mode to transfer files.
ftp> quit
221 Goodbye.
-----
```

## 4.2.2 Configuring the FTP server options for the InfiniBand switch

Enter the FTP configuration menu as follows:

```
ssh enable@switchname
```

```
-----
enable@switchname's password: voltaire
Welcome to Voltaire Switch switchname
connecting
-----
```

```
switchname # config
switchname (config)# ftp
switchname (config-ftp)#
```

The following settings define the node 172.20.0.102 as the FTP server. The switch logs onto this server using Joe's account using the 'yummy' password.

```
switchname (config-ftp)# server 172.20.0.102
switchname (config-ftp)# username joe
switchname (config-ftp)# password yummy
```

Once FTP is set-up on the switch, make sure the FTP server is running on the Management Node:

```
ftp host
```

If ftp fails to connect to the host (as in the example above), it probably means that the FTP server has not been installed on the host.

```
-----
ftp: connect: Connection refused
ftp> quit
-----
```

## 4.3 Upgrading the firmware

In the following example, it is assumed that the end user stored the firmware in the existing `/path/to/firmware` directory.

1. Extract the firmware archive to the `/path/to/firmware` directory as follows:

```
cd /path/to/firmware
tar -xvf Ver_10.06_fw.1.0.0.tar
```

```
-----
voltaire_fw_images.tar
voltaire_fw_ini.tar
howto_upgrade_voltaire_switch.txt
-----
```

2. Once the firmware has been extracted, log-on to the switch and proceed with the upgrade.

- a. Upgrading the firmware for the whole switch:

```
[user@host ~]# ssh enable@switchname
```

```
-----
enable@switchname's password: voltaire
Welcome to Voltaire Switch switchname
Connecting
-----
```

```
switchname # update firmware chassis /<path_to_firmware>
```

- b. Upgrading the firmware for a specific line-board (line board 4 in the example below):

```
[user@host ~]# ssh enable@switchname
```

```
-----
enable@switchname's password: voltaire
Welcome to Voltaire Switch switchname
connecting
-----
```

```
switchname # update firmware line 4 /<path_to_firmware>
```

- c. Upgrading a fabric board (fabric board number 2 in the example below):

```
[user@host ~]# ssh enable@switchname
```

```
-----
enable@switchname's password: voltaire
Welcome to Voltaire Switch switchname
Connecting
-----
```

```
switchname # update firmware spine 2 /path/to/firmware
```

---

**Note** Whenever a line board or a fabric board is replaced, always ensure that it is using the correct firmware.

---

3. Check that the firmware has upgraded correctly by running the `firmware_verify_anafa_II` command.

```
switchname(utilities)# firmware_verify_anafa_II
```





---

## Chapter 5. Updating the firmware for the MegaRAID card

The **MegaRAID SAS** driver for the **8408E** card is included in the **BAS5 for Xeon** delivery. The **MegaRAID** card will be detected and the driver for it installed automatically during the installation of the **BAS5 for Xeon** software suite.

The **MegaCLI** tool used to update the firmware for the **MegaRAID** card and is available on the **Bull** support CD. The latest firmware file should be downloaded from the **LSI** web site.

Follow the procedure described below to update the firmware:

1. Check the version of the firmware already installed by running the command:

```
/opt/MegaCli -AdpAllInfo -a0
```

This will provide full version and manufacturing date details for the firmware, as shown in the example below:

```
-----
Adapter #0
=====
                        Versions
                        =====
Product Name       : MegaRAID SAS 8408E
Serial No         : P088043006
FW Package Build : 5.0.1-0053
                   Mfg. Data
                   =====
Mfg. Date         : 01/16/07
Rework Date       : 00/00/00
Revision No       : (

                        Image Versions In Flash:
                        =====
Boot Block Version : R.2.3.2
BIOS Version       : MT25
MPT Version        : MPTFW-01.15.20.00-IT
FW Version         : 1.02.00-0119
WebBIOS Version   : 1.01-24
Ctrl-R Version     : 1.02-007

                        Pending Images In Flash
                        =====
None
-----
```

---

**Note** The following **MegaRAID** card details are also provided when the **AdpAllInfo** command runs: PCI slot info, Hardware Configuration, Settings and Capabilities for the card, Status, Limitations, Devices present, Virtual Drive and Physical Drive Operations supported by the card, Error Counters, and Default Card Settings.

---

2. Decompress and extract the firmware by running the command below:

```
unzip ~/lsi/5.1.1-0054_SAS_FW_Image_1.03.60-0255.zip
```

---

```
Archive: /root/lsi/5.1.1-0054_SAS_FW_Image_1.03.60-0255.zip
  inflating: sasfw.rom
  inflating: 5.1.1-0054_SAS_FW_Image_1.03.60.0255.txt
 extracting: DOS_MegaCLI_1.01.24.zip
```

---

3. Update the firmware using the MegaCLI tool using the command below:

```
/opt/MegaCli -adpflash -f sasfw.rom -a0
```

---

```
Adapter 0: MegaRAID SAS 8408E
Vendor ID: 0x1000, Device ID: 0x0411

FW version on the controller: 1.02.00-0119
FW version of the image file: 1.03.60-0255
Flashing image to adapter...
Adapter 0: Flash Completed.
```

---

4. Reboot the server so that the new firmware is activated for the card.

---

## Chapter 6. Accessing, Updating and Reconfiguring the BMC Firmware on NovaScale R4xx machines

This chapter describes how to update the BMC firmware on NovaScale R421, R422, R422 E1, R423, R440 and R460 machines.

### 6.1 The Baseboard Management Controller (BMC)

The Baseboard Management Controller (BMC) is used to monitor the hardware sensors for temperature, cooling fan speeds, power mode, etc., and to report any hardware errors by sending alerts. It is also used for basic system management operations such as starting, stopping and resetting a cluster. It also provides a remote console on the cluster nodes via Serial over LAN access (SOL).

The **BMC** is the intelligence in the Intelligent Platform Management Interface (IPMI) architecture. The **BMC** manages the interface between system management software and platform hardware.

There are several ways to access the **BMC** of a machine.

#### 6.1.1 Local access to the BMC

The BMC of the local machine can be accessed using the **ipmitool** command.

---

**See** Chapter 2 in this manual or the man page for more information.

---

The **IPMI** service must be started to access the local **BMC** via the IPMI driver:

```
service ipmi start
```

#### Examples

1. To obtain the BMC LAN configuration on a local NovaScale R42x machine (channel #1), run the command below:

```
ipmitool lan print 1
```

2. To obtain the BMC LAN configuration on a local NovaScale R440 or R460 machine (channel #2), run the command below:

```
ipmitool lan print 2
```

## 6.1.2 Remote access to the BMC

### 6.1.2.1 Command Line Remote access

The **BMC** of a remote node can be accessed using the **ipmitool** command (*man ipmitool*), or the higher level, cluster-oriented **conman** or **NS commands** – See Chapter 2 in this manual.

Examples using the **ipmitool** command:

1. To obtain the **BMC LAN** configuration for a **NovaScale R42x** machine (channel #1):

```
ipmitool -H <BMC IP addr> -U ADMIN -P ADMIN lan print 1
```

2. To shutdown a remote machine:

```
ipmitool -H <BMC IP addr> -U ADMIN -P ADMIN power soft
```

3. To connect to a remote console via SOL for **NovaScale R421, R422, R422 E1, R423, R440** and **R460** machines:

```
ipmitool -I lanplus -H <BMC IP addr> -U ADMIN -P ADMIN sol activate
```

Enter ~. to terminate the connection.

4. To connect to a remote console via SOL for a **NovaScale R421 E1** machine:

```
ipmitool -I lanplus -H <BMC IP addr> -U ADMIN -P ADMIN -o intelplus  
sol activate
```

### 6.1.2.2 Tips for using ipmitools and SOL

- If the payload is already active for another session it can be deactivated by running the **ipmitool ... sol deactivate** command.
- The escape character can be changed to **&** to prevent conflicts with **ssh**.
- Use the **ESC** and the number **2** keys instead of using the **F2** key to access the BIOS on **NovaScale R440** and **R460** machines.
- Use the **ESC** and the **-** (minus) keys instead of using the **DEL** key to access the BIOS on **NovaScale R421** and **R422** machines.

### 6.1.2.3 Web remote access

The BMC can be accessed using a web interface for **Novascale R421, R422, R422 E1** and **R423** machines.

---

**See** *Bull NovaScale R42x AOC- SIMSO/SIMSO+ Installation and User's Guide* for more information.

---

The Web interface provides access to the **SOL** console or the **KVM** console (**SIMSO+**) and also the means to access virtual devices for maintenance purposes.

To access the **BMC** of a remote machine through the Web interface:

1. The following RPMs found in the BONUS directory on the Bull XHPC DVD must be installed on the Management Node:

**XHPC/BONUS/jre-<version>-linux-i586.rpm**

**XHPC/BONUS/firefox-<version>-Bull.0.i386.rpm**

These are installed by running the commands below:

```
cd /release/XBAS5V1.1/XHPC/BONUS
rpm -i jre-<version>-linux-i586.rpm firefox-<version>-Bull.0.i386.rpm
```

2. The java plug-in should be configured using Firefox:

```
ln -s /usr/java/jre1.<version>/plugin/i386/ns7/libjavaplugin_oji.so
/usr/local/firefox/plugin
```

3. The remote BMC is accessed using the command below:

```
/usr/local/firefox/firefox
```

4. In the navigation bar, enter the URL:

```
http://<BMC IP addr>
```

## 6.2 Updating the BMC Firmware on NovaScale R421, R422, R422 E1 and R423 machines

These platforms use the **BMC SIMSO** or **SIMSO+** add-on boards for platform management. Both boards provide IPMI 2.0 functions. The **SIMSO+** board provides additional **KVM** over **LAN** functionality.

The **BMC** firmware, and the tool needed to carry out the upgrade, are included on the following RPM: `update-bmc-fw-<BMC firmware version>.Bull.x86_64.rpm`.

The BMC firmware of the **SIMSO** board can be updated under **Linux** using the `updatefw.x86_64` command.

To update the BMC firmware on the local machine, do the following:

1. Install the `update-bmc-fw-<fw version>` rpm onto the machine.
2. Start the **IPMI** service if it has not already been started:

```
service ipmi start
```

3. Run the command below:

```
updatefw.x86_64 -f /usr/local/firmware/<firmware>.bin
```

Where `<firmware>` is:

`ubsim<BMC FW version>` for a **SIMSO** board.

`ugsim<BMC FW version>` for a **SIMSO+** (with **KVM**) board.

4. To initialize the **Sensor Date Repository (SDR)** on the local machine:

```
sdrload /usr/local/firmware/<platform>-sdr.dat
```

where `<platform>` equals either `r421`, `r422` (for **NovaScale R422** and **R422 E1** machines) or `R423`.

To update the BMC firmware on a remote machine, do the following:

1. Install the `update-bmc-fw-<fw version>` rpm onto the local machine.
2. Run the command below:

```
updatefw.x86_64 -i [IP Address] -u ADMIN -p ADMIN  
-f /usr/local/firmware/<firmware>.bin
```

Where `<firmware>` is:

`ubsim<BMC FW version>` for a **SIMSO** board.

`ugsim<BMC FW version>` for a **SIMSO+** (with **KVM**) board.

3. To initialize the SDR on the remote machine:

```
sdrload /usr/local/firmware/<platform>-sdr.dat <BMC IP Address>
```

where **<platform>** equals either r421, r422 (for NovaScale R422 and R422 E1 machines) or R423.

#### Usage:

```
updatefw.x86_64 -f [Firmware File]
```

```
updatefw.x86_64 -i [IP Address] -u [Usr] -p [Pwd] -f [Firmware File]
```

```
sdrload <SDR file> [<bmc ipaddr> [<user name> <user passwd>]]
```

**SDR file**                    SDR file provided by sdredit command.

**bmc ipaddr**                The BMC address of remote machine.  
If no address is provided, the local SDR repository is updated.

**user name**                BMC user name.

**user passwd**             BMC user password.

#### To update the BMC firmware using the Web interface

---

**See**     *Bull NovaScale R42x AOC- SIMSO/SIMSO+ Installation and User's Guide* for more information.

---

## 6.3 Updating the BMC Firmware on NovaScale R421 E1 machines

The BIOS and BMC firmware for NovaScale R421 E1 machines are updated together in the same operation using the Intel<sup>®</sup> One boot Flash Utility (OFU). See *section 7.2* in this manual for details regarding the use of this utility.

## 6.4 Updating the BMC firmware on NovaScale R440 and R460 machines

The BMC update for these platforms is carried out using the **Bull Update BIOS CD**, which is also used to upgrade the **BIOS** and **FRUs**, and is available from the Bull support site. Follow the instructions provided with the CD.

## 6.5 Reconfiguring the BMC on R4xx machines

The **BMCs** are configured in the factory before the machines are delivered. However it may be necessary to reconfigure the **BMC** to setup a new **IP** address or when the firmware is updated. Follow the steps below to do this:

1. Install the **update-bmc-fw** rpm onto the machine.
2. Configure the **LAN** and **SOL** access to the **BMC**, with the default user name, **administrator**, and default password, **administrator**:
  - For the local **BMC** of the machine, run the command:

```
bmc_init_param -b <BMC IP address> -m <BMC net mask>
```

- For a remote **BMC** on a machine accessible through **SSH**, run the command:

```
bmc_init_param -b <BMC IP address> -m <BMC net mask> -s <remote machine IP>
```



---

## Chapter 7. Managing the BIOS on NovaScale R4xx Machines

This chapter describes how to update the BIOS on NovaScale R4XX machines. It also defines the recommended settings for the BIOS parameters for these machines.

### 7.1 Updating the BIOS on NovaScale R421, R422, R422 E1 and R423

This section describes how to update the motherboard BIOS of a NovaScale R421, R422, R422 E1 or R423 machine.

Install the `bios-<platform>-<bios version>` rpm corresponding to your platform and to the new BIOS release. The corresponding BIOS DOS image `<BIOS>.IMG` is installed in `/usr/local/firmware`.



#### WARNING

- Ensure that the BIOS version corresponding to your platform is used.
- The BIOS upgrade **MUST NOT** be interrupted whilst it is in course of operation.
- If the BIOS does not work, a new BIOS chip must be ordered.

#### 7.1.1 To install a new BIOS locally

1. Copy the `<BIOS>.IMG` file onto a USB key:

```
dd if=/usr/local/firmware/<BIOS>.IMG of=/dev/sd<your USB device>
```

2. Insert the key and reboot the machine.  
The `autoexec` file contained in the DOS file automatically starts the BIOS update.  
Wait for the BIOS installation to finish.
3. Remove the USB key.
4. Restart the machine.

## 7.1.2 To install a new BIOS on a remote machine using PXE

**Note** The remote machine must be configured to boot via **PXE** on the server. The server must be configured as a TFTP server.

1. Install the **update-bios** rpm on the server.
2. If the remote machine is accessible using IPMI run this command on the server:

```
update-bios <remote IP address> /usr/local/firmware/<BIOS>.IMG <BMC IP address>
```

or if the server can connect to the remote machine using **ssh** then run this command:

```
update-bios <remote IP address> /usr/local/firmware/<BIOS>.IMG
```

3. The **update-bios** command returns after the **BIOS** update is completed on the remote machine.

### Usage:

```
update-bios <ipaddr> <bios image> [ <bmc ipaddr> [<user name> <user passwd>] ]
```

**ipaddr** network address of remote machine to have **BIOS** update

**bios image** local path to the **BIOS** DOS image file

**bmc ipaddr** **BMC** address of remote machine

**user name** **BMC** user name

**user passwd** **BMC** user password

## 7.1.3 To install a new BIOS on a remote machine using the Web interface (R421, R422, R422 E1 and R423)

On the R421, R422, R422 E1 and R423 platforms, it is possible to access the **BMC** through the Web interface (see Chapter 6).

From the administration node:

1. Start the Firefox navigator:

```
/usr/local/firefox/firefox
```

2. In the navigation bar, type the URL of the remote **BMC**:

```
http://<BMC IP addr>
```

and login to the **BMC**.

3. Select the **Virtual Media** button and upload the BIOS image (`/usr/local/firmware/<BIOS>.IMG`) corresponding to the machine.
4. Select the **Console Button** to access the console of the remote system.
5. Restart the remote system. The BIOS DOS image will boot and flash the new BIOS. The progression can be followed in the console window.
6. When the BIOS update is ended, the DOS prompt appears in the console window.
7. Select the **Virtual Media** button and discard the BIOS DOS image.
8. Reset the machine using the **Remote Control** button.

## 7.2 Updating the BIOS on NovaScale R421 E1 machines

The BIOS and BMC firmware for NovaScale R421 E1 machines are updated using the Intel<sup>®</sup> One boot Flash Utility (OFU).

### 7.2.1 Installing a new BIOS on a local R421 E1 machine

1. Install the **OFU RPM** package that contains OFU Linux tools.
2. Install the **bios-R421E1-<bios version> RPM** that contains the BIOS package and BIOS setup configuration file. The corresponding **bios-R421E1-<bios version>.zip** package is installed in the `/usr/local/firmware` directory.

3. Run the command:

```
ofupdate -b /usr/local/firmware/bios-R421E1-<bios version>.zip
```

4. Reboot the machine so that the new BIOS is active.

### 7.2.2 Installing the Bull HPC BIOS setup on local R421 E1 machine

1. Run the command:

```
ofupdate -c /usr/local/firmware/bios<bios version>.scf
```

2. Reboot the machine.

---

**Note** The BIOS setup configuration file for a particular BIOS version can only be restored a machine which uses the same BIOS version.

---

## 7.2.3 Installing a new BIOS on a remote R421 E1 platform

1. Install the **ofu** RPM package that contains the OFU Linux tools on the remote R421E1 platform (this can be done using **SSH**).
2. Install the **bios-R421E1-<bios version>** RPM that contains the BIOS package and BIOS setup configuration file on the local machine.
3. The corresponding **bios-R421E1-<bios version>.zip** package is installed in **/usr/local/firmware**.
4. Run the command:

```
ofupdate -b /usr/local/firmware/bios-R421E1-<bios version>.zip -s  
<remote R421E1 system IP address>
```

5. Reboot the remote machine.

## 7.2.4 Installing the Bull HPC BIOS Setup Configuration File on a remote R421 E1 machine

1. Run the command:

```
ofupdate -c /usr/local/firmware/bios<bios version>.scf -s <remote  
R421E1 system IP address>
```

2. Reboot the machine.

---

**Note** The BIOS setup configuration file for a particular BIOS version can only be restored a machine which uses the same BIOS version.

---

## 7.3 Updating the BIOS on NovaScale R440 or R460 platforms

The BIOS update on these platforms is done through the Bull Update BIOS CD that allows upgrading the BIOS, BMC firmware and FRUs. Please follow the instructions provided with the CD.

## 7.4 BIOS Parameter Settings for NovaScale Rxxx Nodes

The BIOS parameter settings for the NovaScale R421, R421 E1, R422, R422 E1 Compute Nodes and R440, R460, R423 Service Nodes will normally be configured in the factory before the machines are delivered. However, if the cluster set up is changed, the following settings can be used to reset the machines back to their original state.

### Notes

- The settings shown in the tables are the default values. The parameter values that have to be changed for HPC are indicated in bold.
- Some of these settings, for example for the storage, will vary according to the cluster and will differ from the settings shown in the tables and screen grabs.

### 7.4.1 Examples

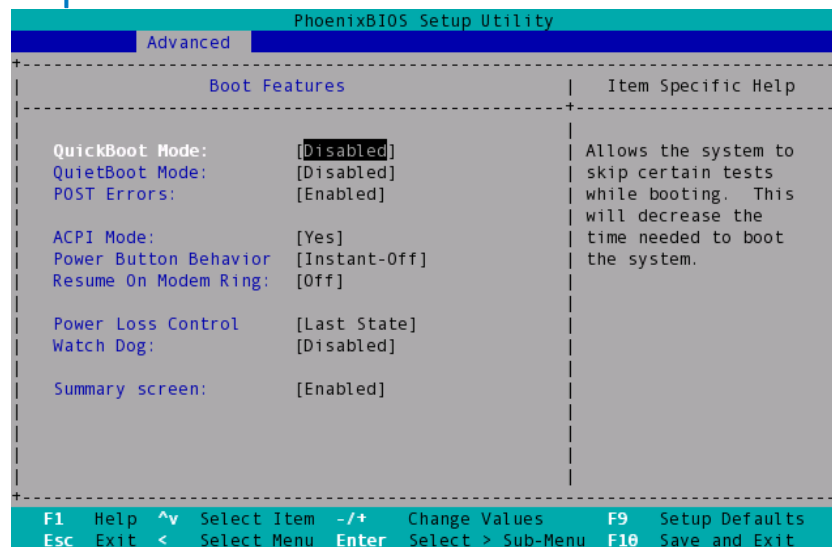


Figure 7-1. Example BIOS parameter setting screen for NovaScale R421

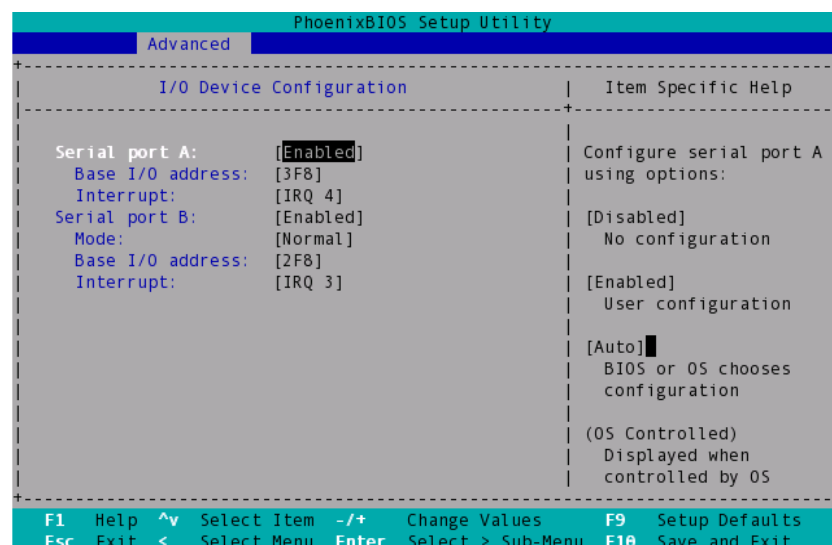


Figure 7-2. Example BIOS parameter setting screen for NovaScale R422

## 7.4.2 NovaScale R421 BIOS Settings

Mainboard  
BIOS

X7DBR-8/X7DBR-I  
1.3c

R421

BIOS setup section		Parameter	Value	
Main		System Time	<Current local time>	
		System Date	<Current date>	
		Legacy diskette A:	<b>Disabled</b>	
		Serial ATA	Enabled	
		Native Mode Operation	<b>Serial ATA</b>	
		SATA Controller Mode Option	Compatible	
Advanced	Boot Features	QuickBoot Mode	Enabled	
		QuietBoot Mode	Disabled	
		POST Errors	<b>Disabled</b>	
		ACPI Mode	Yes	
		Power Button Behaviour	Instant-Off	
		Resume On Modem Ring	Off	
		Power Loss Control	<b>Stay OFF</b>	
		Watch Dog	Disabled	
		Summary screen	<b>Disabled</b>	
	Memory Cache	Cache System BIOS area	Write Protect	
		Cache Video BIOS area	Write Protect	
		Cache Base 0-512k	Write Back	
		Cache Base 512k-640k	Write Back	
		Cache Extended Memory Area	Write Back	
		Discrete MTRR Allocation	Disabled	
	PCI Configuration	Onboard G-LAN1 OPROM Configure	<b>Enabled</b>	
		Onboard G-LAN2 OPROM Configure	Disabled	
		Default Primary Video Adapter	Onboard	
		Emulated IRQ Solution	Disabled	
		PCI-e I/O Performance	<b>Payload 256B</b>	
		PCI Parity Error Forwarding	Disabled	
		ROM Scan Ordering	Onboard First	
		PCI Fast Delayed Transaction	Disabled	
		Reset Configuration Data	No	
		Frequency for PCIX#1-#2/MASS	Auto	
		SLOT1 PCI-X 100MHz	Option ROM Scan	Enabled
			Enable Master	Enabled
			Latency Timer	Default
		SLOT2 PCI-X 100MHz ZCR	Option ROM Scan	Enabled
			Enable Master	Enabled
			Latency Timer	Default
		SLOT2 PCI-X 100MHz ZCR	Option ROM Scan	Enabled
			Enable Master	Enabled
Latency Timer			Default	
SLOT3 PCI-Exp x8		Option ROM Scan	Enabled	
		Enable Master	Enabled	
	Latency Timer	Default		
SLOT4 PCI-Exp x8	Option ROM Scan	Enabled		

		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	SLOT5 PCI-Exp x8	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	Large Disk Access Mode		<i>DOS</i>
Advanced Chipset Control	SERR signal condition		<i>Single bit</i>
	4GB PCI Hole Granularity		<i>256 MB</i>
	Memory Branch Mode		<i>Interleave</i>
	Branch 0 Rank Interleave		<i>« 4:1 »</i>
	Branch 0 Rank Sparing		<i>Disabled</i>
	Branch 1 Rank Interleave		<i>« 4:1 »</i>
	Branch 1 Rank Sparing		<i>Disabled</i>
	Enhanced x8 Detection		<i>Enabled</i>
	High Bandwidth FSB		<i>Enabled</i>
	High Temp DRAM OP		<i>Disabled</i>
	AMB Thermal Sensor		<i>Disabled</i>
	Thermal Throttle		<i>Disabled</i>
	Global Activation Throttle		<i>Disabled</i>
	Crystal Beach Feature		<i>Enabled</i>
	Route Port 80h cycles to		<i>LPC</i>
	Clock Spectrum Feature		<i>Disabled</i>
	High Precision Event Timer		<i>No</i>
USB Function		<i>Enabled</i>	
Legacy USB Support:		<i>Enabled</i>	
Advanced Processor Options	Frequency Ratio		<i>Default</i>
	Core Multi-Processing		<i>Enabled</i>
	Machine Checking		<i>Enabled</i>
	Thermal Management 2		<i>Enabled</i>
	C1 Enhanced Mode		<i>Disabled</i>
	Execute Disable Bit		<i>Enabled</i>
	Adjacent Cache Line Prefetch		<b><i>Enabled</i></b>
	Hardware Prefetcher		<i>Enabled</i>
	Direct Cache Access		<i>Disabled</i>
	Intel(R) Virtualization Technology		<i>Disabled</i>
Intel EIST support		<i>Disabled</i>	
I/O Device Configuration	KBC Clock Input		<i>12MHz</i>
	Serial port A		<i>Enabled</i>
	Base I/O address (Serial port A)		<i>3F8</i>
	Interrupt (Serial port A)		<i>IRQ 4</i>
	Serial port B		<i>Enabled</i>
	Mode		<i>Normal</i>
	Base I/O address (Serial port B)		<i>2F8</i>
	Interrupt (Serial port B)		<i>IRQ 3</i>
	Floppy disk controller		<i>Enabled</i>
	Base I/O address		<i>Primary</i>
DMI Event Logging	Event Logging		<i>Enabled</i>
	ECC Event Logging		<i>Enabled</i>
Console Redirection	Com Port Address		<b><i>On-board COM B</i></b>
	Baud Rate		<b><i>115.2K</i></b>
	Console Type		<b><i>VT100+</i></b>

		Flow Control	<b>None</b>
		Console connection	<i>Direct</i>
		Continue C.R. after POST	<b>On</b>
	Hardware Monitor	CPU Temperature Threshold	<i>75°C</i>
		Fan Speed Control Modes	<i>1)Disable(Full spe</i>
	IPMI	System Event Logging	<i>Enabled</i>
		Clear System Event Log	<i>Disabled</i>
		SYS Firmware Progress	<i>Disabled</i>
		BIOS POST Errors	<i>Enabled</i>
		BIOS POST Watchdog	<i>Disabled</i>
		OS boot Watchdog	<i>Disabled</i>
		Timer for loading OS (min)	<i>10</i>
		Time out action	<i>No Action</i>
	Security	Supervisor Password Is	<i>Clear</i>
		User Password Is	<i>Clear</i>
		Password on boot	<i>Disabled</i>
	Boot	1	<b>USB FDC</b>
		2	<b>USB CDROM</b>
		3	<b>USB KEY</b>
		4	<b>PCI BEV: IBA GE Slot 0400 v1236</b>
		5	<b>IDE 4: WDC WD1600YS-01SHB1-(S2)</b>
		6	
		7	
		8	



## 7.4.3 NovaScale R421 E1 BIOS Settings

motherboard  
BIOS

S5400SF  
S5400.86B.06.00.0023

R421 E1

BIOS setup section		Parameter	Value	
Main		Quiet Boot	<i>Disabled</i>	
		Post Error Pause	<i>Disabled</i>	
		System Date	<Current date>	
		System Time	<Current local time>	
		Serial ATA	<i>Enabled</i>	
Advanced	Processor Configuration	Enhanced Intel Speedstep	<i>Enabled</i>	
		Core Multi-Processing	<i>Enabled</i>	
		Intel(R) Virtualization Technology	<i>Disabled</i>	
		Intel VT for Directed I/O	<i>Disabled</i>	
		Simulated MSI support	<i>Disabled</i>	
		Execute Disable Bit	<i>Disabled</i>	
		Hardware Prefetcher	<i>Enabled</i>	
		Adjacent Cache Line Prefetch	<i>Enabled</i>	
		IOAT2 enable	<i>Enabled</i>	
		Processor Retest	<i>Disabled</i>	
	Memory Configuration	Memory RAS & performance	Memory RAS configuration	<i>RAS Disabled</i>
			Snoop Filter	<i>Enabled</i>
			FSB High Bandwidth Optimisation	<i>Enabled</i>
	ATA Configuration	Onboard PATA Controller		<i>Enabled</i>
		Onboard SATA Controller		<i>Enabled</i>
		SATA Mode		<i>Enhanced</i>
		AHCI Mode		<i>Disabled</i>
		Configure SATA as RAID		<i>Disabled</i>
		Configure SAS as SW RAID		<i>Disabled</i>
	Serial Ports Configuration	Serial A Enable		<i>Enabled</i>
		Address		<i>3F8</i>
		IRQ		<i>4</i>
		Serial B Enable		<i>Enabled</i>
		Address		<i>2F8</i>
		IRQ		<i>3</i>
	USB Configuration	USB Controller		<i>Enabled</i>
		Legacy USB Support:		<i>Enabled</i>
		Port 60/64 emulation		<i>Disabled</i>
		Device reset Timeout		<i>20 s</i>
		Storage Emulation		<i>Auto</i>
		USB 2.0 Controller		<i>Enabled</i>
	PCI Configuration	Memory mapped I/O start addr		<i>2.00GB</i>
Memory mapped I/O above 4GB			<i>Disabled</i>	
Onboard video			<i>Enabled</i>	
Dual Monitor Video			<i>Disabled</i>	
Onboard NIC1 ROM			<i>Enabled</i>	
Onboard NIC2 ROM			<i>Disabled</i>	
I/O Module NIC ROM			<i>Disabled</i>	

		Intel IOAT		<i>Enabled</i>	
	System acoustic & Perf	Throttling mode		<i>Closed Loop</i>	
Security		Administrator password		<i>Not Installed</i>	
		User Password		<i>Not Installed</i>	
		Front panel lockout		<i>Disabled</i>	
Server Management		Assert NMI on SERR		<i>Enabled</i>	
		Assert NMI on PERR		<i>Enabled</i>	
		Resume on AC Power Loss		<b><i>Stay off</i></b>	
		Windows hw error architecture		<i>Enabled</i>	
		FRB-2 Enable		<i>Enabled</i>	
		OS boot Watchdog		<i>Disabled</i>	
		BMC PLUG & Play detection		<i>Disabled</i>	
		Console Redirection	Console Redirection		<b><i>Serial B</i></b>
	Flow Control			<i>None</i>	
	Baud Rate			<i>115.2k</i>	
	Terminal Type			<b><i>VT100+</i></b>	
		Legacy OS Redirection		<i>Disabled</i>	
Boot Options		Boot Timeout		<i>0</i>	
		Boot Option #1		<b><i>PATA DVD (if present)</i></b>	
		Boot Option #2		<b><i>IBA GE Slot 600 v1240</i></b>	
		Boot Option #3		<b><i>SATA 0</i></b>	
		Boot Option #4		<b><i>EFI shell</i></b>	
		Hard Disk Order	hard disk #1		<b><i>SATA 0</i></b>
			hard disk #2		<b><i>SATA 1</i></b>
			hard disk #3		<b><i>SATA 2</i></b>
		Network Device Order	network device #1		<b><i>IBA GE Slot 600 v1240</i></b>
	network device #2			<b><i>Disabled</i></b>	
		Boot Option Retry		<i>Disabled</i>	

## 7.4.4 NovaScale R422 BIOS Settings

motherboard  
BIOS

X7DBT/X7DGT  
1.3c

R422

BIOS setup section		Parameter	Value	
Main		System Time	<Current local time>	
		System Date	<Current date>	
		Serial ATA	Enabled	
		Native Mode Operation	Serial ATA	
		SATA Controller Mode Option	Compatible	
Advanced	Boot Features	QuickBoot Mode	Enabled	
		QuietBoot Mode	Disabled	
		POST Errors	Disabled	
		ACPI Mode	Yes	
		Power Button Behaviour	Instant-Off	
		Resume On Modem Ring	Off	
		Power Loss Control	Stay Off	
		Watch Dog	Disabled	
		Summary screen	Disabled	
	Memory Cache	Cache System BIOS area	Write Protect	
		Cache Video BIOS area	Write Protect	
		Cache Base 0-512k	Write Back	
		Cache Base 512k-640k	Write Back	
		Cache Extended Memory Area	Write Back	
		Discrete MTRR Allocation	Disabled	
	PCI Configuration	Onboard G-LAN1 OPROM Configure	Enabled	
		Onboard G-LAN2 OPROM Configure	Disabled	
		Default Primary Video Adapter	Onboard	
		Emulated IRQ Solution	Disabled	
		PCI-e I/O Performance	Payload 256B	
		PCI Parity Error Forwarding	Disabled	
		ROM Scan Ordering	Onboard First	
		Reset Configuration Data	No	
		SLOT1 PCI-Exp x8	Option ROM Scan	Enabled
			Enable Master	Enabled
	Latency Timer		Default	
		Large Disk Access Mode	DOS	
	Advanced Chipset Control	SERR signal condition	Single bit	
		4GB PCI Hole Granularity	256 MB	
		Memory Branch Mode	Interleave	
		Branch 0 Rank Interleave	« 4:1 »	
		Branch 0 Rank Sparing	Disabled	
		Branch 1 Rank Interleave	« 4:1 »	
Branch 1 Rank Sparing		Disabled		
Enhanced x8 Detection		Enabled		
High Bandwidth FSB		Enabled		
High Temp DRAM OP		Disabled		
AMB Thermal Sensor		Disabled		

		Thermal Throttle	<i>Disabled</i>
		Global Activation Throttle	<i>Disabled</i>
		Crystal Beach Feature	<i>Enabled</i>
		Route Port 80h cycles to	<i>LPC</i>
		Clock Spectrum Feature	<i>Disabled</i>
		High Precision Event Timer	<i>No</i>
		USB Function	<i>Enabled</i>
		Legacy USB Support:	<i>Enabled</i>
	Advanced Processor Options	Frequency Ratio	<i>Default]</i>
		Core Multi-Processing	<i>Enabled</i>
		Machine Checking	<i>Enabled</i>
		Thermal Management 2	<i>Enabled</i>
		C1 Enhanced Mode	<i>Disabled</i>
		Execute Disable Bit	<i>Enabled</i>
		Adjacent Cache Line Prefetch	<b>Enabled</b>
		Hardware Prefetcher	<i>Enabled</i>
		Direct Cache Access	<i>Disabled</i>
		Intel(R) Virtualization Technology	<i>Disabled</i>
	Intel EIST support	<i>Disabled</i>	
	I/O Device Configuration	Serial port A	<i>Enabled</i>
		Base I/O address (Serial port A)	<i>3F8</i>
		Interrupt (Serial port A)	<i>IRQ 4</i>
		Serial port B	<i>Enabled</i>
		Mode	<i>Normal</i>
		Base I/O address (Serial port B)	<i>2F8</i>
		Interrupt (Serial port B)	<i>IRQ 3</i>
	DMI Event Logging	Event Logging	<b>Enabled</b>
		ECC Event Logging	<b>Enabled</b>
	Console Redirection	Com Port Address	<b>On-board COM B</b>
		Baud Rate	<b>115.2K</b>
		Console Type	<b>VT100+</b>
		Flow Control	<b>None</b>
		Console connection	<i>Direct</i>
		Continue C.R. after POST	<b>On</b>
	Hardware Monitor	CPU Temperature Threshold	<i>75°C</i>
		Fan Speed Control Modes	<i>2)3-pin(Server)</i>
	IPMI	System Event Logging	<i>Enabled</i>
		Clear System Event Log	<i>Disabled</i>
		SYS Firmware Progress	<i>Disabled</i>
		BIOS POST Errors	<i>Enabled</i>
		BIOS POST Watchdog	<i>Disabled</i>
		OS boot Watchdog	<i>Disabled</i>
		Timer for loading OS (min)	<i>10</i>
		Time out action	<i>No Action</i>
	Security	Supervisor Password Is	<i>Clear</i>
		User Password Is	<i>Clear</i>
		Password on boot	<i>Disabled</i>
	Boot	1	<b>USB FDC</b>
		2	<b>USB CDROM</b>
		3	<b>USB KEY</b>
		4	<b>USB LS120: PepperC Virtual disc</b>

	5	<i>PCI BEV: IBA GE Slot 0400 v1236</i>
	6	<i>IDE 4: WDC WD1600YS-01SHB1-(S2)</i>
	7	
	8	

## 7.4.5 NovaScale R422 E1 BIOS Settings

motherboard  
BIOS

X7DWT  
1.0b 7DWTC217

R422 E1

BIOS setup section		Parameter	Value	
Main		System Time	<Current local time>	
		System Date	<Current date>	
		Serial ATA	Enabled	
		Native Mode Operation	Serial ATA	
		SATA Controller Mode Option	Compatible	
Advanced	Boot Features	QuickBoot Mode	Enabled	
		QuietBoot Mode	Disabled	
		POST Errors	Disabled	
		ACPI Mode	Yes	
		Power Button Behaviour	Instant-Off	
		Resume On Modem Ring	Off	
		EFI OS Boot	Disabled	
		Power Loss Control	Stay Off	
		Watch Dog	Disabled	
		Summary screen	Disabled	
	Memory Cache		Cache System BIOS area	Write Protect
			Cache Video BIOS area	Write Protect
			Cache Base 0-512k	Write Back
			Cache Base 512k-640k	Write Back
			Cache Extended Memory Area	Write Back
			Discrete MTRR Allocation	Disabled
	PCI Configuration		Onboard G-LAN1 OPROM Configure	Enabled
			Onboard G-LAN2 OPROM Configure	Disabled
			Option ROM Re-Placement	Disabled
			PCI Parity Error Forwarding	Disabled
			PCI Fast Delayed Transaction	Disabled
			Reset Configuration Data	No
		SLOT1 PCI-Exp x16	Option ROM Scan	Enabled
			Enable Master	Enabled
	Latency Timer		Default	
		Large Disk Access Mode	DOS	
	Advanced Chipset Control		SERR signal condition	Single bit
			Clock Spectrum Feature	Disabled
			Intel VT for Directed I/O (VT-d)	Disabled
			4GB PCI Hole Granularity	256 MB
			Memory Voltage	Auto
			Memory Branch Mode	Interleave
			Branch 0 Rank Interleave	« 4:1 »
			Branch 0 Rank Sparing	Disabled
			Branch 1 Rank Interleave	« 4:1 »
			Branch 1 Rank Sparing	Disabled
			Enhanced x8 Detection	Enabled
		Demand Scrub	Enabled	
	High Temp DRAM OP	Disabled		

		AMB Thermal Sensor	<i>Disabled</i>
		Thermal Throttle	<i>Disabled</i>
		Global Activation Throttle	<i>Disabled</i>
		Force ITK Config Clocking	<i>Disabled</i>
		Snoop Filter	<i>Enabled</i>
		Crystal Beach Feature	<i>Enabled</i>
		Route Port 80h cycles to	<i>LPC</i>
		High Precision Event Timer	<i>No</i>
		USB Function	<i>Enabled</i>
		Legacy USB Support:	<i>Enabled</i>
	Advanced Processor Options	Frequency Ratio	<i>Default</i>
		Core Multi-Processing	<i>Enabled</i>
		Machine Checking	<i>Enabled</i>
		Fast String operations	<i>Enabled</i>
		Thermal Management 2	<i>Enabled</i>
		C1/C2 Enhanced Mode	<i>Disabled</i>
		Execute Disable Bit	<i>Enabled</i>
		Adjacent Cache Line Prefetch	<b>Enabled</b>
		Hardware Prefetcher	<i>Enabled</i>
		Set Max Ext CPUID = 3	<i>Disabled</i>
		Direct Cache Access	<i>Disabled</i>
		Intel(R) Virtualization Technology	<i>Disabled</i>
		Intel EIST support	<i>Disabled</i>
		I/O Device Configuration	KBC Clock Input
	Serial port A		<i>Enabled</i>
	Base I/O address (Serial port A)		<i>3F8</i>
	Interrupt (Serial port A)		<i>IRQ 4</i>
	Serial port B		<i>Enabled</i>
	Mode		<i>Normal</i>
	Base I/O address (Serial port B)		<i>2F8</i>
	Interrupt (Serial port B)		<i>IRQ 3</i>
	DMI Event Logging	Event Logging	<b>Enabled</b>
		ECC Event Logging	<b>Enabled</b>
	Console Redirection	Com Port Address	<b>On-board COM B</b>
		Baud Rate	<b>115.2K</b>
		Console Type	<b>VT100+</b>
		Flow Control	<b>None</b>
		Console connection	<i>Direct</i>
		Continue C.R. after POST	<b>On</b>
	Hardware Monitor	Fan Speed Control Modes	<i>2 3-pin(Server)</i>
	IPMI	System Event Logging	<i>Enabled</i>
		Clear System Event Log	<i>Disabled</i>
		SYS Firmware Progress	<i>Disabled</i>
		BIOS POST Errors	<i>Enabled</i>
		BIOS POST Watchdog	<i>Disabled</i>
		OS boot Watchdog	<i>Disabled</i>
		Timer for loading OS (min)	<i>10</i>
		Time out action	<i>No Action</i>
	Security	Supervisor Password Is	<i>Clear</i>
		User Password Is	<i>Clear</i>

	Password on boot	Disabled
Boot	1	USB FDC
	2	USB CDROM
	3	USB KEY
	4	USB HDD
	5	USB LS120: PepperC Virtual disc
	6	PCI BEV: IBA GE Slot 0500 v1270
	7	IDE 2: WDC WD1600YS-01SHB1-(S0)
	8	



## 7.4.6 NovaScale R423 BIOS Settings

mainboard  
BIOS

X7DWN+  
1.1 7DWNC4308

R423

BIOS setup section		Parameter	Value	
Main		System Time	<Current local time>	
		System Date	<Current date>	
		Legacy diskette A:	<b>Disabled</b>	
		IDE Channel 0 Master	Auto	
		IDE Channel 0 Slave	Auto	
		SATA Port 0	Auto	
		SATA Port 1	Auto	
		SATA Port 2	Auto	
		SATA Port 3	Auto	
		Parallel ATA	Enabled	
		Serial ATA	Enabled	
		SATA Controller Mode Option	Enhanced	
		SATA Raid enable	Disabled	
	SATA AHCI enable	<b>Enabled</b>		
Advanced	Boot Features	QuickBoot Mode	Enabled	
		QuietBoot Mode	<b>Disabled</b>	
		POST Errors	<b>Disabled</b>	
		ACPI Mode	Yes	
		Power Button Behaviour	Instant-Off	
		Resume On Modem Ring	Off	
		EFI os boot	Disabled	
		Power Loss Control	<b>Stay Off</b>	
		Watch Dog	Disabled	
		Summary screen	<b>Disabled</b>	
	Memory Cache	Cache System BIOS area	Write Protect	
		Cache Video BIOS area	Write Protect	
		Cache Base 0-512k	Write Back	
		Cache Base 512k-640k	Write Back	
		Cache Extended Memory Area	Write Back	
		Discrete MTRR Allocation	Disabled	
	PCI Configuration	Onboard G-LAN1 OPROM Configure	Enabled	
		Onboard G-LAN2 OPROM Configure	<b>Disabled</b>	
		Option ROM Re-Placement	Disabled	
		PCI Parity Error Forwarding	Disabled	
		PCI Fast Delayed Transaction	Disabled	
		Reset Configuration Data	No	
		Frequency for PCIX#1-#2	Auto	
		SLOT0 PCI-U X8	Option ROM Scan	Enabled
			Enable Master	Enabled
			Latency Timer	Default
		SLOT1 PCI-X 133MHz	Option ROM Scan	Enabled
			Enable Master	Enabled
			Latency Timer	Default
		SLOT2 PCI-X 133MHz	Option ROM Scan	Enabled

			Enable Master	<i>Enabled</i>
			Latency Timer	<i>Default</i>
		SLOT3 PCI-Exp x8	Option ROM Scan	<i>Enabled</i>
			Enable Master	<i>Enabled</i>
			Latency Timer	<i>Default</i>
		SLOT4 PCI-Exp x4	Option ROM Scan	<i>Enabled</i>
			Enable Master	<i>Enabled</i>
			Latency Timer	<i>Default</i>
		SLOT5 PCI-Exp x8	Option ROM Scan	<i>Enabled</i>
			Enable Master	<i>Enabled</i>
			Latency Timer	<i>Default</i>
		SLOT6 PCI-Exp x8	Option ROM Scan	<i>Enabled</i>
			Enable Master	<i>Enabled</i>
			Latency Timer	<i>Default</i>
		Large Disk Access Mode		<i>DOS</i>
	Advanced Chipset Control	SERR signal condition		<i>Single bit</i>
		Clock Spectrum Feature		<i>Disabled</i>
		Intel VT for Directed I/O		<i>Disabled</i>
		4GB PCI Hole Granularity		<i>256 MB</i>
		Memory Voltage		<i>Auto</i>
		Memory Branch Mode		<i>Interleave</i>
		Branch 0 Rank Interleave		<i>« 4:1 »</i>
		Branch 0 Rank Sparing		<i>Disabled</i>
		Branch 1 Rank Interleave		<i>« 4:1 »</i>
		Branch 1 Rank Sparing		<i>Disabled</i>
		Enhanced x8 Detection		<i>Enabled</i>
		Demand Scrub		<i>Enabled</i>
		High Temp DRAM OP		<i>Disabled</i>
		AMB Thermal Sensor		<i>Disabled</i>
		Thermal Throttle		<i>Disabled</i>
		Global Activation Throttle		<i>Disabled</i>
		Force ITK Config Clocking		<i>Disabled</i>
		Snoop Filter		<i>Enabled</i>
		Crystal Beach Feature		<i>Enabled</i>
		Route Port 80h cycles to		<i>LPC</i>
	High Precision Event Timer		<i>No</i>	
	USB Function		<i>Enabled</i>	
	Legacy USB Support:		<i>Enabled</i>	
	Advanced Processor Options	Frequency Ratio		<i>Default</i>
		Core Multi-Processing		<i>Enabled</i>
		Machine Checking		<i>Disabled</i>
		Fast String operations		<i>Enabled</i>
		Thermal Management 2		<i>Enabled</i>
		C1/C2 Enhanced Mode		<i>Disabled</i>
		Execute Disable Bit		<i>Enabled</i>
		Adjacent Cache Line Prefetch		<b><i>Enabled</i></b>
		Hardware Prefetcher		<i>Enabled</i>
		Set Max Ext CUID = 3		<i>Disabled</i>
		Direct Cache Access		<i>Disabled</i>
		Intel(R) Virtualization Technology		<i>Disabled</i>
		Intel EIST support		<i>Disabled</i>

	I/O Device Configuration	KBC Clock Input	12MHz
		Serial port A	Enabled
		Base I/O address (Serial port A)	3F8
		Interrupt (Serial port A)	IRQ 4
		Serial port B	Enabled
		Mode	Normal
		Base I/O address (Serial port B)	2F8
		Interrupt (Serial port B)	IRQ 3
		Parallel Port	Disabled
		Floppy disk controller	Disabled
	DMI Event Logging	Event Logging	Enabled
		ECC Event Logging	Enabled
	Console Redirection	Com Port Address	On-board COM B
		Baud Rate	115.2K
		Console Type	VT100+
		Flow Control	None
		Console connection	Direct
		Continue C.R. after POST	On
	Hardware Monitor	Fan Speed Control Modes	1)Disable(Full speed)
	IPMI	System Event Logging	Enabled
		Clear System Event Log	Disabled
		SYS Firmware Progress	Disabled
		BIOS POST Errors	Enabled
		BIOS POST Watchdog	Disabled
		OS boot Watchdog	Disabled
		Timer for loading OS (min)	10
		Time out action	No Action
		IP Address	<BMC IP address>
		IP Subnet Mask	
		Default Gateway	
	MAC Address Byte0-5		
	Security	Supervisor Password Is	Clear
		User Password Is	Clear
Password on boot		Disabled	
Boot	1	USB FDC	
	2	USB KEY	
	3	IDE CD	
	4	USB CDROM	
	5	USB LS120	
	6	PCI BEV: IBA GE Slot 0700 v1270	
	7	<First disk>	
	8		

## 7.4.7 NovaScale R425 BIOS Settings

mainboard  
BIOS

X7DWA-N  
7DWA4308.ROM Rev1.1

R425

BIOS Setup Section		Parameter	Value
Main		System Time	<Current local time>
		System Date	<Current date>
		Legacy diskette A:	<b>Disabled</b>
		IDE Channel 0 Master	Auto
		IDE Channel 0 Slave	Auto
		SATA Port 0	Auto
		SATA Port 1	Auto
		SATA Port 2	Auto
		SATA Port 3	Auto
		Parallel ATA	Enabled
		Serial ATA	Enabled
		SATA Controller Mode Option	<b>Enhanced</b>
		SATA RAID Enable	Disabled
		SATA AHCI Enable	<b>Enabled</b>
Advanced	Boot Features	QuickBoot Mode	Enabled
		QuietBoot Mode	<b>Disabled</b>
		POST Errors	<b>Disabled</b>
		ACPI Mode	Yes
		ACPI Sleep Mode	S1
		Power Button Behavior	Instant-Off
		Resume On Modem Ring	Off
		EFI os boot	Disabled
		Keyboard On Now Function	Disabled
		Power Loss Control	<b>Stay Off</b>
		Watch Dog	Disabled
		Summary screen	<b>Disabled</b>
		Memory Cache	Cache System BIOS area
	Cache Video BIOS area		Write Protect
	Cache Base 0-512k		Write Back
	Cache Base 512k-640k		Write Back
	Cache Extended Memory Area		Write Back
	Discrete MTRR Allocation		Disabled
	PCI Configuration	Onboard G-LAN1 OPRM Configure	Enabled
		Onboard G-LAN2 OPRM Configure	Disabled
		Default Primary Video Adapter	Other
		Option ROM Re-Placement	Disabled
		ROM Scan Ordering	Onboard First

		PCI Parity Error Forwarding	<i>Disabled</i>
		PCI Fast Delayed Transaction	<i>Disabled</i>
		Reset Configuration Data	<i>No</i>
		Frequency for PCI#1-#2	<i>Auto</i>
	SLOT0 PCI-U X8	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	SLOT1 PCI-X 100/133MHz	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	SLOT2 PCI-X 133MHz	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	SLOT3 PCI 33MHz	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	SLOT4 PCI-Exp x16	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	SLOT5 PCI 33MHz	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
	SLOT6 PCI-Exp x16	Option ROM Scan	<i>Enabled</i>
		Enable Master	<i>Enabled</i>
		Latency Timer	<i>Default</i>
		Large Disk Access Mode	<i>DOS</i>
	Advanced Chipset Control	SERR signal condition	<i>Single bit</i>
		Clock Spectrum Feature	<i>Disabled</i>
		Intel VT for Directed I/O	<i>Disabled</i>
		4GB PCI Hole Granularity	<i>256 MB</i>
		Memory Voltage	<i>Auto</i>
		Memory Branch Mode	<i>Interleave</i>
		Branch 0 Rank Interleave	<i>« 4:1 »</i>
		Branch 0 Rank Sparing	<i>Disabled</i>
		Branch 1 Rank Interleave	<i>« 4:1 »</i>
		Branch 1 Rank Sparing	<i>Disabled</i>
		Enhanced x8 Detection	<i>Enabled</i>
		Demand Scrub	<i>Enabled</i>
		High Temp DRAM OP	<i>Disabled</i>
		AMB Thermal Sensor	<i>Disabled</i>
		Thermal Throttle	<i>Disabled</i>
		Global Activation Throttle	<i>Disabled</i>
		Force ITK Config Clocking	<i>Disabled</i>

		Snoop Filter	<i>Enabled</i>
		Crystal Beach Feature	<i>Enabled</i>
		HD Audio Controller	<i>Auto</i>
		Route Port 80h cycles to	<i>LPC</i>
		Clock Spectrum Feature	<i>Disabled</i>
		High Precision Event Timer	<i>No</i>
		USB Function	<i>Enabled</i>
		Legacy USB Support:	<i>Enabled</i>
	Advanced Processor Options	Frequency Ratio	<i>Default]</i>
		Core Multi-Processing	<i>Enabled</i>
		Machine Checking	<i>Enabled</i>
		Fast String operations	<i>Enabled</i>
		Thermal Management 2	<i>Enabled</i>
		C1/C2 Enhanced Mode	<i>Disabled</i>
		Execute Disable Bit	<i>Enabled</i>
		Adjacent Cache Line Prefetch	<b>Enabled</b>
		Hardware Prefetcher	<i>Enabled</i>
		Set Max Ext CPUID = 3	<i>Disabled</i>
		Direct Cache Access	<i>Disabled</i>
		Intel(R) Virtualization Technology	<i>Disabled</i>
	SMRR Control	<i>Disabled</i>	
	Intel EIST support	<i>Disabled</i>	
	I/O Device Configuration	KBC Clock Input	<i>12MHz</i>
		Serial port A	<i>Enabled]</i>
		Base I/O address (Serial port A)	<i>3F8</i>
		Interrupt (Serial port A)	<i>IRQ 4</i>
		Serial port B	<i>Enabled</i>
		Mode	<i>Normal</i>
		Base I/O address (Serial port B)	<i>2F8</i>
		Interrupt (Serial port B)	<i>IRQ 3</i>
		Parallel Port	<b>Disabled</b>
	Floppy disk controller	<b>Disabled</b>	
	DMI Event Logging	Event Logging	<i>Enabled</i>
		ECC Event Logging	<i>Enabled</i>
	Console Redirection	Com Port Address	<b>On-board COM B</b>
		Baud Rate	<b>115.2K</b>
		Console Type	<b>VT100+</b>
		Flow Control	<b>None</b>
		Console connection	<i>Direct</i>
		Continue C.R. after POST	<b>On</b>
Hardware Monitor	Fan Speed Control Modes	<i>1)Disable(Full speed)</i>	
IPMI	System Event Logging	<i>Enabled</i>	
	Clear System Event Log	<i>Disabled</i>	

		SYS Firmware Progress	<i>Disabled</i>
		BIOS POST Errors	<i>Enabled</i>
		BIOS POST Watchdog	<i>Disabled</i>
		OS boot Watchdog	<i>Disabled</i>
		Timer for loading OS (min)	10
		Time out action	<i>No Action</i>
		IP Address	<b>&lt;BMC IP address&gt;</b>
		IP Subnet Mask	
		Default Gateway	
	Security	Supervisor Password Is	<i>Clear</i>
		User Password Is	<i>Clear</i>
		Password on boot	<i>Disabled</i>
		TPM Support	<i>Disabled</i>
	Boot	1	<b>USB FDC</b>
		2	<b>USB KEY</b>
		3	<b>IDE CD</b>
		4	<b>USB CDROM</b>
		5	<b>USB LS120</b>
		6	<b>PCI BEV: IBA GE Slot 0700 v1270</b>
		7	<b>&lt;First disk&gt;</b>

## 7.4.8 NovaScale R440 SATA BIOS Settings

System	part number N8100-1241E	R440 SATA
BIOS	5S36	
	<b>Motherboard Jumper settings</b>	JSASRAID2                      1-2 (RAID disable)

BIOS setup section		Parameter	Value	
Main		System Time	<Current local time>	
		System Date	<Current date>	
		Hard Disk Pre-Delay	Disabled	
		Primay IDE Master	Type: Auto	
			32 Bit I/O Enabled	
		Processor Settings	Processor Retest	No
			Execute Disable Bit	Disabled
			Intel(R) Virtualization Tech	Disabled
			Enhanced Intel SpeedStep(R) Tech.	Disabled
		Language	English (US)	
Advanced	Memory Configuration	Memory Retest	No	
		Extended RAM Step	Disabled	
		Memory RAS Feature	Interleave	
		Sparing	Disabled	
	PCI Configuration	Onboard Video Controller	VGA Controller	Enabled
			Onboard VGA Option ROM Scan	Auto
		Onboard LAN	LAN Controller	Enabled
			LAN1 Option ROM Scan	Enabled
			LAN2 Option ROM Scan	Enabled
		PCI Slot 1B Option ROM	Enabled	
	PCI Slot 1C Option ROM	Enabled		
	Peripheral Configuration	Serial port A		Enabled
			Base I/O address	3F8
			Interrupt	IRQ 4
		Serial port B		Enabled
			Base I/O address	2F8
			Interrupt	IRQ 3
		USB 2.0 Controller	Enabled	
		Parallel ATA	Enabled	
		Serial ATA	Enabled	
		SATA Controller Mode Option	Compatible	
	Advanced Chipset Control	Multimedia Timer	Enabled	
		Intel(R) I/OAT	Enabled	
		Wake On LAN/PME	Enabled	
		Wake On Ring	Disabled	
		Wake On RTC Alarm	Disabled	
		Boot-time Diagnostic Screen	Enabled	
Reset Configuration Data		No		
NumLock		On		
Memory/Processor Error	Boot			



Security		Supervisor Password Is	Clear			
		User Password Is	Clear			
		Password on boot	Disabled			
		Fixed disk boot sector	Normal			
		Power Switch Inhibit:	Disabled			
Server	Console Redirection	BIOS Redirection Port	<b>Serial Port B</b>			
		ACPI Redirection Port	Disabled			
		Baud Rate	<b>115.2K</b>			
		Flow Control	<b>None</b>			
		Terminal Type	VT100+			
		Remote Console Reset	<b>Enabled</b>			
			Assert NMI on PERR	Enabled		
			Assert NMI on SERR	Enabled		
			FRB-2 Policy	Retry 3 Times		
			Boot Monitoring	Disabled		
			Boot Monitoring Policy	Retry 3 Times		
			Thermal Sensor	Enabled		
			BMC IRQ	IRQ 11		
			Post Error Pause	Enabled		
			AC-LINK	<b>Stay Off</b>		
			Power On Delay Time	0		
			Platform Event Filtering	Enabled		
			Boot		1	<b>USB FDC</b>
					2	<b>USB CDROM</b>
					3	<b>USB KEY</b>
4	<b>IDE CD</b>					
5	<b>PCI BEV: IBA GE Slot 0C00 v1236</b>					
6	<b>IDE HDD: HDT722525DLA 380(S1)</b>					
7						
8						

## 7.4.9 NovaScale R440 SAS BIOS Settings

System  
BIOS

part number N8100-1243E  
5S46

R440 SAS

**Motherboard Jumper settings**

JSASRAID2

1-2 (RAID disable)

BIOS setup section		Parameter		Value	
Main	System Time		<Current local time>		
	System Date		<Current date>		
	Hard Disk Pre-Delay		Disabled		
	Processor Settings	Processor Retest		No	
		Execute Disable Bit		Disabled	
		Intel(R) Virtualization Tech		Disabled	
		Enhanced Intel SpeedStep(R) Tech.		Disabled	
Language		English (US)			
Advanced	Memory Configuration	Memory Retest		No	
		Extended RAM Step		Disabled	
		Memory RAS Feature		Interleave	
		Sparing		Disabled	
	PCI Configuration	Onboard Video Controller	VGA Controller		Enabled
			Onboard VGA Option ROM Scan		Auto
		Onboard LAN	LAN Controller		Enabled
			LAN1 Option ROM Scan		Enabled
			LAN2 Option ROM Scan		Enabled
		PCI Slot 1B Option ROM		Enabled	
	PCI Slot 1C Option ROM		Enabled		
	Peripheral Configuration	Serial port A	Base I/O address		3F8
			Interrupt		IRQ 4
					Enabled
		Serial port B	Base I/O address		2F8
			Interrupt		IRQ 3
					Enabled
		USB 2.0 Controller		Enabled	
		Parallel ATA		Enabled	
		Serial ATA		Enabled	
		SATA Controller Mode Option		Compatible	
	Advanced Chipset Control	Multimedia Timer		Enabled	
		Intel(R) I/OAT		Enabled	
		Wake On LAN/PME		Enabled	
		Wake On Ring		Disabled	
		Wake On RTC Alarm		Disabled	
		Boot-time Diagnostic Screen		Enabled	
		Reset Configuration Data		No	
NumLock		On			
Memory/Processor Error		Boot			
Security	Supervisor Password Is		Clear		
	User Password Is		Clear		
	Password on boot		Disabled		
	Fixed disk boot sector		Normal		

		Power Switch Inhibit:	<i>Disabled</i>	
Server	Console Redirection	BIOS Redirection Port	<b>Serial Port B</b>	
		ACPI Redirection Port	<i>Disabled</i>	
		Baud Rate	<b>115.2K</b>	
		Flow Control	<b>None</b>	
		Terminal Type	<i>VT100+</i>	
		Remote Console Reset	<b>Enabled</b>	
			Assert NMI on PERR	<i>Enabled</i>
			Assert NMI on SERR	<i>Enabled</i>
			FRB-2 Policy	<i>Retry 3 Times</i>
			Boot Monitoring	<i>Disabled</i>
			Boot Monitoring Policy	<i>Retry 3 Times</i>
			Thermal Sensor	<i>Enabled</i>
			BMC IRQ	<i>IRQ 11</i>
			Post Error Pause	<i>Enabled</i>
			AC-LINK	<b>Stay Off</b>
			Power On Delay Time	<i>20</i>
			Platform Event Filtering	<i>Enabled</i>
	Boot		1	<b>USB FDC</b>
			2	<b>USB CDROM</b>
		3	<b>USB KEY</b>	
		4	<b>IDE CD</b>	
		5	<b>PCI BEV: IBA GE Slot 0C00 v1236</b>	
		6	<b>PCI SCSI</b>	
		7		
		8		

## 7.4.10 NovaScale R460 BIOS Settings

System part number N8100-1247E  
 BIOS 5S46

R460

**Motherboard Jumper settings**

JSASRAID2

1-2 (RAID disable)

BIOS setup section		Parameter		Value	
Main	System Time		<Current local time>		
	System Date		<Current date>		
	Hard Disk Pre-Delay		Disabled		
	Processor Settings	Processor Retest		No	
		Execute Disable Bit		Disabled	
		Intel(R) Virtualization Tech		Disabled	
		Enhanced Intel SpeedStep(R) Tech.		Disabled	
Language		English (US)			
Advanced	Memory Configuration	Memory Retest		No	
		Extended RAM Step		Disabled	
		Memory RAS Feature		Interleave	
		Sparing		Disabled	
	PCI Configuration	Onboard Video Controller	VGA Controller		Enabled
			Onboard VGA Option ROM Scan		Auto
		Onboard LAN	LAN Controller		Enabled
			LAN1 Option ROM Scan		Enabled
			LAN2 Option ROM Scan		Enabled
		PCI Slot 1B Option ROM		Enabled	
		PCI Slot 1C Option ROM		Enabled	
		PCI Slot 2B Option ROM		Enabled	
		PCI Slot 2C Option ROM		Enabled	
		PCI Slot 3B Option ROM		Enabled	
	PCI Slot 3C Option ROM		Enabled		
	Peripheral Configuration	Serial port A			Enabled
			Base I/O address		3F8
			Interrupt		IRQ 4
		Serial port B			Enabled
			Base I/O address		2F8
			Interrupt		IRQ 3
		USB 2.0 Controller		Enabled	
		Parallel ATA		Enabled	
	Serial ATA		Enabled		
	SATA Controller Mode Option		Compatible		
	Advanced Chipset Control	Multimedia Timer		Enabled	
		Intel(R) I/OAT		Enabled	
		Wake On LAN/PME		Enabled	
		Wake On Ring		Disabled	
		Wake On RTC Alarm		Disabled	
		Boot-time Diagnostic Screen		Enabled	
		Reset Configuration Data		No	

		NumLock	<b>On</b>	
		Memory/Processor Error	<i>Boot</i>	
Security		Supervisor Password Is	<i>Clear</i>	
		User Password Is	<i>Clear</i>	
		Password on boot	<i>Disabled</i>	
		Fixed disk boot sector	<i>Normal</i>	
		Power Switch Inhibit:	<i>Disabled</i>	
Server	Console Redirection	BIOS Redirection Port	<b>Serial Port B</b>	
		ACPI Redirection Port	<i>Disabled</i>	
		Baud Rate	<b>115.2K</b>	
		Flow Control	<b>None</b>	
		Terminal Type	<b>VT100+</b>	
		Remote Console Reset	<b>Enabled</b>	
			Assert NMI on PERR	<i>Enabled</i>
			Assert NMI on SERR	<i>Enabled</i>
			FRB-2 Policy	<i>Retry 3 Times</i>
			Boot Monitoring	<i>Disabled</i>
			Boot Monitoring Policy	<i>Retry 3 Times</i>
			Thermal Sensor	<i>Enabled</i>
			BMC IRQ	<i>IRQ 11</i>
			Post Error Pause	<i>Enabled</i>
			AC-LINK	<b>Stay Off</b>
			Power On Delay Time	<i>20</i>
			Platform Event Filtering	<i>Enabled</i>
	Boot		1	<b>USB FDC</b>
			2	<b>USB CDROM</b>
		3	<b>USB KEY</b>	
		4	<b>IDE CD</b>	
		5	<b>PCI BEV: IBA GE Slot 0C00 v1236</b>	
		6	<b>PCI SCSI</b>	
		7		
		8		

## 7.4.11 NovaScale R480 E1 BIOS Settings

System

QSF74400925

R480 E1

BIOS

Version: 1.0.2015 release:1.15

Date: 10/31/2007

BIOS setup section		Parameter		Value			
Main		System Time		<Current local time>			
		System Date		<Current date>			
		SATA Port 1	type	Auto			
		Processor Settings		Processor Retest		No	
				Execute Disable Bit		Enabled	
				Intel SpeedStep(R) Technology		Disabled	
				C1 Enhanced Mode		Disabled	
				Virtualization Technology		Disabled	
				Hardware Prefetcher		Enabled	
				Adjacent Cache Line Prefetch		Enabled	
Language		English (US)					
Advanced	Memory Configuration		Memory Retest		No		
			Extended RAM Step		Disabled		
			Online Spare Memory		Disabled		
			Memory RAS Feature		Normal		
	PCI Configuration		Hot-plug PCI Control	Reserved memory space for PHP	Disabled		
			Onboard SAS	Option ROM Scan	Enabled		
			Onboard NIC		LAN #1 Option ROM Scan		Disabled
					LAN #2 Option ROM Scan		Disabled
					LAN #3 Option ROM Scan		Enabled
					LAN #4 Option ROM Scan		Disabled
			Onboard Video	Option ROM Scan	Enabled		
			PCI Slot 1 Option ROM		Enabled		
			PCI Slot 2 Option ROM		Enabled		
			PCI Slot 3 Option ROM		Enabled		
			PCI Slot 4 Option ROM		Enabled		
			PCI Slot 5 Option ROM		Enabled		
	PCI Slot 6 Option ROM		Enabled				
	PCI Slot 7 Option ROM		Enabled				
	Peripheral Configuration		Serial port A		Enabled		
					Base I/O address	3F8	
					Interrupt	IRQ 4	
			Serial port B		Enabled		
	Base I/O address	2F8					

		Interrupt	IRQ 3
		USB 2.0 Controller	Enabled
		Legacy USB Support	Enabled
		Serial ATA	Enabled
		Native Mode Operation	Auto
	Advanced Chipset Control	Multimedia Timer	Disabled
		Intel(R) I/OAT	Enabled
		Wake On LAN/PME	Enabled
		Wake On Ring	Disabled
		Wake On RTC Alarm	Disabled
		Boot-time Diagnostic Screen	<b>Enabled</b>
		Reset Configuration Data	No
		NumLock	<b>On</b>
	Memory/Processor Error	Boot	
Security	User Password Is	Clear	
	Supervisor Password Is	Clear	
	Password on boot	Disabled	
	Fixed disk boot sector	Normal	
	Power Switch Inhibit	Disabled	
	Disable USB Ports	Disabled	
Server	Console Redirection	BIOS Redirection Port	Serial Port B
		Baud Rate	115.2K
		Flow Control	CTS/RTS
		Terminal Type	VT100+
		Continue Redirection after POST	Enabled
		Remote Console Reset	Disabled
	BMC LAN Configuration	Shared BMC LAN	Disabled
		IP Address	<BMC ip address>
		Subnet Mask	
		Default Gateway	
		DHCP	Disabled
		HTTP	Enabled
		HTTP Port Number	80
		HTTPS	Enabled
		HTTPS Port Number	443
		Telnet	Enabled
		Telnet Port Number	23
		SSH	Disabled
		SSH Port Number	22
	Assert NMI on PERR		Enabled
	Assert NMI on SERR		Enabled
	FRB-2 Policy		Disable BSP
	Boot Monitoring		Disabled

	Thermal Sensor	<i>Enabled</i>
	BMC IRQ	<i>IRQ 11</i>
	Post Error Pause	<i>Disabled</i>
	AC-LINK	<b><i>Stay Off</i></b>
	Platform Event Filtering	<i>Enabled</i>
Boot	1	<b><i>USB FDC</i></b>
	2	<b><i>USB CDROM</i></b>
	3	<b><i>USB KEY</i></b>
	4	<b><i>IDE CD</i></b>
	5	<b><i>PCI BEV: IBA GE Slot 1900 v1260</i></b>
	6	<b><i>PCI SCSI: &lt;First disk&gt;</i></b>
	7	
	8	



---

# Glossary and Acronyms

---

## A

### ACT

Administration Configuration Tool

---

## B

### BAS

Bull Advanced Server

### BIOS

Basic Input Output System

### BMC

Baseboard Management Controller

### BSBR

Bull System Backup / Restore

---

## C

### CLI

Command Line Interface

---

## D

### DDN

Data Direct Networks

### DHCP

Dynamic Host Configuration Protocol

---

## E

### ECT

Embedded Configuration Tool

---

## F

### FDA

Fibre Disk Array

### FRU

Field Replaceable Unit

### FTP

File Transfer Protocol

---

## G

### GCC

GNU C Compiler

### GNU

GNU's Not Unix

### GPL

General Public License

### GUI

Graphical User Interface

### GUID

Globally Unique Identifier

---

## H

### HBA

Host Bus Adapter

### HPC

High Performance Computing

---

## I

### IPMI

Intelligent Platform Management Interface

---

## K

### KSIS

Utility for Image Building and Deployment

---

## L

### LAN

Local Area Network

### LDAP

Lightweight Directory Access Protocol

### LUN

Logical Unit Number

---

## M

### MAC

Media Access Control (address)

### MPI

Message Passing Interface

---

## N

### NFS

Network File System

### NIS

Network Information Service

### NS

NovaScale

### NTP

Network Type Protocol

---

## P

### PCI

Peripheral Component Interconnect (Intel)

---

## R

### RAID

Redundant Array of Independent Disks

---

## S

### SCSI

Small Computer System Interface

### SLURM

Simple Linux Utility for Resource Management

### SMP

Symmetric Multi Processing

### SMT

Symmetric Multi Threading

### SNMP

Simple Network Management Protocol

### SOL

Serial Over LAN

### SSH

Secure Shell

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## T

### TCP

Transmission Control Protocol

### TFTP

Trivial File Transfer Protocol

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## U

### UDP

User Datagram Protocol

### USB

Universal Serial Bus

---

## W

### WWPN

World – Wide Port Name



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