

Escala BL2-700

Installation and User's Guide

ESCALA BLADE



REFERENCE
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ESCALA BLADE

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Installation and User's Guide

Hardware

August 2010

BULL CEDOC
357 AVENUE PATTON
B.P.20845
49008 ANGERS CEDEX 01
FRANCE

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Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 **Safety Information** (安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφαλείας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Safety statements

Important:

Each caution and danger statement in this documentation begins with a number. This number is used to cross reference an English-language caution or danger statement with translated versions of the caution or danger statement in the *Bull Safety Information* document.

For example, if a caution statement begins with a number 1, translations for that caution statement appear in the *Bull Safety Information* document under statement 1.

Be sure to read all caution and danger statements in this documentation before performing the instructions. Read any additional safety information that comes with your computer or optional device before you install the device.

Statement 1:



DANGER

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To Connect:	To Disconnect:
1. Turn everything OFF.	1. Turn everything OFF.
2. First, attach all cables to devices.	2. First, remove power cords from outlet.
3. Attach signal cables to connectors.	3. Remove signal cables from connectors.
4. Attach power cords to outlet.	4. Remove all cables from devices.
5. Turn device ON.	

Statement 2:



CAUTION:

When replacing the lithium battery, use only a battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Statement 3:



CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Statement 4:



≥ 18 kg (39.7 lb)



≥ 32 kg (70.5 lb)



≥ 55 kg (121.2 lb)

CAUTION:

Use safe practices when lifting.

Statement 5:



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Statement 8:



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Statement 12:



CAUTION:

The following label indicates a hot surface nearby.



Statement 13:



DANGER

Overloading a branch circuit is potentially a fire hazard and a shock hazard under certain conditions. To avoid these hazards, ensure that your system electrical requirements do not exceed branch circuit protection requirements. Refer to the information that is provided with your device for electrical specifications.

Power and cabling information for NEBS (Network Equipment-Building System) GR-1089-CORE

The following comments apply to the IBM servers that have been designated as conforming to NEBS (Network Equipment-Building System) GR-1089-CORE:

The equipment is suitable for installation in the following:

- Network telecommunications facilities
- Locations where the NEC (National Electrical Code) applies

The intrabuilding ports of this equipment are suitable for connection to intrabuilding or unexposed wiring or cabling only. The intrabuilding ports of this equipment *must not* be metallicity connected to the interfaces that connect to the

OSP (outside plant) or its wiring. These interfaces are designed for use as intrabuilding interfaces only (Type 2 or Type 4 ports as described in GR-1089-CORE) and require isolation from the exposed OSP cabling. The addition of primary protectors is not sufficient protection to connect these interfaces metallicity to OSP wiring.

Note All Ethernet cables must be shielded and grounded at both ends.

The ac-powered system does not require the use of an external surge protection device (SPD).

The dc-powered system employs an isolated DC return (DC-I) design. The DC battery return terminal *shall not* be connected to the chassis or frame ground.

Chapter 1. Product overview

The Bull Escala BL2-700 blade server is based on IBM Performance Optimization with Enhanced RISC (POWER®) Architecture technologies. The Bull Escala BL2-700 blade server runs in the Bull Blade Chassis - Enterprise unit to provide a high-density, high-performance blade server environment using advanced processing technology.

The *Installation and User's Guide* provides information about:

- Setting up the blade server
- Starting and configuring the blade server
- Installing optional hardware devices
- A reference to more information about installing supported operating systems
- Performing basic troubleshooting of the blade server

The blade server comes with a limited warranty. For information about the terms of the warranty and getting service and assistance, see the *Bull Hardware Product Warranty* document that is on the *Blade Resource DVD*.

The blade server might have features that are not described in the documentation that comes with the blade server, and the documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the original blade server documentation. To check for updates, go to <http://www.bull.com/support/>.

To determine the values for your Escala BL2-700 blade server, use the management module and the `lsvpd` command. If you are running Linux®, download and install the service and productivity tools for Linux on POWER systems to install the `lsvpd` command.

Record information about the blade server in the following table.

Vital product data field	Vital product data	How to find this data
Product name	Bull Blade Escala BL2-700	
Type model number	8406-71Y	Chassis management module HW VPD
Serial number	_____ (7 characters)	Chassis management module HW VPD
System unique ID	_____ (12 characters)	<code>lsvpd grep SU</code> command
World Wide port number	_____ (12 characters)	<code>lsvpd grep WN</code> command
Brand	B0 (B followed by 0)	<code>lsvpd grep BR</code> command

Table 1-1. Escala BL2-700 blade server vital product data

The model number and serial number are on the ID label that is behind the control panel door on the front of the blade server, and on a label on the side of the blade server that is visible when the blade server is not in the Bull Blade Chassis - Enterprise.

A set of blank labels comes with the blade server. When you install the blade server in the Bull Blade Chassis - Enterprise, write identifying information on a label and place the label on the Bull Blade Chassis - Enterprise bezel. See the documentation for your Bull Blade Chassis - Enterprise for recommended label placement.



Do not place the label where it will block any ventilation holes on the blade server or the Bull Blade Chassis - Enterprise.

1.1 Related documentation

Documentation for the Escala BL2-700 blade server includes documents in Portable Document Format (PDF) on the Bull Blade Resource DVD:

- *Problem Determination and Service Guide*
This document contains information to help you solve problems yourself, and it contains information for service technicians.
- *Safety Information*
This document contains translated caution and danger statements. Each caution and danger statement that appears in the documentation has a number that you can use to locate the corresponding statement in your language in the Safety Attention document.
- *Bull Hardware Product Warranty*
This document contains information about the terms of the warranty and about getting service and assistance.

The blade server might have features that are not described in the documentation that comes with the blade server. The documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the documentation that comes with the blade server.

Review the *Planning Guide* and the *Installation Guide* for your Bull Blade Chassis. The information can help you prepare for system installation and configuration.

1.2 Notices and statements in this documentation

The caution and danger statements in this document are also in the *Safety Attention* document. Each statement is numbered for reference to the corresponding statement in the *Safety Attention* document.

The following notices and statements are used in this document:

Note These notices provide important tips, guidance, or advice.



Important

These notices provide information or advice that might help you avoid inconvenient or problem situations.



Attention:

These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage might occur.



CAUTION:

These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.



DANGER:

These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

1.3 Features and specifications

Features and specifications of the Bull Escala BL2-700 blade server are summarized in this overview.

The Escala BL2-700 blade server is used in a Bull Blade Chassis - Enterprise.

-
- Notes**
- Power, cooling, removable-media drives, external ports, and advanced system management are provided by the Bull Blade Chassis - Enterprise.
 - The operating system in the blade server must provide support for the Universal Serial Bus (USB), to enable the blade server to recognize and communicate internally with the removable-media drives and front-panel USB ports
-

Microprocessor:

- 64-bit Power 7 processors (12S technology)
- Eight core, single socket (8-way) processors @ 3.0 GHz
- 128 GB maximum in 16 very low profile (VLP) DIMM slots; Supports 4 GB DDR3 at 1066 MHz, and 8 GB DDR3 at 1066 MHz.

P5IOC2 I/O hub

On-board, integrated features:

- FSP1 Service Processor – IPMI, SOL
- Two 1 GB Ethernet ports (HEA) (two on each side)
- SAS controller
- USB 2.0
- 1 Serial over LAN (SOL) console using FSP

Local Storage:

- First DASD bay: zero or one 2.5" SAS HDD
- SAS HDDs are 300 GB and 600 GB

Daughter card I/O options:

- 1 1Xe expansion card (CIOv)
- SAS Pass-through using 1Xe
- 1 High-Speed expansion card (CFFh)

Integrated functions:

- RS-485 interface for communication with the management module
- Automatic server restart (ASR)
- SOL through FSP
- Two Universal Serial Bus (USB 2.0) buses on base planar for communication with removable-media drives
- Optical media available by shared chassis feature

Environment:

- Air temperature:
 - Blade server on: 10° to 35°C (50° to 95°F). Altitude: 0 to 914 m (3000 ft)
 - Blade server on: 10° to 32°C (50° to 90°F). Altitude: 914 m to 2133 m (3000 ft to 7000 ft)
 - Blade server off: -40° to 60°C (-40° to 140°F)

- Humidity:
 - Blade server on: 8% to 80%
 - Blade server off: 8% to 80%

Size:

- Height: 24.5 cm (9.7 inches)
- Depth: 44.6 cm (17.6 inches)
- Width: 30 mm (1.14 inches)

Systems management:

- Supported by Bull Blade Chassis - Enterprise management module
- Front panel LEDs
- IBM Director
- Energy Scale thermal management for power management/oversubscription (throttling) and environmental sensing
- Active Energy Manager

Clusters support for:

- IBM Director
- xCat

Virtualization support for:

PowerVM™ Standard Edition hardware feature, which provides the Integrated Virtualization Manager, Virtual I/O Server, and Director Power Systems™ Manager (DPSM).

No HMC support.

Reliability and service features:

- Dual alternating current power supply
- Blade chassis redundant and hot plug power and cooling modules
- Boot-time processor deallocation
- Blade server hot plug
- Customer setup and expansion
- Automatic reboot on power loss
- Internal and ambient temperature monitors
- ECC, chipkill memory
- System management alerts

Electrical input: 12 V dc

1.4 What your blade server offers

The design of the blade server takes advantage of advancements in chip technology, memory management, and data storage. The blade server uses the following features and technologies:

Baseboard management controller (BMC)

The enhanced BMC for the Escala BL2-700 blade server is a flexible service processor that provides support for the following functions:

- Alert Standard Format (ASF) and RS-485 interfaces to the management modules
- Intelligent Platform Management Interface (IPMI)
- The operating system
- Power control and advanced power management
- Reliability, availability, and serviceability (RAS) features
- Serial over LAN (SOL)
- Continuous health monitoring and control
- Configurable notification and alerts
- Event logs that are time stamped and saved in nonvolatile memory and that can be attached to e-mail alerts
- Point-to-point protocol (PPP) support
- Remote power control
- Remote firmware update and access to critical blade server settings

Disk drive support

The blade server supports the following:

- First DASD bay: zero or one 2.5" SAS HDD.

IBM System Director

IBM System Director is a workgroup-hardware-management tool that you can use to centrally manage the Escala BL2-700 blade server, including updating the blade server firmware. For more information, see the IBM System Director documentation on the IBM System Director CD.

Impressive performance using the latest microprocessor technology

The blade server comes with two POWER7™ microprocessors.

Integrated network support

The blade server has two integrated (onboard) 1 gigabit-per-second (Gbps) Host Ethernet Adapter (HEA) controllers that provide advanced acceleration features, such as checksum offload, TCP large send, and jumbo frames. Capabilities include virtualized adapter sharing among logical partitions that does not require the shared Ethernet adapters of Virtual I/O Server (VIOS). TCP advanced features include hardware de-multiplexing and per connection queues.

I/O expansion

The blade server has connectors on the system board for optional 1Xe and High Speed expansion cards, such as Fibre Channel and InfiniBand expansion cards, for adding more network communication capabilities to the blade server.

Large system memory capacity

The memory bus in the Escala BL2-700 blade server supports up to 128 GB of system memory.

Light path diagnostics

Light path diagnostics provides light-emitting diodes (LEDs) to help you diagnose problems. A LED on the blade server control panel is lit if an unusual condition or a problem occurs. If this happens, you can look at the LEDs on the system board to locate the source of the problem. For more information, see the *Problem Determination and Service Guide*.

Power throttling

If your Bull Blade Chassis - Enterprise supports power management, the power consumption of the blade server can be dynamically managed through the management module.

1.5 Reliability, availability, and serviceability features

Three of the most important features in server design are reliability, availability, and serviceability (RAS). The reliability of the Escala BL2-700 blade server starts with components, devices, and subsystems that are fault tolerant.

Reliability, availability, and serviceability protect the integrity of the data that is stored in the blade server, maintain the availability of the blade server when you need it, and enhance the ease with which you can diagnose and correct problems.

Component-level RAS features

The blade server has the following component-level RAS features:

- Alternate processor recovery
- Bit steering
- Chipkill memory for dual inline memory modules (DIMMs)
- Diagnostic support of Ethernet controllers
- Dual inline memory module (DIMM) failure isolation
 - DIMM pair identification through unrecoverable error (UE) checkpointing and message-related recovery actions
 - Single DIMM identification through recoverable component error (CE) checkpointing and garding
- Dynamic deallocation (runtime POWER6 garding of microprocessor and memory)
- L2 cache line delete
- Memory chip kill - Chipkill memory for DIMMs

- Memory Predictive Failure Analysis (PFA) alerts through scrubbing and error-checking and correction (ECC)
- Memory scrubbing
- Peripheral component interconnect (PCI) bus parity, ECRC, and surprise link down
- PFA thresholding of correctable hardware errors of the microprocessors and L2 cache
- Processor runtime diagnostics (PRD) that initiates the following actions to recover from errors:
 - Self-healing, such as redundant bit steering for memory
 - Deallocation at runtime of a failing resource, such as a processor core, a memory page
 - Identifying parts for service
 - Runtime error persistent deallocation, if necessary, for I-Cash, D-cash, L2 cache, L3 cache
 - Transparent microprocessor hardware error recovery (for example, for L2 cache errors)
- Single processor checkstop (including a partition checkstop)

Blade-level RAS features

The blade server has the following blade-level RAS features:

- Automatic service processor reset and reload recovery for service processor errors
- Automatic server recovery and restart that provides automatic reboot after boot hangs or detection of checkstop conditions
- Automatic server restart (ASR)
- Built-in monitoring for temperature, voltage, hard disk drives, and flash drives
- Call Home - eCare client
- Checkstop analysis
- Checkstop detection with automated restart
- Customer-upgradeable basic input/output system (BIOS) code (firmware code)
- Customer support center 24 hours per day, 7 days a week¹
- Degraded boot support (memory and microprocessors)
- Repeat Gard
- Extended Error Handling (EEH) for PCI host and root complex, PCIe link, and PCI adapter failures
- Emergency power off (EPOW) for the blade server and expansion cards
- Environmental monitors and alerts
- Error codes and messages

¹ Service availability will vary by country. Response time will vary depending on the number and nature of incoming calls.

- ECC memory
- Failover Ethernet support
- First Failure Data Capture (FFDC) for determining failure root cause
- Service processor communication with the management module to enable remote blade server management
- Light emitting diodes (LEDs) for identifying failing customer replaceable units (CRUs) or field replaceable units (FRUs)
- Light path diagnostics
- POWER7 RAS design and objectives
- POWER7 Hypervisor (PHYP) partition recovery or partition termination when unrecoverable errors occur
- Power-on self-test (POST)
- SDRAM with serial presence detect (SPD) and vital product data (VPD)
- System error logging
- System Management Services (SMS) menu support
- System-wide checkstop
- Vital product data (VPD) unique identifiers on blade server and all major electronic components with information stored in nonvolatile memory for remote viewing

Bull Blade Chassis - Enterprise-level RAS features

The Bull Blade Chassis - Enterprise provides the following RAS features:

- Power-supply error detection
- Redundant power supplies
- Remote power control
- Management-module system-event log
- Redundant blowers, I/O modules (switches)
- Hot plug of Blade CRUs (blowers, switches, power supplies)

1.6 IBM System Director

Use IBM System Director to perform network and system management tasks.

With IBM System Director, a network administrator can perform the following tasks:

- View the hardware configuration of remote systems, in detail
- Monitor the usage and performance of critical components, such as microprocessors, disks, and memory
- Centrally manage individual or large groups of IBM and non-IBM x86-processor-based servers, desktop computers, workstations, and notebook computers on a variety of platforms

IBM System Director provides a comprehensive entry-level workgroup hardware manager. It includes the following key features:

- Advanced self-management capabilities for maximum system availability.
- Multiple operating-system platform support, including Microsoft Windows Server 2003, Windows 2000 Server, Windows XP Professional, Red Hat Linux, SUSE Linux, VMware, Novell NetWare, AIX®, and IBM i operating system (formerly known as i5/OS®).
- Support for IBM and non-IBM servers, desktop computers, workstations, and notebook computers.
- Support for systems-management industry standards.
- Integration into leading workgroup and enterprise systems-management environments.
- Ease of use, training, and setup.

IBM System Director also provides an extensible platform that supports advanced server tools that are designed to reduce the total cost of managing and supporting networked systems. By deploying IBM System Director, you can achieve reductions in ownership costs through the following benefits:

- Reduced downtime
- Increased productivity of IT personnel and users
- Reduced service and support costs

For more information about IBM System Director, see the documentation on the IBM System Director CD that comes with the blade server.

Chapter 2. Power, controls, indicators, and connectors

You can use the control panel to turn the blade server on or off and to view some controls and indicators. Other indicators are on the system board. The system board also has connectors for various components.

2.1 Blade server control panel buttons and LEDs

Blade server control panel buttons and LEDs provide operational controls and status indicators.

Note The following figure shows the control panel door in the closed (normal) position. To access the power-control button, you must open the control panel door.

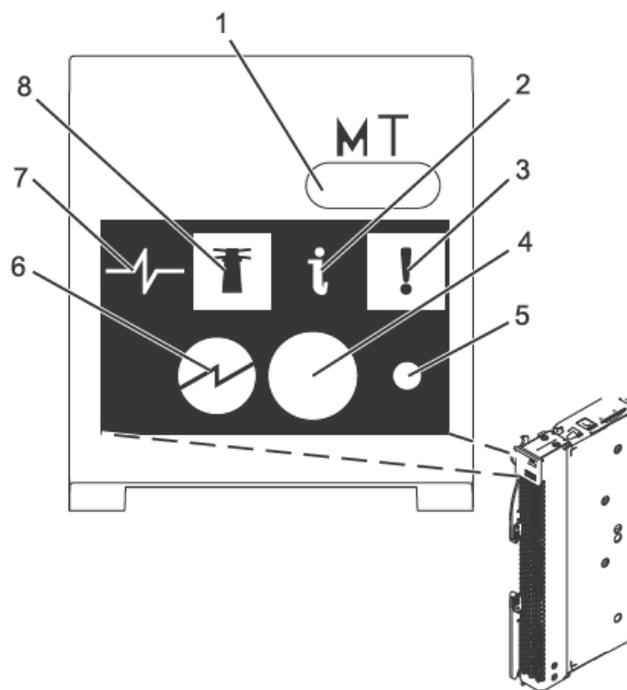


Figure 2-1. Blade server control panel buttons and LEDs

1 Media-tray select button:

Press this button to associate the shared Bull Blade Chassis - Enterprise media tray (removable-media drives and front-panel USB ports) with the blade server. The LED on the button flashes while the request is being processed, then is lit when the ownership of the media tray has been transferred to the blade server. It can take approximately 20 seconds for the operating system in the blade server to recognize the media tray.

If there is no response when you press the media-tray select button, use the management module to determine whether local control has been disabled on the blade server.

Note The operating system in the blade server must provide USB support for the blade server to recognize and use the removable-media drives and USB ports.

2 Information LED:

When this amber LED is lit, it indicates that information about a system error for the blade server has been placed in the management-module event log. The information LED can be turned off through the Web interface of the management module or through IBM System Director Console.

3 Blade-error LED:

When this amber LED is lit, it indicates that a system error has occurred in the blade server. The blade-error LED will turn off after one of the following events:

- Correcting the error.
- Reseating the blade server in the Bull Blade Chassis - Enterprise.
- Cycling the Bull Blade Chassis - Enterprise power.

4 Power-control button:

This button is behind the control panel door. Press this button to turn on or turn off the blade server.

The power-control button has effect only if local power control is enabled for the blade server. Local power control is enabled and disabled through the Web interface of the management module.

Press the power button for 5 seconds to begin powering down the blade server.

5 NMI reset (recessed):

The nonmaskable interrupt (NMI) reset dumps the partition. Use this recessed button only as directed by Bull Support.

6 Power-on LED:

This green LED indicates the power status of the blade server in the following manner:

- Flashing rapidly: The service processor (BMC) is initializing the blade server.
- Flashing slowly: The blade server has completed initialization and is waiting for a power-on command.
- Lit continuously: The blade server has power and is turned on.

Note The enhanced service processor can take as long as three minutes to initialize after you install the Escala BL2-700 blade server, at which point the LED begins to flash slowly.

7 Activity LED:

When this green LED is lit, it indicates that there is activity on the hard disk drive or network.

8 Location LED:

When this blue LED is lit, it has been turned on by the system administrator to aid in visually locating the blade server. The location LED can be turned off through the Web interface of the management module or through IBM System Director Console.

2.2 Turning on the blade server

After you connect the blade server to power through the Bull Blade Chassis - Enterprise, you can start the blade server after the discovery and initialization process is complete.

You can start the blade server in any of the following ways.

- Start the blade server by pressing the power-control button on the front of the blade server.
The power-control button is behind the control panel door, as described in *Blade server control panel buttons and LEDs* on page 11.
After you push the power-control button, the power-on LED continues to blink slowly for about 15 seconds, then is lit solidly when the power-on process is complete.
Wait until the power-on LED on the blade server flashes slowly before you press the blade server power-control button. If the power-on LED is flashing rapidly, the service processor in the management module is initializing. The power-control button does not respond during initialization.

Note The enhanced service processor can take as long as three minutes to initialize after you install the Escala BL2-700 blade server, at which point the LED begins to flash slowly.

- Start the blade server automatically when power is restored after a power failure.
If a power failure occurs, the Bull Blade Chassis - Enterprise and then the blade server can start automatically when power is restored. You must configure the blade server to restart through the management module.
- Start the blade server remotely using the management module.
After you initiate the power-on process, the power-on LED blinks slowly for about 15 seconds, then is lit solidly when the power-on process is complete.

2.3 Turning off the blade server

When you turn off the blade server, it is still connected to power through the Bull Blade Chassis - Enterprise. The blade server can respond to requests from the service processor, such as a remote request to turn on the blade server. To remove all power from the blade server, you must remove it from the Bull Blade Chassis - Enterprise.

Shut down the operating system before you turn off the blade server. See the operating-system documentation for information about shutting down the operating system.

You can turn off the blade server in one of the following ways.

- Turn off the blade server by pressing the power-control button for at least 5 seconds. The power-control button is on the blade server behind the control panel door. See *Blade server control panel buttons and LEDs* on page 11 for the location.

Note The power-control LED can remain on solidly for up to 1 minute after you push the power-control button. After you turn off the blade server, wait until the power-control LED is blinking slowly before you press the power-control button to turn on the blade server again

If the operating system stops functioning, press and hold the power-control button for more than 5 seconds to force the blade server to turn off.

- Use the management module to turn off the blade server. The power-control LED can remain on solidly for up to 1 minute after you initiate the power-off process. After you turn off the blade server, wait until the power-control LED is blinking slowly before you initiate the power-on process from the AMM to turn on the blade server again. Use the management-module Web interface to configure the management module to turn off the blade server if the system is not operating correctly. For additional information, see the *User's Guide* for the management module.

2.4 System-board layouts

The following illustrations show the connectors and LEDs on the system board. The illustrations might differ slightly from your hardware.

2.4.1 System-board connectors

Blade server components attach to the connectors on the system board. The following figure shows the connectors on the system board in the blade server.

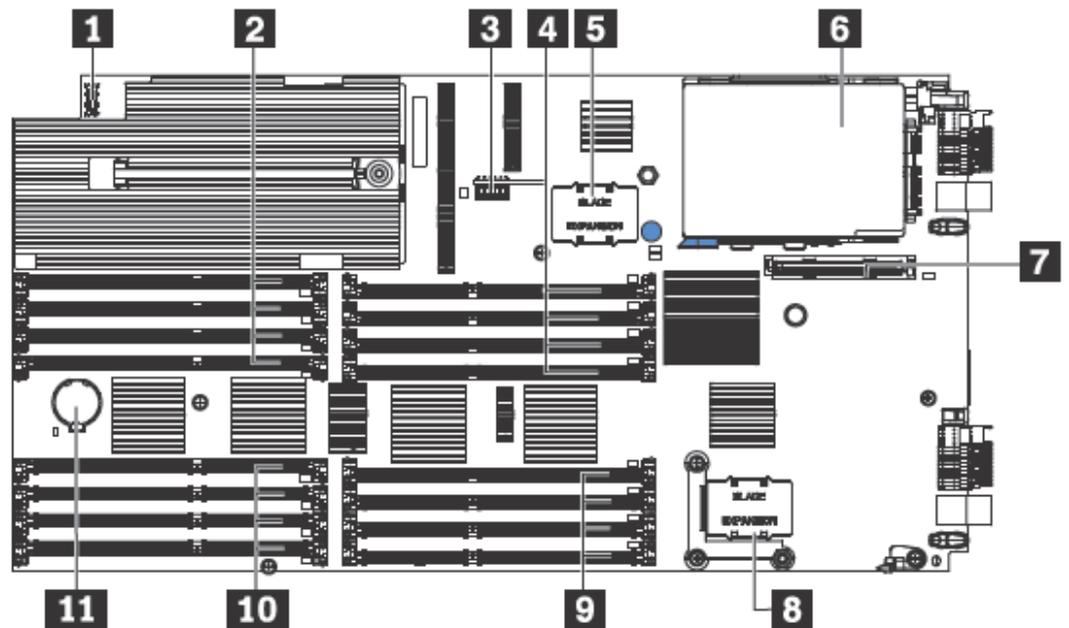


Figure 2-2. System-board connectors

Callout	Escala BL2-700 server connectors
1	Operator panel connector.
2	DIMM 1-4 connectors (see Figure 2-4 for individual connectors).
3	Management card connector (P1-C17).
4	DIMM 9-12 connectors (see Figure 2-4 for individual connectors). SAS hard disk drive connector (P1-D2).
5	Expansion card connector.
6	HDD carrier.
7	CIOv (1Xe) expansion card connector (Px-C19).
8	High-Speed (CFFh) expansion card connector (Px-C20).
9	DIMM 13-16 connectors (see Figure 2-4 for individual connectors).
10	DIMM 5-8 connectors (see Figure 2-4 for individual connectors).
11	3V lithium battery connector (P1-E1)

Table 2-1. Connectors description

Figure 2-3 shows individual DIMM connectors.

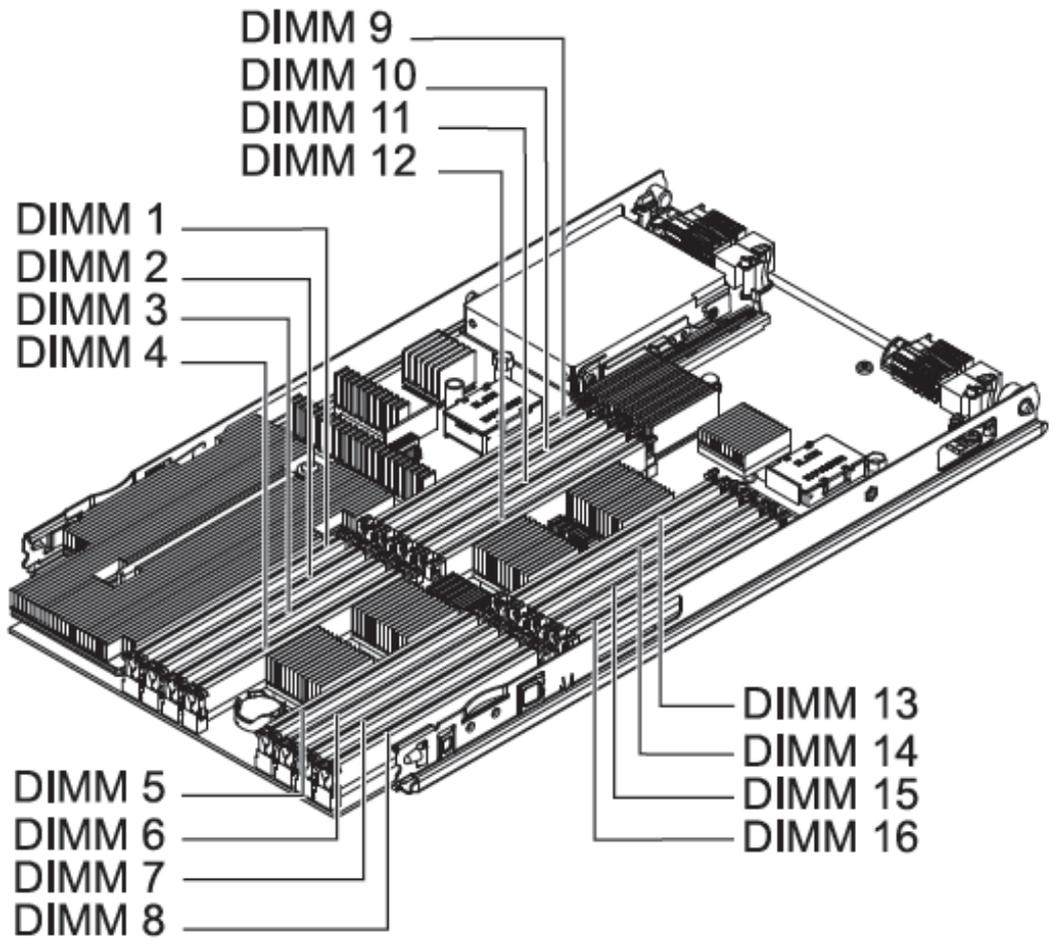


Figure 2-3. DIMM connectors

2.4.2 System-board LEDs

Use the illustration of the LEDs on the system board to identify a light emitting diode (LED).

Remove the blade server from the Bull Blade Chassis - Enterprise, open the cover to see any error LEDs that were turned on during error processing, and use the following figure to identify the failing component.

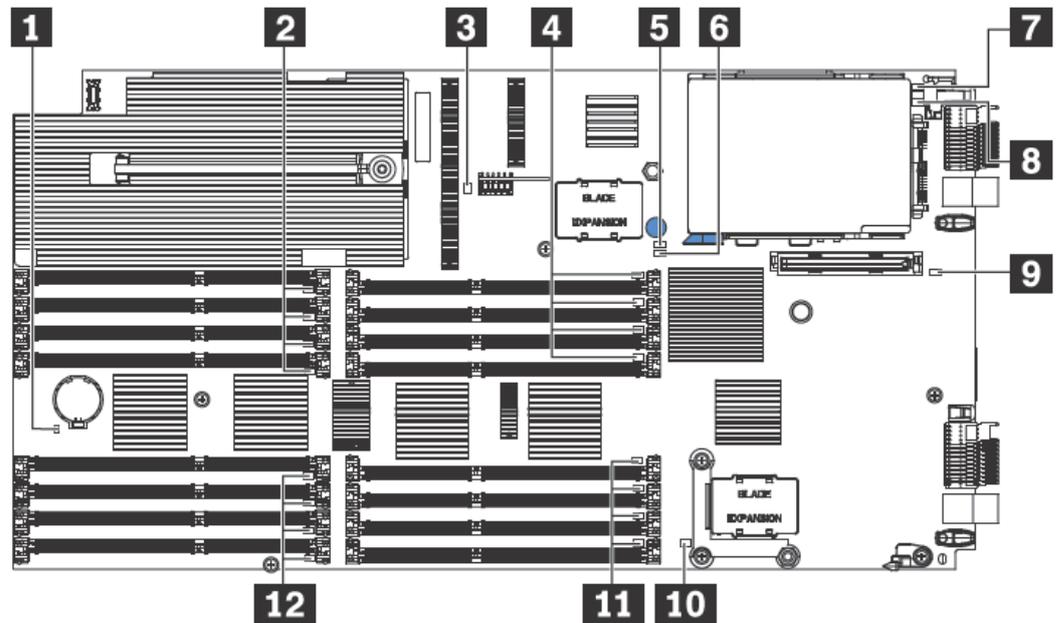


Figure 2-4. System-board LEDs

Callout	System-board LEDs
1	3V lithium battery LED.
2	DIMM 1-4 LEDs.
3	Management card LED.
4	DIMM 9-12 LEDs.
5	Light path power LED.
6	System board LED.
7	HDD LED (Px-C18-D1).
8	Interposer LED (Px-C18).
9	CIOv (1Xe) expansion card connector LED (Px-C19).
10	High Speed (CFFh) expansion card connector LED (Px-C20).
11	DIMM 13-16 LEDs.
12	DIMM 5-8 LEDs.

Table 2-2. System-board LEDs locations

Chapter 3. Installing and removing options

Install or remove hardware options, such as memory modules or input/output expansion cards. Some installation procedures require you to remove an installed option.

3.1 Installation guidelines

Follow these guidelines to remove and replace blade server components.

- Read the safety information in *Safety* on page vii and the guidelines in *Handling static-sensitive devices* on page 20. This information will help you work safely.
- When you install a new blade server, download and apply the most recent firmware updates.

Download and install updated device drivers and the Escala BL2-700 blade server firmware. Go to the Bull Support site (<http://www.bull.com/support/>) to download the updates.

- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- Back up all important data before you make changes to disk drives.
- Before you remove a hot-swap blade server from the Bull Blade Chassis - Enterprise, you must shut down the operating system and turn off the blade server. You do not have to shut down the Bull Blade Chassis - Enterprise itself.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the blade server, open or close a latch, and so on.
- Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped, which means that if the blade server and operating system support hot-swap capability, you can remove or install the component while the blade server is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- When you are finished working on the blade server, reinstall all safety shields, guards, labels, and ground wires.

3.1.1 System reliability guidelines

Follow these guidelines to help ensure proper cooling and system reliability.

- Verify that the ventilation holes on the blade server are not blocked.
- Verify that you are maintaining proper system cooling in the unit.
Do not operate the Bull Blade Chassis - Enterprise without a blade server, expansion unit, or filler blade installed in each blade bay. See the documentation for your Bull Blade Chassis - Enterprise for additional information.

- Verify that you have followed the reliability guidelines for the Bull Blade Chassis - Enterprise.
- Verify that the blade server battery is operational. If the battery becomes defective, replace it immediately, as described in the Problem Determination and Service Guide.

3.1.2 Handling static-sensitive devices



Attention:

Static electricity can damage the blade server and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of damage from electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an unpainted metal part of the Bull Blade Chassis - Enterprise or any unpainted metal surface on any other grounded rack component in the rack you are installing the device in for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the blade server without setting down the device. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on the blade server cover or on a metal surface.
- Take additional care when handling devices during cold weather. Cooling reduces indoor humidity and increases static electricity.

3.2 Removing the blade server from a Bull Blade Chassis - Enterprise

Remove the blade server from the Bull Blade Chassis - Enterprise to access options, connectors, and system-board indicators.

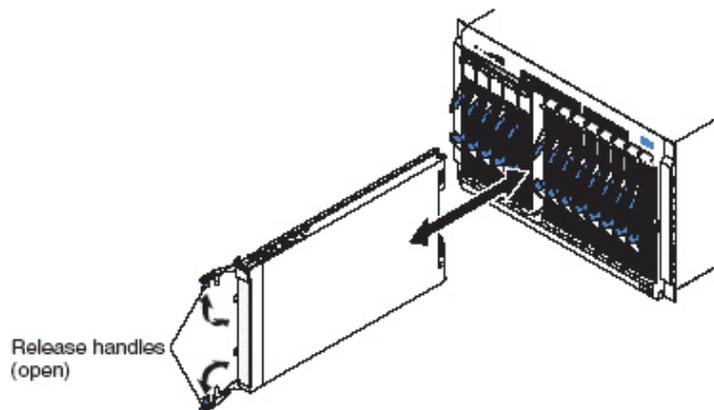


Figure 3-1. Removing the blade server from the Bull Blade Chassis - Enterprise



Attention:

- To maintain proper system cooling, do not operate the Bull Blade Chassis - Enterprise without a blade server, expansion unit, or blade filler installed in each blade bay.
- When you remove the blade server, note the bay number. Reinstalling a blade server into a different bay from the one where it was removed might have unintended consequences. Some configuration information and update options are established according to bay numbers. If you reinstall the blade server into a different bay, you might have to reconfigure the blade server.

Perform the following procedure to remove the blade server.

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. If the blade server is operating, shut down the operating system.
3. Press the power-control button (behind the control-panel door) to turn off the blade server. See *Turning off the blade server* on page 14.
4. Wait at least 30 seconds for the hard disk drive to stop spinning.
5. Open the two release handles as shown in the illustration. The blade server moves out of the bay approximately 0.6 cm (0.25 inch).
6. Pull the blade server out of the bay. Spring-loaded doors farther back in the bay move into place to cover the bay temporarily.
7. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
8. Place either a blade filler or another blade server in the bay within 1 minute. The recessed spring-loaded doors move out of the way as you insert the blade server or filler blade.

3.3 Removing the blade server cover

Remove the blade server from the chassis unit and press the blade server cover releases to open and remove the blade server cover.

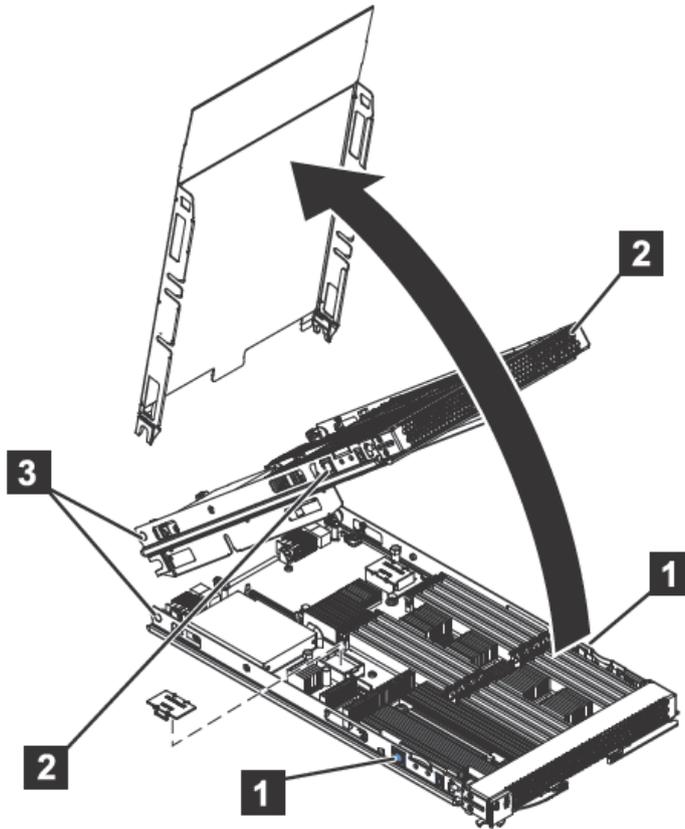


Figure 3-2. Removing the cover

Perform the following procedure to open and remove the blade server cover.

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
4. Press the blade-cover release (as shown by **1** for the base unit and by **2** for the expansion unit in Figure 3-2) on each side of the blade server, rotate the cover on the cover pins (**3**) and lift the cover open.
5. Lay the cover flat, or lift it from the cover pins on the blade server and store the cover for future use.

Statement 21:



CAUTION:
Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

3.4 Removing a drive

Remove the SAS hard disk drive or the solid state drive to install a new drive.

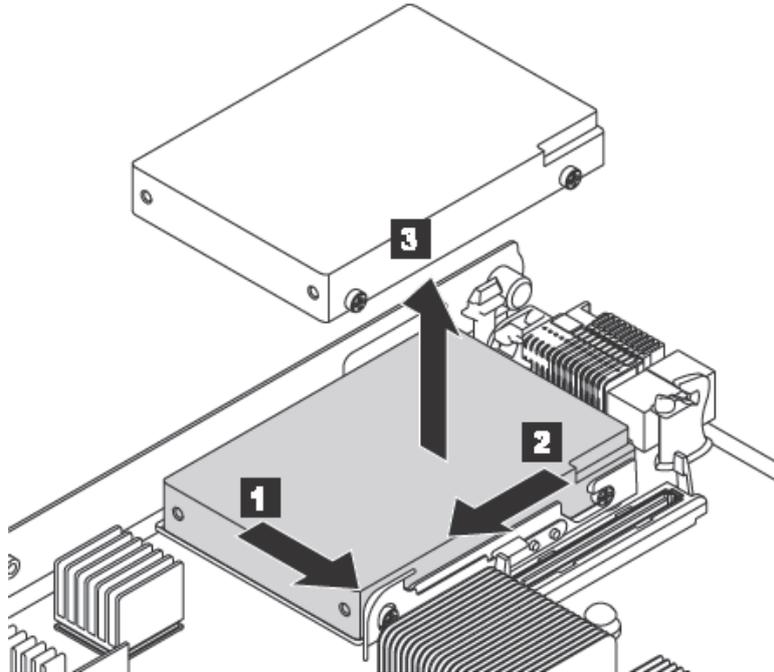


Figure 3-3. Removing a drive

Perform the following procedure to remove the SAS hard disk drive.

1. Back up the data from the drive to another storage device.
2. Read *Safety* on page vii and the *Installation guidelines* on page 19.
3. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
4. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
5. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
6. Remove the drive:
 - a. Pull and hold the blue release lever **1** at the front of the hard disk drive tray.
 - b. Slide the drive forward **2** to disengage the connector.
 - c. Lift the drive **3** out of the drive tray.

3.5 Installing a drive

You can install a hard disk drive or a solid state drive (SSD).

The following figure shows how to install the disk drive.

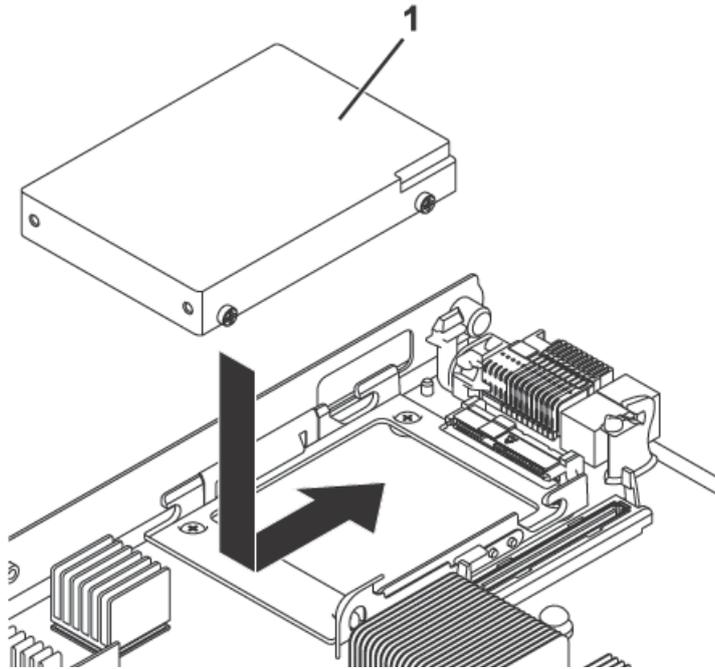


Figure 3-4. Installing a drive

All drive connectors are on the same bus. If the two drives are both SAS hard disk drives, you can use them to implement and manage a redundant array of independent disks (RAID) level-1 array. See *Configuring a RAID array* in Chapter 5 of the *Problem Diagnostics and Service Guide* for information about RAID configuration.

Perform the following procedure to install a SAS hard disk drive.

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
4. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
5. Locate the connector for the drive.
6. Place the drive **1** into the drive tray and push it toward the rear of the blade, into the connector until the drive moves past the lever at the front of the tray.



Attention:

Do not press on the top of the drive. Pressing the top might damage the drive.

7. Install and close the blade server cover. See *Installing and closing the blade server cover* on page 38.

Statement 21



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade server cover before installing the blade server.

8. Install the blade server into the Bull Blade Chassis - Enterprise unit. See *Installing the blade server in a Bull Blade Chassis - Enterprise* on page 39.

3.6 Removing a memory module

You can remove a very low profile (VLP) dual-inline memory module (DIMM).

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
4. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
5. Locate the DIMM connector that contains the DIMM that is to be replaced.

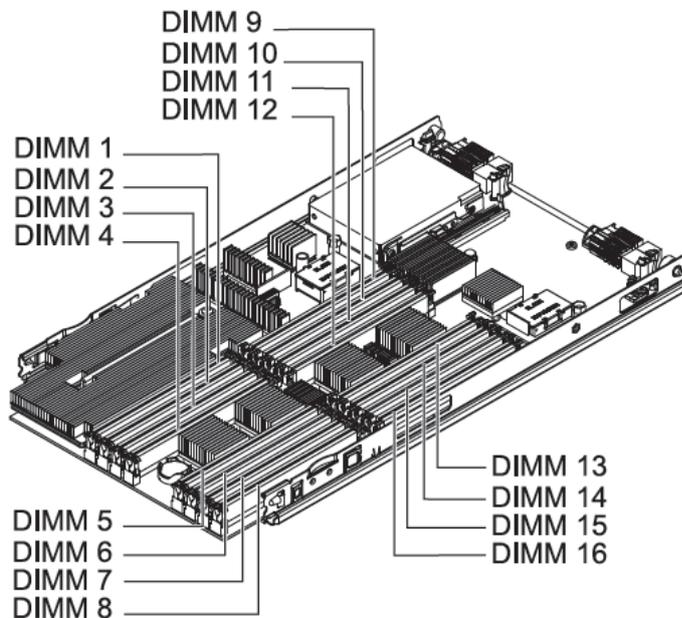


Figure 3-5. DIMM connectors



Attention:

To avoid breaking the DIMM retaining clips or damaging the DIMM connectors, handle the clips gently.

6. Carefully open the retaining clips on each end of the DIMM connector and remove the DIMM.
Note: Install a DIMM filler in any location where a DIMM is not present to avoid machine damage.
7. If you are instructed to return the DIMM, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

3.7 Installing a memory module

Install dual inline memory modules (DIMMs) in the blade server. The following table shows the sequence for installing DIMMs.

DIMM count	BL2-700 blade unit (P1) DIMM slots															
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
2	X		X													
4	X		X											X		X
6	X		X			X		X						X		X
8	X		X			X		X	X		X			X		X
10	X	X	X	X		X		X	X		X			X		X
12	X	X	X	X	X	X	X	X	X		X			X		X
14	X	X	X	X	X	X	X	X	X		X		X	X	X	X
16	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

Table 3-1. Allowable placement of DIMM modules

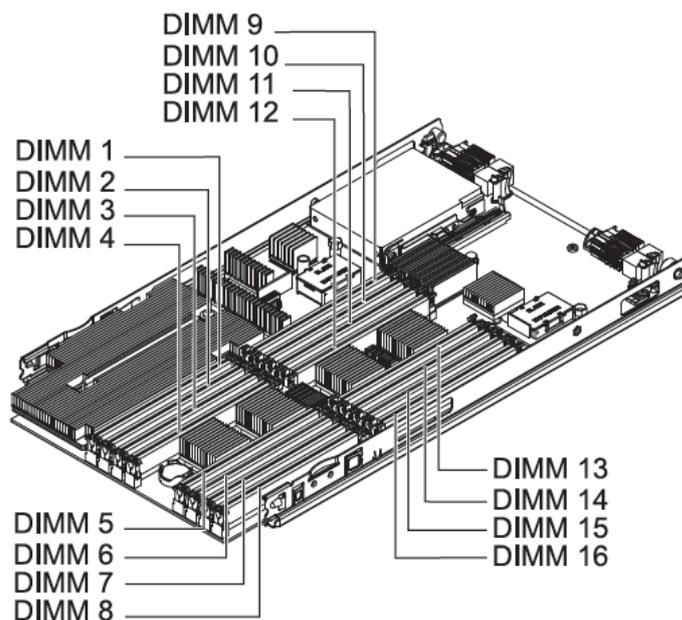


Figure 3-6. DIMM connectors

See *Supported DIMMs* on page 29 for additional information about the type of memory that is compatible with the blade server.

Perform the following procedure to install a DIMM.

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Read the documentation that comes with the DIMMs.

3. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
4. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
5. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
6. Locate the DIMM connectors on the system board. See the illustration in *System-board connectors* on page 15. Determine the connector into which you will install the DIMM. If you want to install a DIMM in DIMM 1-8 you must remove the bezel. See *Removing the bezel assembly* in Chapter 4 of the *Problem Determination and Service Guide*.
7. Touch the static-protective package that contains the part to any unpainted metal surface on the Bull Blade Chassis - Enterprise or any unpainted metal surface on any other grounded rack component; then remove the part from its package.
8. Verify that both of the connector retaining clips are in the fully open position.
9. Turn the DIMM so that the DIMM keys align correctly with the connector on the system board.



Attention:

To avoid breaking the DIMM retaining clips or damaging the DIMM connectors, handle the clips gently.

10. Insert the DIMM by pressing the DIMM along the guides into the connector. Verify that each retaining clip snaps into the closed position.



Important

If there is a gap between the DIMM and the retaining clips, the DIMM is not correctly installed. Open the retaining clips to remove and reinsert the DIMM. Install a DIMM filler in any location where a DIMM is not present to avoid machine damage.

11. Install and close the blade server cover. See *Installing and closing the blade server cover* on page 38. If you had to remove the bezel assembly to install the DIMM, see *Installing the bezel assembly* in Chapter 4 of the *Problem Determination and Service Guide*.

Statement 21



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade server cover before installing the blade server.

12. Install the blade server into the Bull Blade Chassis - Enterprise unit. See *Installing the blade server in a Bull Blade Chassis - Enterprise* on page 39.

3.8 Supported DIMMs

Each planar in the BL2-700 blade server contains eight very low profile (VLP) memory connectors for registered dual inline memory modules (RDIMMs). The maximum size for a single DIMM is 8 GB. The total memory capacity ranges for a BL2-700 from a minimum of 4 GB to a maximum of 64 GB.

See the Parts Listing in the Problem Determination and Service Guide for memory modules that you can order.

Memory module rules:

- Install DIMM fillers in unused DIMM slots for proper cooling.
- Install DIMMs in pairs (1 and 3, 6 and 8, 2 and 4, 5 and 7, 6 and 8, 9 and 11, 10 and 12, 13 and 15, 14 and 16).
- Both DIMMs in a pair must be the same size, speed, type, and technology. You can mix compatible DIMMs from different manufacturers.
- Each DIMM within a processor-support group (1-4 and 5-8) must be the same size and speed.
- Install only supported DIMMs.
- Installing or removing DIMMs changes the configuration of the blade server. After you install or remove a DIMM, the blade server is automatically reconfigured, and the new configuration information is stored.
- See *System-board connectors* on page 15 for DIMM connector locations.

Table 3-2 shows allowable placement of DIMM modules.

DIMM count	BL2-700 blade unit (P1) DIMM slots															
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
2	X		X													
4	X		X											X		X
6	X		X			X		X						X		X
8	X		X			X		X	X		X			X		X
10	X	X	X	X		X		X	X		X			X		X
12	X	X	X	X	X	X	X	X	X		X			X		X
14	X	X	X	X	X	X	X	X	X		X		X	X	X	X
16	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

Table 3-2. Memory module combinations

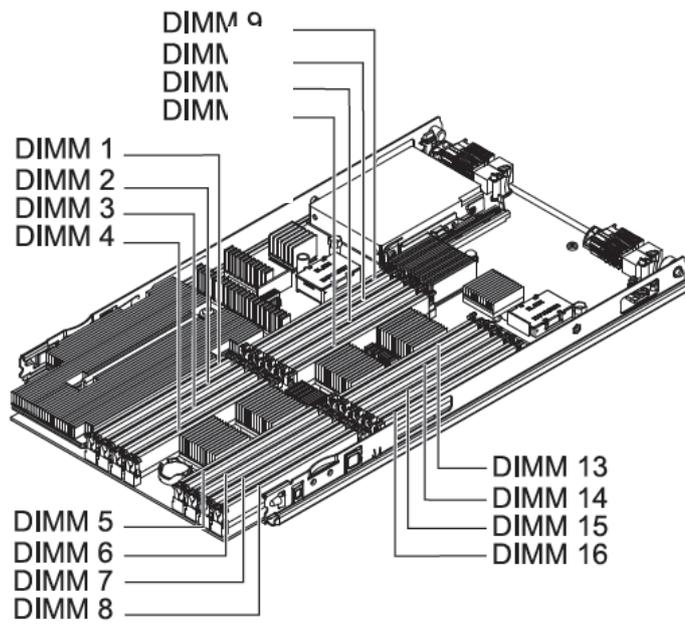


Figure 3-7. DIMM connectors

3.9 Removing and Installing an I/O expansion card

Add an I/O expansion card to the blade server to provide additional connections for communicating on a network.

The blade server supports various types of I/O expansion cards, including Gigabit Ethernet, Fibre Channel, and Myrinet expansion cards.

Verify that any expansion card that you are using is supported by the Escala BL2-700 blade server. For example, the following expansion cards are not supported by the Escala BL2-700 blade server:

- Blade SFF Gb Ethernet
- Cisco 1X InfiniBand
- Qlogic iSCSI TOE Expansion Card (LFF)
- Broadcom 1Gb Ethernet (CIOv)
- SAS 3Gb Expansion Card (CIOv)
- Emulex 4Gb Fibre Channel Expansion Card (CIOv)
- Qlogic 4Gb SFF Fibre Channel Expansion card (CIOv)

3.9.1 Removing a CIOv form-factor expansion card

You can remove a CIOv form-factor expansion card from the 1Xe connector.

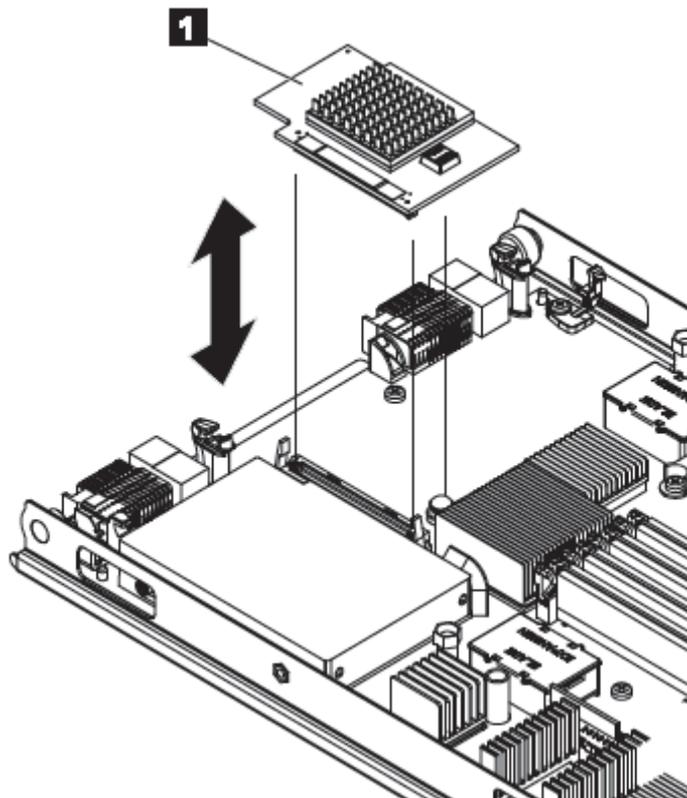


Figure 3-8. Removing a CIOv form factor expansion card from the 1Xe connector

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
4. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
5. Lift the expansion card **1** up away from the 1Xe connector and out of the blade server.
6. If you are instructed to return the expansion card, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

3.9.2 Installing a CIOv form-factor expansion card

Install a CIOv form-factor expansion card on the 1Xe connector to expand the I/O capabilities of the blade server.

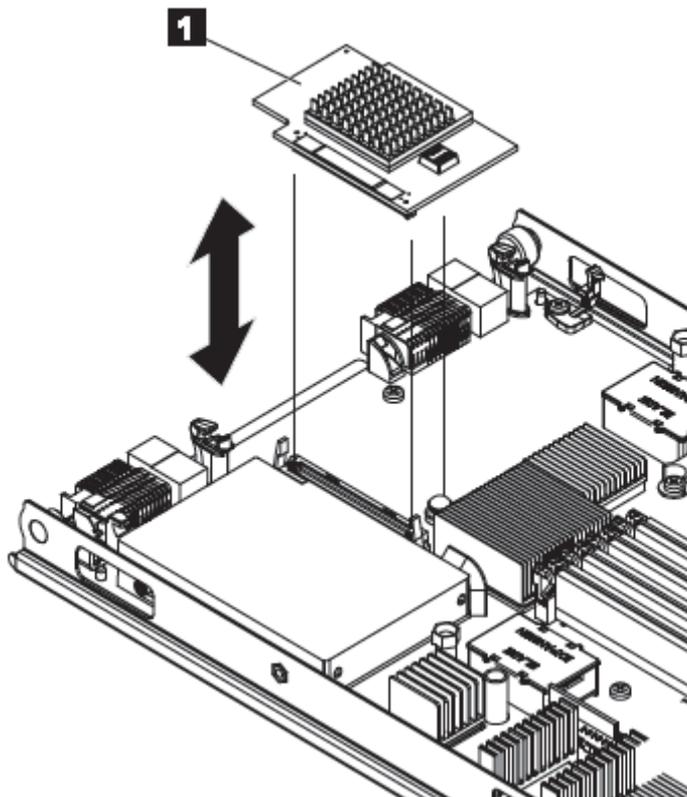


Figure 3-9. Installing a CIOv form-factor expansion card

Perform the following procedure to install a small-form-factor expansion card.

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
4. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
5. Touch the static-protective package that contains the part to any unpainted metal surface on the Bull Blade Chassis - Enterprise or any unpainted metal surface on any other grounded rack component; then remove the part from its package.
6. Orient the expansion card **1** over the system board.
7. Lower the card to the system board, aligning the connectors on the card with the 1Xe connector on the system board.
8. Install and close the blade server cover. See *Installing and closing the blade server cover* on page 38.

Statement 21



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade server cover before installing the blade server.

9. Install the blade server into the Bull Blade Chassis - Enterprise unit. See *Installing the blade server in a Bull Blade Chassis - Enterprise* on page 39.
10. Use the documentation that comes with the expansion card to install device drivers and to perform any configuration that the expansion card requires.

3.9.3 Removing a CFFh combination-form-factor expansion card

Complete this procedure to remove a combination-form-factor expansion card.

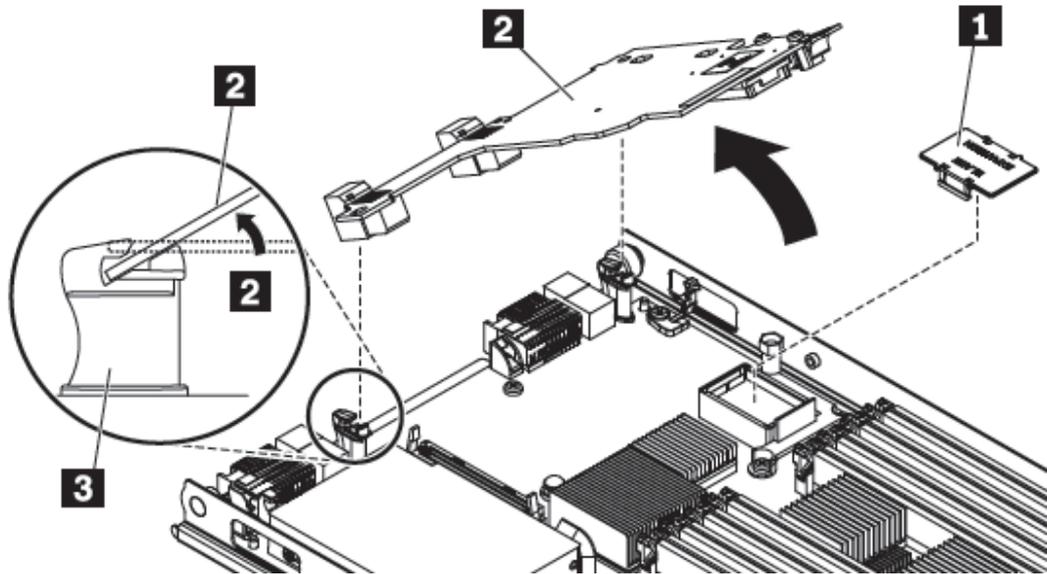


Figure 3-10. Removing a combination-form-factor expansion card

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
3. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
4. Remove the horizontal (CFFh) CFFe expansion card **2**.
 - a. Pull up on the camming lever to disengage the card from the high-speed PCI-Express connector.
 - b. Gently pivot the card out of the expansion card connector.
 - c. Slide the card out of the raised expansion card standoff **3** on the system board and lift the card out of the blade server.
 - d. Optional: Reattach the plastic cover **1** for the PCI-Express connector, if it is available.
5. If you are instructed to return the expansion card, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

3.9.4 Installing a CFFh combination-form-factor expansion card

Install a combination-form-factor expansion card to expand the I/O capabilities of the blade server.

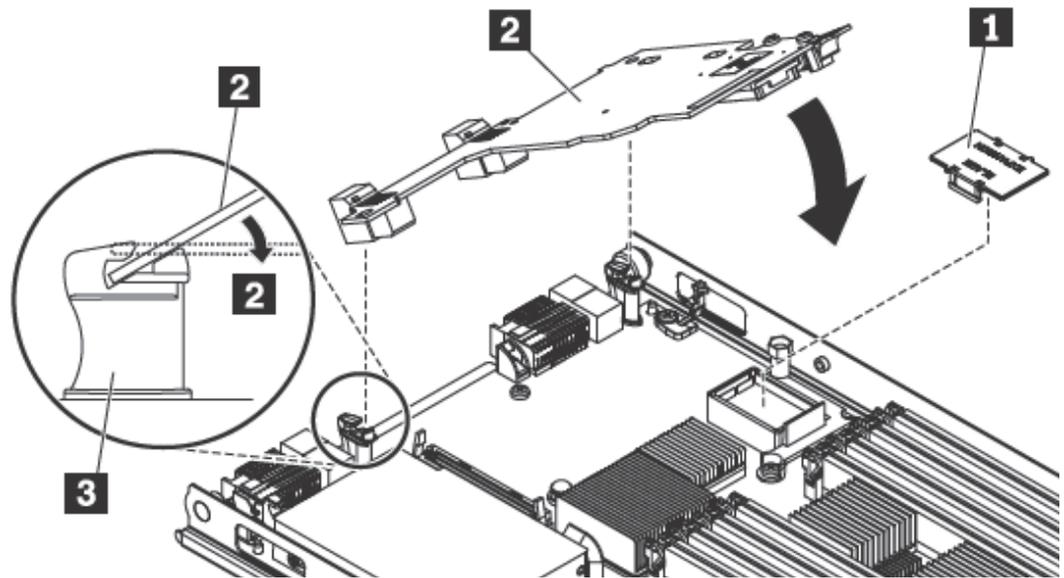


Figure 3-11. Installing a combination-form-factor expansion card

Perform the following procedure to install a combination-form-factor expansion card:

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Shut down the operating system, turn off the blade server, and remove the blade server from the Bull Blade Chassis - Enterprise. See *Removing the blade server from a Bull Blade Chassis - Enterprise* on page 21.
3. Carefully lay the blade server on a flat, static-protective surface, with the cover side up.
4. Open and remove the blade server cover. See *Removing the blade server cover* on page 22.
5. Remove the plastic cover for the PCI-Express (PCI-e) connector **1**.
6. Touch the static-protective package that contains the part to any unpainted metal surface on the Bull Blade Chassis - Enterprise unit or any unpainted metal surface on any other grounded rack component; then, remove the part from its package.
7. Install the expansion card **2**.
 - a. Slide the card into the expansion card standoff **3** on the system board.
 - b. Gently pivot the card down and attach it to the high speed PCI-Express connector.

8. Install and close the blade server cover. See *Installing and closing the blade server cover* on page 38.

Statement 21



CAUTION:

Hazardous energy is present when the blade server is connected to the power source. Always replace the blade server cover before installing the blade server.

9. Install the blade server into the Bull Blade Chassis - Enterprise unit. See *Installing the blade server in a Bull Blade Chassis - Enterprise* on page 39.
10. Use the documentation that comes with the expansion card to install device drivers and to perform any configuration that the expansion card requires.

3.10 Completing the installation

To complete the installation, you must install and close the blade server cover, install the blade server into the Bull Blade Chassis - Enterprise, and turn on the blade server.

1. Install and close the blade server cover. See *Installing and closing the blade server cover* on page 38.

Statement 21:



CAUTION:

Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

2. Install the blade server into the Bull Blade Chassis - Enterprise. See *Installing the blade server in a Bull Blade Chassis - Enterprise* on page 39.
3. Turn on the blade server, as described in *Turning on the blade server* on page 13.

Note If you have just connected the power cords of the Bull Blade Chassis - Enterprise to electrical outlets, you must wait until the power-on LED on the blade server flashes slowly before you press the power-control button.

4. If you installed an I/O expansion card, use the documentation that comes with the expansion card to install device drivers and to perform any configuration that the expansion card requires.
5. For certain optional devices, run the blade server SMS Utility program, as described in *Using the SMS utility* on page 46.

3.10.1 Installing and closing the blade server cover

Install and close the cover of the blade server before you insert the blade server into the Bull Blade Chassis - Enterprise. Do not attempt to override this important protection.

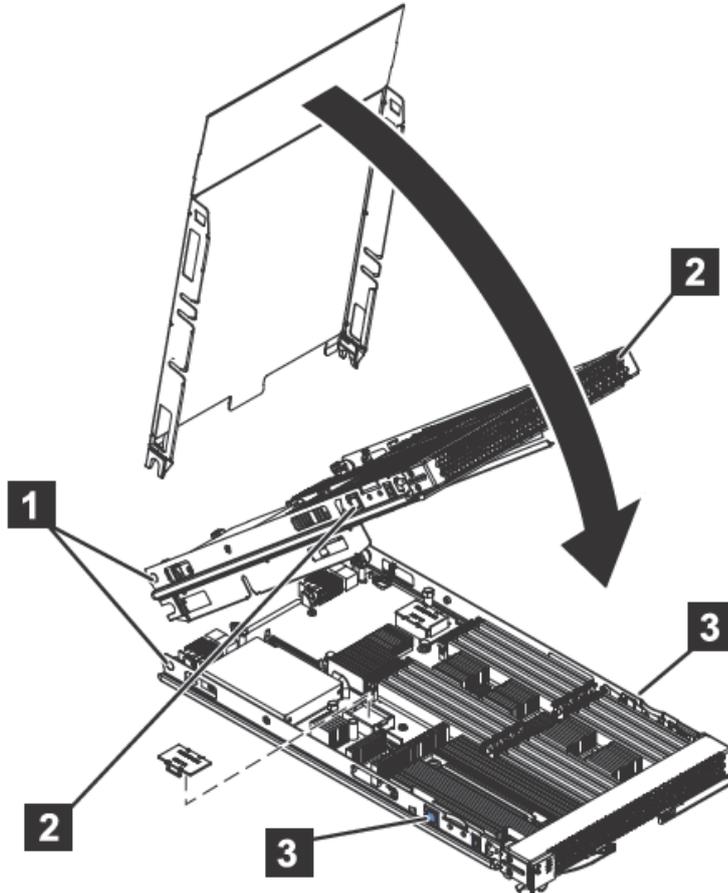


Figure 3-12. Installing the cover

Statement 21:



CAUTION:
Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

Perform the following procedure to replace and close the blade server cover.

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. Lower the cover so that the slots at the rear slide down onto the pins (**1**) at the rear of the blade server. Before you close the cover, verify that all components are installed and seated correctly and that you have not left loose tools or parts inside the blade server.
3. Pivot the cover to the closed position until the releases (as shown by **2** in the expansion unit and by **3** in the base unit) click into place in the cover.

4. Install the blade server into the Bull Blade Chassis - Enterprise. See *Installing the blade server in a Bull Blade Chassis - Enterprise* on page 39.

3.10.2 Installing the blade server in a Bull Blade Chassis - Enterprise

Install the blade server in a Bull Blade Chassis - Enterprise to use the blade server.

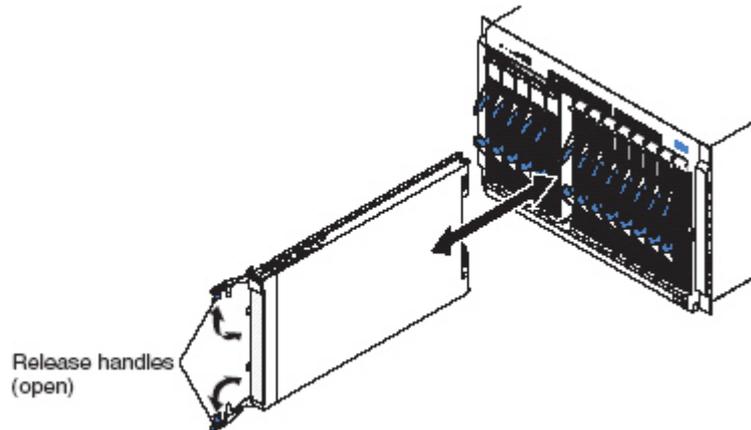


Figure 3-13. Installing the blade server in a Bull Blade Chassis - Enterprise

Statement 21:



CAUTION:

Hazardous energy is present when the blade is connected to the power source. Always replace the blade cover before installing the blade.

Perform the following procedure to install a blade server in a Bull Blade Chassis - Enterprise.

1. Read *Safety* on page vii and the *Installation guidelines* on page 19.
2. If you have not done so already, install any optional devices that you want, such as a SAS drive or memory modules.
3. Select the bay for the blade server.
 - See the documentation that comes with your Bull Blade Chassis - Enterprise to verify that the bay you choose is powered.
 - Ensure proper cooling, performance, and system reliability by installing a blade server, expansion unit, or blade filler in each blade bay.
 - Reinstall a blade server in the same blade bay to preserve some configuration information and update options that are established by blade bay. Reinstalling into a different blade bay can have unintended consequences, which might include reconfiguring the blade server.
4. Verify that the release handles on the blade server are in the open position (perpendicular to the blade server).

5. If you installed a filler blade or another blade server in the bay from which you removed the blade server, remove it from the bay.
6. Slide the blade server into the blade bay from which you removed it until the blade server stops.
The spring-loaded doors farther back in the bay that cover the bay opening move out of the way as you insert the blade server.
7. Push the release handles on the front of the blade server to close and lock them.
The discovery and initialization process can take up to three minutes to complete. The discovery and initialization process is complete when the green LED stops flashing rapidly and begins to flash slowly. At this point, you can power on the blade server.
8. Turn on the blade server. See *Turning on the blade server* on page 13.
9. Verify that the power-on LED on the blade server control panel is lit continuously. The continuous light indicates that the blade server is receiving power and is turned on.
10. Optional: Write identifying information on one of the user labels that come with the blade servers and place the label on the Bull Blade Chassis - Enterprise bezel.



Do not place the label on the blade server or in any way block the ventilation holes on the blade server. See the documentation that comes with your Bull Blade Chassis - Enterprise for information about label placement.

11. Use the SMS Utility program to configure the blade server. See *Using the SMS utility* on page 46.
12. Also use the management module to configure the blade server. See the documentation for the management module to understand the functions that the management module provides.

If you have changed the configuration of the blade server or if this is a different blade server than the one you removed, you must configure the blade server. You might also have to install the blade server operating system.

See Chapter 5, *Installing the operating system* on page 51.

3.11 Input/output connectors and devices

The input/output connectors that are available to the blade server are supplied by the Bull Blade Chassis - Enterprise.

See the documentation that comes with the Bull Blade Chassis - Enterprise for information about the input/output connectors.

The blade server has a media-tray select button on the control panel. See *Blade server control panel buttons and LEDs* on page 11 for information about this button and its function.

The Ethernet controllers on the blade server communicate with the network through the Ethernet-compatible I/O modules on the Bull Blade Chassis - Enterprise. Network signals to and from the blade server or any expansion cards are automatically routed to a same-network-interface I/O module through circuitry in the Bull Blade Chassis - Enterprise.

Chapter 4. Configuring the blade server

While the firmware is running POST and before the operating system starts, a POST menu with POST indicators is displayed. The POST indicators are the words Memory, Keyboard, Network, SCSI, and Speaker that are displayed as each component is tested. You can then select configuration utilities from the POST menu.

System management services (SMS)

Use the system management services (SMS) utility to view information about your system or partition and to perform tasks such as setting up remote IPL, changing self configuring SCSI device (SCSD) settings, and selecting boot options. The SMS utility can be used for AIX or Linux partitions. See *Using the SMS utility* on page 46 for more information.

Default boot list

Use this utility to initiate a system boot in service mode through the default service mode boot list. This mode attempts to boot from the first device of each type that is found in the list.

Note This is the preferred method of starting the stand-alone AIX diagnostics from CD.

Stored boot list

Use this utility to initiate a system boot in service mode, using the customized service mode boot list that was set up by AIX when AIX was first booted, or manually using the AIX service aids.

Open firmware prompt

This utility is for advanced users of the IEEE 1275 specifications only.

Management module

Use the management module to change the boot list, determine which firmware image to boot, and perform other configuration tasks.

4.1 Updating the firmware

Bull periodically makes firmware updates available for you to install on the blade server, the management module, or expansion cards in the blade server.



To avoid problems and to maintain proper system performance, always verify that the blade server BIOS, service processor, and diagnostic firmware levels are consistent for all blade servers within the Bull Blade Chassis - Enterprise. See *Verifying the system firmware levels* on page 45 for more information.

Plan to use a method of applying blade server firmware updates other than the management module. The Escala BL2-700 blade server enhanced service processor has a larger firmware image that makes it impractical to download and install over the RS-485 bus of the management module. Therefore, a firmware update for the blade server is not supported from the management module.

You can still use the other methods of performing firmware updates for the blade server:

- In-band operating system capabilities, such as the `update_flash` command for Linux and AIX
- The firmware update function of AIX in-band diagnostics
- The firmware update function of the stand-alone Diagnostics CD



Attention:

Before the installation of the new firmware to the Temporary side begins, the contents of the Temporary side are copied into the Permanent side.

After the firmware installation begins, the previous level of firmware on the Permanent side is no longer available.

Use the following procedure to install updated firmware.

1. Start the TEMP image, as described in *Starting the TEMP image* on page 45.
2. Download the Escala BL2-700 blade server firmware to `/tmp/fwupdate` directory.
3. Log on to the AIX or Linux system as root, or on the Virtual I/O Server/Integrated Virtual Manager alpha partition as `padmin`.
4. Type `ls /tmp/fwupdate` to identify the name of the firmware.
The result of the command lists any firmware updates that you downloaded to the directory, such as the following update, for example: `01EA3xx_yyy_zzz`
5. Install the firmware update with one of the following methods:
 - Install the firmware with the in-band diagnostics of your AIX system, as described in "Using the AIX diagnostics to install the server firmware update through AIX" in your AIX documentation.

- Install the firmware with the **update_flash** command on AIX:

```
cd /tmp/fwupdate
/usr/lpp/diagnostics/bin/update_flash -f 01EA3xx_yyy_zzz
```
- Install the firmware with the **update_flash** command on Linux:

```
cd /tmp/fwupdate
/usr/sbin/update_flash -f 01EA3xx_yyy_zzz
```
- Install the firmware with the **ldfware** command on Linux:

```
cd /tmp/fwupdate
ldfware -file 01EA3xx_yyy_zzz
```

Reference codes CA2799FD and CA2799FF are displayed alternately on the control panel during the server firmware installation process. The system automatically powers off and on when the installation is complete.

6. Verify that the update installed correctly, as described in *Verifying the system firmware levels* on page 45.

4.1.1 Starting the TEMP image

Start the TEMP image before you update the firmware.

Perform the following procedure to start the TEMP image.

1. Access the Chassis management module.
Click **Blade Tasks** → **Configuration** → **Boot Mode**.
2. Click the applicable Escala BL2-700 blade server in the list of blade servers in the Bull Blade Chassis - Enterprise.
3. Select **Temporary** to force the system to start from the TEMP image.
4. Restart the blade server.
5. Verify that the system starts from the TEMP image, as described in *Verifying the system firmware levels* below.

4.1.2 Verifying the system firmware levels

The diagnostics program displays the current system firmware levels for the TEMP and PERM images. This function also displays which image the blade server used to start up.

1. Start the diagnostics program.
See the Problem Determination and Service Guide for information about running the diagnostics program.
2. From the **Function Selection** menu, select **Task Selection** and press **Enter**.
3. From the **Tasks Selection List** menu, select **Update and Manage System Flash** and press **Enter**.

The **Update and Manage System Flash** menu is displayed. The top of the window displays the system firmware level for the PERM and the TEMP images and the image that the blade server used to start.

Note If the TEMP image level is more current than the PERM image, commit the TEMP image.
See the Problem Determination and Service Guide for information about committing the TEMP system firmware image.

4. When you have verified the firmware levels, press **F3** until the Diagnostic Operating Instructions window is displayed; then press **F3** again to exit the diagnostic program.

4.2 Using the SMS utility

Use the System Management Services (SMS) utility to perform a variety of configuration tasks on the Escala BL2-700 blade server.

4.2.1 Starting the SMS utility

Start the SMS utility to configure the blade server.

1. Turn on or restart the blade server, and establish an SOL session with it.
2. When the POST menu and indicators are displayed, press the 1 key after the word Keyboard is displayed and before the word Speaker is displayed.
3. Follow the instructions on the screen.

4.2.2 SMS utility menu choices

Select SMS tasks from the SMS utility main menu. Choices on the SMS utility main menu depend on the version of the firmware in the blade server. Some menu choices might differ slightly from these descriptions.

- **Select Language**
Select this choice to change the language that is used to display the SMS menus.
- **Setup Remote IPL (Initial Program Load)**
Select this choice to enable and set up the remote startup capability of the blade server or partition.
- **Change SCSD Settings**
Select this choice to view and change the addresses of the self configuring SCSI device (SCSD) controllers that are attached to the blade server.
- **Select Console**
Select this choice to select the console on which the SMS menus are displayed.
- **Select Boot Options**
Select this choice to view and set various options regarding the installation devices and boot devices.

Note If a device that you are trying to select (such as a USB CD drive in the Blade media tray) is not displayed in the Select Device Type menu, select List all Devices and select the device from that menu.

4.3 Creating a CE login

If the blade server is running an AIX operating system, you can create a customer engineer (CE) login to perform operating system commands that are required to service the system without being logged in as a root user.

The CE login must have a role of Run Diagnostics and be a primary group of System. This enables the CE login to perform the following tasks:

- Run the diagnostics, including the service aids, certify, and format.
- Run all the operating-system commands that are run by system group users.
- Configure and unconfigure devices that are not in use.

In addition, this login can have Shutdown Group enabled to allow use of the Update System Microcode service aid and the shutdown and reboot operations.

The recommended CE login user name is qserv.

4.4 Configuring the Gigabit Ethernet controllers

Two Ethernet controllers are integrated on the blade server system board. You must install a device driver to enable the blade server operating system to address the Ethernet controllers.

Each controller provides a 1000 Mbps full-duplex interface for connecting to one of the Ethernet-compatible I/O modules in I/O-module bays 1 and 2, which enables simultaneous transmission and reception of data on the Ethernet local area network (LAN).

The routing from an Ethernet controller to an I/O-module bay varies according to the blade server type, the Bull Blade Chassis - Enterprise, and the operating system that is installed. For example, each Ethernet controller on the Escala BL2-700 blade server system board is routed to a different I/O module in I/O module bay 1 or module bay 2 of the Bull Blade Chassis - Enterprise.

See *Blade server Ethernet controller enumeration* on page 49 for information about how to determine the routing from an Ethernet controller to an I/O-module bay for the blade server.

Note Other types of blade servers in the same Bull Blade Chassis - Enterprise might have different Ethernet controller routing. See the documentation for information.

You do not have to configure controllers for the blade server operating system. However, you must install a device driver for the blade server operating system to address the Ethernet controllers. For device drivers and information about configuring Ethernet controllers, see the Broadcom NetXtreme Gigabit Ethernet Software CD that comes with the blade server.

The Ethernet controllers in your blade server support failover, which provides automatic redundancy for the Ethernet controllers. Failover capabilities vary per Bull Blade Chassis - Enterprise.

Without failover, only one Ethernet controller can be connected from each server to each virtual LAN or subnet. With failover, you can configure more than one Ethernet controller from each server to attach to the same virtual LAN or subnet. Either one of the integrated Ethernet controllers can be configured as the primary Ethernet controller. If you have configured the controllers for failover and the primary link fails, the secondary controller takes over. When the primary link is restored, the Ethernet traffic switches back to the primary Ethernet controller. See the operating-system device-driver documentation for information about configuring for failover.



To support failover on the blade server Ethernet controllers, the Ethernet switch modules in the Bull Blade Chassis - Enterprise must have identical configurations.

4.5 Blade server Ethernet controller enumeration

The enumeration of the Ethernet controllers in a blade server is operating-system dependent. You can verify the Ethernet controller designations that a blade server uses through the operating-system settings.

The routing of an Ethernet controller to a particular I/O-module bay depends on the type of blade server. You can verify which Ethernet controller is routed to which I/O-module bay by using the following test:

1. Install only one Ethernet switch module or pass-thru module in I/O-module bay 1.
2. Make sure that the ports on the switch module or pass-thru module are enabled. Click **I/O Module Tasks** → **Admin/Power/Restart** in the management-module Web interface.
3. Enable only one of the Ethernet controllers on the blade server. Note the designation that the blade server operating system has for the controller.
4. Ping an external computer on the network that is connected to the switch module or pass-thru module. If you can ping the external computer, the Ethernet controller that you enabled is associated with the switch module or pass-thru module in I/O-module bay 1. The other Ethernet controller in the blade server is associated with the switch module or pass-thru module in I/O-module bay 2.

If you have installed an I/O expansion card in the blade server, communication from the expansion card should be routed to I/O-module bays 3 and 4, if these bays are supported by your Bull Blade Chassis - Enterprise. You can verify which controller on the card is routed to which I/O-module bay by performing the same test and using a controller on the expansion card and a compatible switch module or pass-thru module in I/O-module bay 3 or 4.

4.6 MAC addresses for host Ethernet adapters

Two integrated Ethernet controllers in the Escala BL2-700 blade server each provide a Host Ethernet Adapter (HEA) that, in turn, provides virtual logical host Ethernet adapters (LHEAs) to client logical partitions (LPARs). The Virtual I/O Server (VIOS) software uses LHEAs as if they were real physical adapters.

The logical HEAs in the Escala BL2-700 blade server bypass the need for further bridging from Virtual I/O Server, because the LHEAs connect directly to the integrated Ethernet controllers in the blade server, and from there to the I/O modules in the Bull Blade Chassis - Enterprise.

The Escala BL2-700 blade server uses two physical HEA ports and 14 logical HEA ports to share the two integrated physical Ethernet adapters on the blade server. The 14 logical HEA medium access control (MAC) addresses are in the same range as the two integrated Ethernet controllers (eth0 and eth1) and the two associated physical HEA ports on the blade server.

The MAC addresses of the two physical HEAs are displayed in the Chassis management module. The MAC address of the first integrated Ethernet controller (eth0) is listed on a label on the blade server. The label also lists the last MAC address. The following table shows the relative addressing scheme.

Node	Name in management module	Relation to the MAC that is listed on the Escala BL2-700 blade server label	Example
Integrated Ethernet controller eth0		Same as first MAC address	00:1A:64:44:0e:c4
Integrated Ethernet controller eth1		MAC + 1	00:1A:64:44:0e:c5
HEA port 0	MAC address 1	MAC + 2	00:1A:64:44:0e:c6
HEA port 1	MAC address 2	MAC + 3	00:1A:64:44:0e:c7
Logical HEA ports		MAC +4 to MAC +16	00:1A:64:44:0ec8 to 00:1A:64:44:0ed4
Logical HEA port		MAC +17 Same as last MAC address on the label	00:1A:64:44:0ec8 to 00:1A:64:44:0ed4

Table 4-1. MAC addressing scheme for physical and logical host Ethernet adapters

For more information about planning, deploying, and managing the use of host Ethernet adapters, see the Configuring section of the PowerVM Information Roadmap.

4.7 Updating IBM System Director

If you plan to use IBM System Director to manage the blade server, you must check for the latest applicable IBM System Director updates and interim fixes.

To install the IBM System Director updates and any other applicable updates and interim fixes, complete the following steps.

1. Check for the latest version of IBM System Director:
2. Install IBM System Director.
3. Download and install any applicable updates or interim fixes for the blade server.

Chapter 5. Installing the operating system

Before you install the operating system on the blade server, verify that the blade server is installed in the Bull Blade Chassis - Enterprise, the management-module firmware is at the latest available level, and the blade server is turned on.

If you are not using an unattended network-installation method to install your operating system, you must first provide a Serial over LAN (SOL) connection to the blade server to install your operating system. If you have not already done so, configure the SOL feature on the blade server to establish a SOL connection, enable the SOL feature, and start an SOL session. For information about SOL commands, see the documentation for your operating system.



- If you plan to install the operating system through the Ethernet network, you must install and configure a second Ethernet switch module into the applicable I/O-module bay of the Bull Blade Chassis - Enterprise. For additional information, see:
 - *Configuring the Gigabit Ethernet controllers* on page 48.
 - *Blade server Ethernet controller enumeration* on page 49.
 - The documentation that comes with the Ethernet switch module that you are using.
 - After you install the operating system on the blade server, you must install any service packs or update packages that come with the operating system. For additional information, see the instructions that come with your operating-system documentation and the service packs or update packages.
 - The blade server has no external USB ports, but communicates with and uses the removable-media drives and USB ports that are in the media tray of the Bull Blade Chassis - Enterprise.
 - The operating system in the blade server must provide USB support for the blade server to recognize and use the removable-media drives in the Bull Blade Chassis - Enterprise. The Bull Blade Chassis - Enterprise uses USB for internal communication with these devices.
 - For the Escala BL2-700 blade server, if you plan to install an Ethernet expansion card, first install the operating system to enable the onboard ports to be recognized and configured before the ports on the expansion card. If you install the Ethernet expansion card before you install the operating system, the expansion card ports will be assigned before the onboard ports.
-

5.1 Locating the installation instructions

You can order the PS700 blade server with Virtual I/O Server, AIX, or IBM i already installed. If you did not, you can install AIX, Linux, or Virtual I/O Server as a native operating system. After installing Virtual I/O Server, you can install AIX, Linux, or IBM i operating system (formerly known as i5/OS) as a client operating system in a logical partition (LPAR).

After you configure the blade server hardware, go to the operating-system documentation for the latest operating-system installation instructions. See the following operating system descriptions for more information:

Installing Virtual I/O Server

See the Installing section of the *PowerVM Information Roadmap*.

If you did not order the Escala BL2-700 blade server with the Virtual I/O Server software installed, you can use the Virtual I/O Server DVD in the product package to install Virtual I/O Server and set up a virtual environment that supports client operating systems in logical partitions (LPARs). You can then install any of the following supported operating systems as a client in an LPAR.

The order of installation of Virtual I/O Server and the operating systems is important. You can update the firmware first with the stand-alone Diagnostics CD, but you must install the Virtual I/O Server software before you install any other software. The Virtual I/O Server software creates the Integrated Virtual Manager (IVM) administrator console and the first logical partition, which Virtual I/O Server and Integrated Virtual Manager occupy.

After you install Virtual I/O Server, you can use Integrated Virtual Manager and its Micro-Partitioning™ function to create client partitions for client operating systems.

Installing Linux

You can install a Linux operating system by following the installation instructions on the Bull Support Web site: <http://www.bull.com/support/>.

Installing IBM i

You can install the IBM i operating system in a client partition of the Virtual I/O Server. You can install the IBM i operating system by following the installation instructions on the Bull Support Web site: <http://www.bull.com/support/>.

Installing AIX

You can download the current installation instructions for AIX from the Bull Support Web site: <http://www.bull.com/support/>. Then use the instructions to install the operating system.

Note After you install AIX from CD or DVD, using the keyboard and video interface, run the change console command and restart the blade server to switch the AIX console to an SOL connection. (The command does not affect the console that is used by partition firmware.) You can use the following commands:

```
chcons /dev/vty0
shutdown -Fr
```

- Notes**
- Some optional devices have device drivers that you must install. See the documentation that comes with the devices for information about installing any required device drivers.
 - You can use the following programs for remote deployment:
 - For AIX, Red Hat Linux, or SUSE Linux operating-system deployments, you can use Cluster Systems Management (CSM).
 - For AIX operating-system deployments, you can use Network Installation Manager (NIM). See your AIX operating-system documentation for additional information.
 - For SUSE Linux operating-system deployments, you can use the AutoYast utility program from Novell, Inc.
-

After you install the operating system, install operating system updates; then, install any utilities that apply to your operating system. Instructions for installing these utilities are in the same documentation that describes how to install the operating system.

5.2 Installing service and productivity tools for Linux on POWER

Linux on POWER service and productivity tools include hardware diagnostic aids and productivity tools, and installation aids. The installation aids are provided in the Installation Toolkit for Linux on POWER, a set of tools that aids the installation of Linux on Bull servers with POWER architecture. You can also use the tools to update the Escala BL2-700 blade server firmware.

The hardware diagnostic aids and productivity tools are available as downloadable Red Hat Package Manager (RPM) files for Red Hat Enterprise Linux (RHEL) and SUSE Linux Enterprise Server (SLES). The Installation Toolkit for Linux on POWER is available as an ISO compact disc (CD) image, which you can use to create your own CD.

The hardware diagnostic aids and productivity tools are required for such hardware reliability, availability, and serviceability (RAS) functions as first-failure data-capture and error-log analysis. With the tools installed, problem determination and correction are greatly enhanced and the likelihood of an extended system outage is reduced.

For example, the **update_flash** command for installing system firmware updates can be performed only if the hardware diagnostic aids and productivity tools are installed.

Other tools modify various serviceability policies, manipulate system LEDs, update the bootlist, and capture extended error data to aid analysis of intermittent errors.

Other commands and a boot-time scanning script constitute a hardware inventory system. The **lsvpd** command provides vital product data (VPD) about hardware components.

The Error Log Analysis (ELA) tool provides automatic analysis and notification of errors that are reported by the platform firmware. ELA writes analyzed error data to `/var/log/platform` and to the `servicelog`. If a corrective action is required, a notification event sends the event to registered tools and subscribed users.

Install the LINUX operating system before you download and install the hardware diagnostic aids and productivity tools for Linux on POWER. The Installation Toolkit for Linux on Power is provided as-is only.

Install the Virtual I/O Server (VIOS) and the Integrated Virtualization Manager (IVM) before you install your Linux operating system if you plan to have a virtual environment.

Chapter 6. Solving problems

Use the diagnostic tools that are available to help you solve some common problems that might occur while you are setting up the blade server.

If you install the blade server in the Bull Blade Chassis - Enterprise and the blade server does not start, perform the following actions:

- Make sure that the Bull Blade Chassis - Enterprise is correctly connected to a power source.
- Reseat the blade server in the Bull Blade Chassis - Enterprise, as described in *Installing the blade server in a Bull Blade Chassis - Enterprise* on page 39.
- If the power-on LED is flashing slowly, turn on the blade server, as described in *Turning on the blade server* on page 13.
- If you have just added a new optional device or component, make sure that it is correctly installed and compatible with the blade server and its components. If the device or component is not compatible, remove it from the blade server, reinstall the blade server in the Bull Blade Chassis - Enterprise, and then restart the blade server.

If the blade server does not start after you have performed the preceding actions, see the Problem Determination and Service Guide on the Bull Blade Resource DVD.

If you cannot see the AIX console after you install AIX locally by using the keyboard/video select button and local media, run the change console command and restart the blade server to switch the AIX console to a SOL connection:

```
chcons /dev/vty0  
shutdown -Fr
```

The commands do not affect the console that is used by partition firmware.

The following tools are available to help you diagnose and solve hardware-related problems:

- **Power-on self-test (POST) firmware checkpoints and error codes**
The firmware checkpoints are progress codes that your blade server writes to the management-module event log during POST.
See the Problem Determination and Service Guide for more information.
- **Firmware error codes and location codes**
For detailed descriptions of the firmware error codes, see the Problem Determination and Service Guide.
Some firmware error codes also include location codes. The location code information is required to identify the failing component. Check the event log in the management module to determine the location code information that corresponds to the firmware error code.
For additional information about location codes, see the Problem Determination and Service Guide.

- **Troubleshooting tables**
Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.
See the Problem Determination and Service Guide for your blade server.
- **Diagnostic utilities for the Linux operating system**
Diagnostic utilities for the Linux operating system are available.
- **Diagnostic utilities for the AIX operating system**
An AIX operating-system diagnostic CD, also known as the stand-alone Diagnostics CD, is available.
See the Problem Determination and Service Guide for instructions for using the diagnostic utilities.
- **Diagnostic utilities for other operating systems**
Other supported operating systems might have diagnostic tools that are available through the operating system. See your operating-system documentation for more information.
- **Light path diagnostics**
Use light path diagnostics LEDs on the system board to identify system errors. If the system-error LED on the system LED panel on the front or rear of the Bull Blade Chassis - Enterprise is lit, one or more error LEDs on the Bull Blade Chassis - Enterprise components also might be lit. These LEDs help identify the cause of the problem.

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- Notes**
- View the system event log in the Bull Blade Chassis - Enterprise management module.
 - Before you have the blade server serviced, verify that you provide a Serial over LAN (SOL) connection to the blade server. To do this, you must configure the SOL feature on the blade server and start a SOL session as described in the Blade Serial over LAN Setup Guide.
 - You can also configure the service processor IP address by using the management module, and set up a SOL connection to the service processor.
-

Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just more information about our products, Bull provides a wide variety of sources to assist you. This appendix indicates where to go for additional information about Bull and Bull products, what to do if you experience a problem with your Bull Blade system, and who to call for service if necessary.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system is turned on.
- Use the troubleshooting information in your system documentation, and use the diagnostic tools that come with your system.
- Go to <http://www.bull.com/support> and check for information to help you solve the problem.

You can solve many problems without outside assistance by following the troubleshooting procedures that are provided in your system and software documentation. Most systems, operating systems, and programs come with information that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, refer to the appropriate software documentation.

If you have not been able to solve the problem yourself, contact your Bull Support Representative.

Using the documentation

Information about your Bull Blade system and pre-installed software, if any, is available in the documentation that comes with your system. The documentation can include printed documents, online documents, readme files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. Bull maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to <http://www.bull.com/support> and select your system.

Appendix B. Notices

Important Notes

Processor speeds indicate the internal clock speed of the microprocessor; other factors also affect application performance.

CD or DVD drive speeds list the variable read rate. Actual speeds vary and are often less than the maximum possible.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity may vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard disk drive bays with the largest currently supported drives available from Bull.

Maximum memory may require replacement of the standard memory with an optional memory module.

Bull makes no representation or warranties regarding non-Bull products and services that are ServerProven®, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. These products are offered and warranted solely by third parties.

Bull makes no representations or warranties with respect to non-Bull products. Support (if any) for the non-Bull products is provided by the third party, not Bull.

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

Product recycling and disposal

This unit must be recycled or discarded according to applicable local and national regulations. Bull encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed.



Notice:

This mark applies only to countries within the European Union (EU) and Norway.

This appliance is labeled in accordance with European Directive 2002/96/EC concerning waste electrical and electronic equipment (WEEE). The Directive determines the framework for the return and recycling of used appliances as applicable throughout the European Union. This label is applied to various products to indicate that the product is not to be thrown away, but rather reclaimed upon end of life per this Directive.

注意: このマークは EU 諸国およびノルウェーにおいてのみ適用されます。

この機器には、EU 諸国に対する廃電気電子機器指令 2002/96/EC(WEEE) のラベルが貼られています。この指令は、EU 諸国に適用する使用済み機器の回収とリサイクルの骨子を定めています。このラベルは、使用済みになった時に指令に従って適正な処理をする必要があることを知らせるために種々の製品に貼られています。

Remarque:

Cette marque s'applique uniquement aux pays de l'Union Européenne et à la Norvège.

L'étiquette du système respecte la Directive européenne 2002/96/EC en matière de Déchets des Equipements Electriques et Electroniques (DEEE), qui détermine les dispositions de retour et de recyclage applicables aux systèmes utilisés à travers l'Union européenne. Conformément à la directive, ladite étiquette précise que le produit sur lequel elle est apposée ne doit pas être jeté mais être récupéré en fin de vie.

In accordance with the European WEEE Directive, electrical and electronic equipment (EEE) is to be collected separately and to be reused, recycled, or recovered at end of life. Users of EEE with the WEEE marking per Annex IV of the WEEE Directive, as shown above, must not dispose of end of life EEE as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and recovery of WEEE. Customer participation is important to minimize any potential effects of EEE on the environment and human health due to the potential presence of hazardous substances in EEE. For proper collection and treatment, contact your local Bull representative.

Electronic emission notices

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Bull is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

United Kingdom telecommunications safety requirement

Notice to Customers

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. Bull cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-Bull option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Taiwanese Class A warning statement

警告使用者：
這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

Chinese Class A warning statement

声 明
此为 A 级产品。在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对其干扰采取切实可行的措施。

Japanese Voluntary Control Council for Interference (VCCI) statement

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づきクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

BULL CEDOC
357 AVENUE PATTON
B.P.20845
49008 ANGERS CEDEX 01
FRANCE

REFERENCE
86 A1 80FE 01