

	TITRE ET SUJET	REFERENCE	DATE	VERSION
	I3C Centre - Mode Opérateur	SNAP Info Collect Procedure_EN.pdf	19 Avril 2013	1

BULL INFRASTRUCTURE SERVICES & SUPPORT



AIX Operating System System configuration information – SNAP Procedure

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1. If VIOS case (Virtual I/O Server)

Log on 'padmin' (and enter the command `#oem_setup_env`), then run the snap command `#snap`

The resulting file named 'snap.pax.Z' has been created onto directory: /home/padmin.
Thanks to send it back to Bull Support.

2. If AIX server or AIX partition

Log yourself as 'root' user.

Run the commands:

```
#snap -r          (and answer 'yes' <-> deletion of former snap files generated)
#snap -ac
```

The resulting file named 'snap.pax.Z' has been created onto directory: tmp/ibmsupt.
Thanks to send it back to Bull Support.

CAUTION: in case of transfer (ex. FTP) between AIX/VIO and Windows Operating System, please set up the BINARY mode.

Never use automatic or ASCII mode.

3. Return of the snap file generated to Bull

You can use the Bull Upload Center using this link:

<http://support.bull.com/ols/product/system/aix/opensup/providingtestcases/>