



Dell System E-Support Tool

Version 3.2

Reportable Items for Windows

DSET 3.2 Reportable items for Windows®

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List of Reportable Items

746 reported items (varies by system)
100 log files collected

The reportable items have been divided into the four sections listed below. Each section corresponds to notable data categories viewable in the DSET graphical user interface (GUI).

Note: There are more unique data elements not listed here.

Note: This document also lists other configuration or log files that may be collected but are only viewable by navigating to the DSET report ZIP archive contents.

[System Items List](#)

264 unique items collected

[Storage Items List](#)

160 unique items
collected

[Software Items List](#)

298 unique items
collected

[Log Files List](#)

100 log files collected (if present)

[System Items List](#)

[Chassis](#)

- Index
- BMC Version
- DRAC 5 Version
- System Revision
- Component Health Status
- Chassis Name
- Host Name
- Baseboard Management Controller Version
- Primary Backplane Version
- Chassis Model
- Chassis Lock
- Chassis Service Tag
- Express Service Code
- Chassis Asset Tag
- SCSI Enclosure Model
- SCSI Enclosure Service Tag
- Individual Power Supply Elements
 - o Status
 - o Location
 - o Type
 - o Maximum Wattage
 - o Online Status
- Flash Chassis Identify LED state
- Flash Chassis Identify LED timeout value
- Action on Hung Operating System Detection
- System Reset Timer
- Shutdown Action Pending
- Thermal Protect Shutdown Severity

[BIOS](#)

BIOS Information

- Manufacturer
- Version
- Release Date
- Server Administrator BIOS Update Supported
- Server Administrator BIOS Last Update Date
- BIOS Setup
- Num Lock
- Diskette
- NIC1
- NIC 2
- USB
- IDE
- Operating System Watchdog Timer

DSET 3.2 Reportable items for Windows®

Primary SCSI
Boot Sequence
Serial Port 1
Serial Port 2
Speaker
Bezel Intrusion
RAID On Motherboard
RAID Channel A
RAID Channel B
TPM Security
AC Power Recovery
Console Redirection Failsafe Baud
Demand-Based Power Management
CPU HyperThreading Enabled
CPU Virtualization Enabled
Serial Communications
External Serial connector

Firmware

BMC (ESM) Version
SCSI Backplane Version
RAC Version
Hot-Plug Version
Dell Unified Server Configurator
DIAG
Drv
BIOS
iDRAC6
NIC cards firmware version(Broadcom or Intel cards)
Storage controller firmware version
Power Supply

BMC (Baseboard Management Controller for PowerEdge x800)

BMC Name IPMI
Version System
GUID Active
Sessions LAN
Enabled SOL
Enabled
IP Address/Subnet/Gateway
MAC Address
Product
Description
Version

Processor

Status
Core Count Connector
Name Processor
Manufacturer Processor
Family Processor
Version Maximum Speed
Current Speed
External Clock Speed
Processor Upgrade (Socket type)
State
Cache

- Size
- Type
- Location
- Write Policy
- Associativity
- Error Correction

Memory

Attributes of Memory Array(s)

Failover State
Redundancy Configuration
Location
Use
Installed Capacity
Maximum Capacity
Slots Available
Slots Used
ECC Type

Total of Memory Array(s)

Total Installed Capacity
Total Installed Capacity Available to the Operating System
Total Maximum Capacity

Information per Bank

Connector Name
Type
Size
Status
Type
Speed
Failures

PCI Devices

Slot ID (Location)
Adapter
Data Bus Width

PCI Device Detail

ID
Type
Slot Length
Speed
Category
Hot Plug Capable
Voltage Supply
Shared Slot
PC Card-16
Card Bus
Zoom Video
Modem Ring Resume
Power Management Enable (PME#) Signal
Adapter Manufacturer
Adapter Description
Adapter Data Bus Width
Adapter Speed

Fans/Temperature Probes/Voltage Probes, and Current Probes

Status
Probe Name
Reading
Minimum Warning Threshold
Maximum Warning Threshold
Minimum Failure Threshold
Maximum Failure Threshold

FRU Components

System Planar (Motherboard)
SCSI Backplane
PCI Tray/Riser Card
Microprocessor Tray
Memory Riser Card(s)
Control Panel
Power-Supply Dist. Board
Power Supplies
Memory DIMM Vendor Name Memory
DIMM Vendor Part Number Memory
DIMM Vendor Serial Number

System Logs

Hardware logs
Severity
Date and Time
Description
Raw SEL data

Network

Total Number of Network Cards
NIC Info
IP Address
Vendor
Description
Connection Status
Team Interfaces

Power Supplies

Redundancy Status
Location
Type
Maximum Wattage
Online Status

Ports (Serial, Parallel, and USB)

Port Type
External Name
Base I/O Addr
IRQ Lvl
Connector Type
Maximum Speed

Slots

PCI Bus Hierarchy
Slot ID (Physical Location)
PCI Device Description
PCI Type and Speed
PCI Data Bus Width
PCI Slot Length
Hot Plug Capable
Power Management Enabled

Removable Flash Media

Attribute
Value

Remote Access Controller

Firmware Version/Build Date
IPv4 Address
IPv4 Gateway
IPv4 Netmask
IPv6 Address
IPv6 Gateway
IPv6 Netmask
MAC Address
RAC Datetime
Recovery Settings
Heartbeat Timeout
Battery Type/Status
Battery Charge Count
SNMP Trap Config
FW Version
FW Updated Date
HW Version
DHCP Enabled
Current DNS Server 1 & 2
DNS Server from DHCP
Registered DNS RAC Name
DNS Server RAC Name
Current DNS Domain
Recovery Action
Count Down Value
Initial Count Down Value Active
Sessions
Dedicated/Shared/Failover NIC
IPMI over LAN Enabled
Channel Privilege Level Limit
VLAN ID
VLAN Priority
Serial of LAN Enabled
SOL Baud Rate
Minimum SOL Privilege Required

Auto Recovery

Action on hung OS
System Reset Timer

Storage Items List

Adapters/Controllers

Name
State
Firmware Version
Minimum Required Firmware Version
Driver Version
Minimum Required Driver Version
Number of Channels
Alarm State
SCSI Initiator ID
Rebuild Rate
BGI Rate
Check consistency Rate
Reconstruct Rate
Abort Check Consistency on Error
Allow Revertible Hot Spare and Replace Member
Load Balance
Auto Replace Member on Predictive Failure
Security Capable
Security Key Present
Cache Memory Size
Patrol Read Mode
Patrol Read State
Patrol Read Rate
Patrol Read IterationsSpin Dwon Unconfigured Drives
Spin Down Hot Spares
Time Interval for Spin Down

Channel

Name
State
Type (RAID/SCSI/SAS)
Termination
SCSI Rate

Array Physical Disks

Status
Name
State
Failure Predicted
Progress
Bus Protocol
Media
Capacity

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Used RAID Disk Space
Available RAID Disk Space
Hot Spare
Negotiated Speed
Capable Speed
Device Name
Port
ID
Dell Part Number (ePPID)
LUN
Vendor
Product ID
Revision
Serial Number
Manufacture Day
Manufacture Week
Manufacture Year
SAS Address
Free Space
Length

Virtual Disks/Containers

Status
Name
State
Size
Progress
Layout (RAID Method)
Device Name
Bus Protocol
Media
Read Policy
Write Policy
Cache Policy
Stripe Size
Disk Cache Policy

Physical Disks (Non-RAID)

Status
Disk Channel
SCSI ID
LUN
Drive Vendor/Product ID
Drive Firmware Rev
Drive Signature

Enclosure(s)

Name
State
Channel
Target ID
Configuration
Firmware Version
Service Tag
Asset Tag
Asset Name
Backplane Part Number
Split Bus Part Number
SCSI Rate
Enclosure Alarm

Enclosure Details

Enclosure Management Modules:

Status
Name
State
Part Number
Firmware Version
SCSI Rate

Fans:

Status
Name
State
Part Number
Speed

Power Supplies:

Name
State
Part Number

Temperature:

Status
Name
State
Reading
Minimum/Maximum Warning Threshold
Minimum/Maximum Critical Threshold

Batteries

Status
Name
State
Recharge Count
Max Recharge Count
Predicted Capacity Status
Learn State
Next Learn Time
Maximum Learn Delay
Learn Mode

Tape

Name
Status
Firmware
Device Descriptor
Device Location
Parent Location
Manufacturer
Serial Number
Model Number

Note: Other tape device specific information such as whether clean is required, power on hours etc.

IDE

Name
Status
Firmware
Device Descriptor
Description
Device location
Parent location
Manufacturer
Serial Number
Model Number
Asset Tag
Channels
CD/DVD/Floppy Drive Name
CD/DVD/Floppy Drive Firmware
CD/DVD/Floppy Drive Location on PCI Bus

SATA

Controller Status
Firmware
Device Location
Parent Location
Manufacturer
Channels
SATA Disk State SATA
Disk Capacity SATA
Disk Vendor ID SATA
Disk Product ID

Fibre Channel HBA

HBA name
HBA model
Firmware
Driver
Type
Vendor
HBA port
Logical device name (LUN)
Logical device capacity
LUN

Powerpath (Not Displayed in the GUI)

Powerpath version
All device configuration
Device registrations
Path info

RMSE (Not Displayed in the GUI)

SYMAPI version
Navisphere CLI version and location
Navisphere Flare release on Arrays
CLARiiON setup info

iSCSI

Initiator info
Targets list
Session

- Session ID
- Initiator Node Name
- Target Node Name
- Target Name

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- ISID
- TSID
- Connection Count
- Connections
 - Connection ID
 - Initiator Portal
 - Target Portal
 - CID
- Devices
 - Device Type
 - Device Number
 - Partition Number
 - Friendly Name
 - Device Description
 - Reported Mappings
 - Location
 - Initiator Name
 - Device Interface Name
 - Device Instance
- Portals
 - Portal Address and Socket
 - Symbolic Name
 - Port Number

[Software Items List](#)

[Operating System Environment Summary](#)

Operating System Name
Version
Other Operating System Description
Operating System Manufacturer
Activation Status
System Name
System Manufacturer
System Model
System Type
Processor
BIOS Version/Date
SMBIOS Version
Windows Directory
System Directory
Boot Device
Locale
Hardware Abstraction Layer
User Name
Time Zone
Total Physical Memory
Available Physical Memory
Total Virtual Memory

DSET 3.2 Reportable items for Windows®

Available Virtual Memory Page File Space Page File Operating System Installed Date
<u>Resources</u> IRQ Assignment (by OS) I/O Ranges* Memory Ranges DMA Devices* Assigned Device IRQ Conflicts Forced Hardware Settings
<u>Network Devices</u> Name Adapter Type Product Name Installed PNP Device ID Last Reset Index Service Name IP Address IP Enabled IP Subnet Default IP Gateway DHCP Enabled DHCP Server DHCP Lease Expires DHCP Lease Obtained DNS Server IP DNS Domain MAC Address Service Name I/O Port IRQ Channel Driver Path
<u>Storage Devices (by Operating System)</u> Drive Description File System Size Free Space Volume Name Volume Serial Number

DSET 3.2 Reportable items for Windows®

Partition Partition
Size Starting Offset
Drive Description
Drive Manufacturer
Drive Mode
Drive BytesPerSector
Drive MediaLoaded
Drive MediaType
Drive Partitions
Drive SCSIbus
Drive SCSILogicalUnit
Drive SCSIPort Drive
SCSITargetId Drive
SectorsPerTrack Drive
Size
Drive TotalCylinders
Drive TotalSectors
Drive TotalTracks
Drive TracksPerCylinder

Display

Name
Program
PNP Device ID
Adapter Type
Adapter Description
Adapter RAM
Installed Drivers
Driver Version
INF File
Color Planes
Color Table Entries
Resolution
Bits/Pixel

Startup List

Program
Command
UserName
Location

Modem

Manufacturer

USB Devices

Name
Device
PnP ID

Problem Devices (Operating System Identified)

Device Name
Error Code

Operating System Services

Display Name
Service Name
State
Start Mode
Service Type
Service Path
Error Control
Start Name

Tasks (Processes)

Name
ID
Memory Usage
VM Size
Paged Pool
NP Pool
Page Faults
CPU Time
Priority
Threads
Handles
Started
Path
GDI Objects
User Objects
IO Reads
IO Writes IO
Other Read
bytes Write
bytes Other
bytes

Environment Variables

Variable
Variable Value
Name
Value
User Name
System Variable

Drivers

Internal Name
Name
Company
Description
Version
Internal Name
Filename
Product
Status
Type

Modules (Registered DLLs)

Name
Version
File Size
File Date Time
Manufacturer
Source Path
DLL/EXE Path

Operating System Startup Items

Program
Command
Location
EXE/Registry Path
User Name

Installed Applications

Name
Version
Install
Location
Install Source
Publisher
URL Info About
Install date

Registry Items

HKCU\Software\Microsoft\Windows\CurrentVersion\Run
HKCU\Software\Microsoft\Windows\CurrentVersion\RunOnce
HKLM\SOFTWARE\DeI1
HKLM\SOFTWARE\DeI1 Computer Corporation
HKLM\SOFTWARE\American Megatrends Inc.
HKLM\SOFTWARE\Adaptec\RAIDController
HKLM\SOFTWARE\ComputerAssociates
HKLM\SOFTWARE\Storage Consolidation
HKLM\SOFTWARE\Cluster
HKLM\SOFTWARE\EMC
HKLM\SOFTWARE\InstalledOptions
HKLM\SOFTWARE\Intel\NIC
HKLM\SOFTWARE\Microsoft\Services For Unix
HKLM\SOFTWARE\Microsoft\Server For NFS
HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Run
HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\RunOnce
HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\RunOnceEx
HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\RunOnceEx
HKLM\SOFTWARE\Microsoft\Windows NT\CurrentVersion\HotFix
HKLM\SOFTWARE\Microsoft\MS Setup (ACME)
HKLM\SOFTWARE\VERITAS
HKLM\SYSTEM\CurrentControlSet\Control\HAL
HKLM\SYSTEM\CurrentControlSet\Services\Client for NFS
HKLM\SYSTEM\CurrentControlSet\Services\DNS
HKLM\SYSTEM\CurrentControlSet\Services\Mapsvcs
HKLM\SYSTEM\CurrentControlSet\Services\ql2200\Parameters
HKLM\SYSTEM\CurrentControlSet\Services\ql2x00_override\Parameters
HKLM\SYSTEM\CurrentControlSet\Services\qldirect\Parameters
HKLM\SYSTEM\CurrentControlSet\Services\qldirect_override\Parameters
HKLM\SYSTEM\CurrentControlSet\Services\SNMP\Parameters\ExtensionAgents
HKLM\SYSTEM\CurrentControlSet\Services\Tcpip
HKLM\SYSTEM\CurrentControlSet\Services\WLBS

Boot/Page Info

Boot.ini Settings
Pagefile

- o Path
- o Initial Size
- o Current Size
- o Max Size
- o Max Total Size

Kernel Dump

Dump Location
Minidump Location

Operating System Event Logs

System Log

- Type
- Source
- Date and Time
- Computer Name
- Event ID
- Message

Applications Log

- Type
- Source
- Date and Time
- Computer Name
- Event ID
- Message

Dr. Watson Log

- Dump settings
- Dump file location

Internet Explorer

Version
Name
Path
Integrated Browser
Build
Application Path
Language Active
Printer Cipher
Strength
Content Advisor
IEAK Install
Component Versions

OpenManage Components

OpenManage Suite Version
Name
Version

System Uptime

Current Operating System
Time Zone
Event
Comment
Shutdown/Boot Event Timestamp(s)
Current System Uptime
System Availability (%)
Total Uptime
Total Downtime
Total Reboots
Mean Time Between Reboots
Total Bluescreens
Total Application Failures

Log Files List

Logs Gathered by Script/Tools

Netstat -e & netstat -r
Adaptec Controller Logs (from firmware)
LSI Controller Logs (from firmware)

OpenManage Server Administrator Configurations

Alert Action
Alert Log
Cmdlog
Events
PE destinations
Platformevents
SNMP Events
PDK inventory.xml

RAC3/4 Logs

RACADM getsysinfo
RACADM getraclog
RACADM gettracelog

System Log

Systemconfig.xml firmware for LOM and Mezanine cards

IT Assitant 7/MSDE Configurations

DCDBMNG Agent
DCDBMNG Applog
DCDBMNG Device
DCDBMNG DeviceGroup
DCDBMNG DeviceGroupHierarchy
DCDBMNG DiscoveryConfiguration
DCDBMNG EventFilter
DCDBMNG EventFilterActionAssociation
DCDBMNG EventFilterCategoryAssociation
DCDBMNG EventFilterSourceAssociation
DCDBMNG EventStoredAction
DCDBMNG EventManager
DCDBMNG GlobalConfigurationView

EMC PowerPath

POWERMT version
POWERMT check_registration
POWERMT display
POWERMT paths
POWERMT options

Netstat

netstatinfo

StorageC

STORAGEEC stat
STORAGEEC showdl

Windows Clustering

CLUSTER . res
CLUSTER . res /priv
CLUSTER . netint
CLUSTER . /quorum

Windows (Only for Windows 2008)

Event Logs

ADSIDebug
Application
BitsClientAnalytic
BitsClientOperational
CAPI2Operational

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CFRClientOperational
CFIServerOperational
CodeIntegrityOperational
CodeIntegrityVerbose
COMAnalytic
CredentialRoaminOperational
DateTimeControlPanelAnalytic
DateTimeControlPanelOperation
DCLocatorDebug
DaagnosisPLADebug
DiagnosticNetworkingDebug
DiagnosticNetworkingOperational
DPSAnalytic
DPSDebug DPSOperational
DriverframeworksUserModeOperational
DxgkrnlDiagnostic
EFSDebug EndpointMapper
EventCollectorDebug
EventCollectorOperational
EventLogAnalytic
EventLogDebug
EventLogForwardpluginDebug
EventLogWMIProviderDebug
FileInfoMinifilterOperational
FirewallICPLDiagnostic
ForwardedEvents
ForwardingOperational
FunctionDiscoveryHostTracing
GroupPolicyOperational
HardwareEvents
HelpOperational
HttpServiceTrace
InternationalOperational
InternetExplorer
IPECSRVDiagnostic
KernelAcpiDiagnostic
KernelBootDiagnosticsDiagnostic
KernelPnDiagnostic
KernelPowerDiagnostic
KernelPrefetchDiagnostic
KernelProcessAnalytic
KernelProcessorPowerDiagnostic
KernelRegistryAnalytic
KernelWDIAAnalytic
KernelWDIDebug
KernelWDIOperational
KernelWHEA
KeyManagementService
LanguagePackAnalytic
LanguagePackSetupDebug

DSET 3.2 Reportable items for Windows®

LDAPClientDebug
MPCLNTDiagnostic
MPDRVDiagnostic
MPSSRVDiagnostic
MSDTDebug
MSDTOperational
MUIOperational
NetworkAccessProtectionOperational
Offlinefilesanalytic
OfflineFilesDebug
OfflineFilesOperational
OfflineFilesSyncLog
PerfHostAnalytic
PLAOperational
PowerCFGDiagnostic
PowerCPLDiagnostic
PrintSpoolerAuxAnalytic
PrintSpoolerCoreAnalytic
PrintSpoolerCoreDebug
QoSpacerDebug
ReliabilityAnalysisComponentmetrics
RPCDebug
RPCEEInfo
Security
SenseDebug
SecurWUSADebug
ServerManagerAnalytic
ServerManagerOperational
ServiceReportingApiDebug
ServicesDiagnostic
Setup ShellAuthUIDiagnostic
ShellAuthUIShutdownDiagnostic
ShellDefaultprogramsDiagnostic
Shellshwebsvc
System TaskSchedulerDebug
TaskSchedulerDiagnostic
TerminalDevicesPnDevicesAdmin
TerminalDevicesPnDevicesAnalytic
UACDiagnostic
WinlogonOperational
WinRMAAnalytic
WMIActivityTrace
WUSADebug

Logs Gathered With Log.ini

General Windows Logs

%SYSTEMROOT%\ntbtlog.txt
%SYSTEMROOT%\setupapi.log
%SYSTEMROOT%\setuperr.log
%SYSTEMROOT%\setuplog.txt

OMSA Configuration File

%DengPath%\ini*.ini
%DisneyPath%\ini*.ini
%DisneyPath%\log*.
%OMAPath%\ini*.ini
%SystemRoot%\dc*.log

OpenManage 3.x Installation Logs

%SystemDrive%\temp\ominstal.log
%SystemDrive%\temp\OMPROG
%SystemDrive%\temp\omstatus.log
%SystemDrive%\temp\DOMSA_SETUP.LOG
%SystemDrive%\temp\DOMSA_UNINSTALL.LOG
%SystemRoot%\ominstal.db
%SystemRoot%*.oil
%SystemDrive%\temp\denginst.log
%SystemDrive%\temp\isvcinst.log
%SystemDrive%\temp\omclean.log
%SystemDrive%\temp\rac3.log

Dell Update Package Logs

%SystemDrive%\Dell\UpdatePackage\log\support*. *

OpenManage Remote Install Logs

%SystemDrive%\dell\openmanage\netstart\oem\jboss\log\server.log
%SystemDrive%\dell\openmanage\netstart\KickStart\KSDebug.txt
%SystemDrive%\dell\openmanage\netstart\ddhcp\ddhcp.log
%SystemDrive%\dell\openmanage\netstart\ddhcp\DDHCP.cfg
%SystemDrive%\dell\openmanage\netstart\StaticIP.txt
%OMmainPath%\ns\log\nsapi.log

OpenManage 4.x Installation Logs

%OMlpath%\MgmtST*.log
%OMlpath%\SysMgmt*.log
%OMlpath%*prereq*.
%OMlpath%\msdeinstall.log

Dell Server Assistant CD Logs

%SystemDrive%\summary.htm
%SystemDrive%\unattend.txt
%SystemDrive%\txtsetup.oem
%SystemDrive%\Replication*.xml

Array Manager Logs

%AMpath%\VxSvc.log
%AMpath%\VxsvcAlert.Log

Online Diagnostics Logs

%SystemDrive%\dell\diagnostics\log*.xml
%SystemDrive%\dell\diagnostics\log*.log

IT Assistant Configuration and Logs

%ITasstPath%\configuration\dconfig.ini
%SystemDrive%\msde_*.log
%SystemDrive%*.dnetmon
%SystemDrive%*.dcappserver
%SystemRoot%\SQLHotFix*. *
%OMIpath%\Netfx.log
%OMIpath%\jsredistMSI.log
%OMIpath%\jsredistSetup.log
%SystemDrive%\temp\ITALog
%SystemDrive%\inetpub\mailroot\Queue*. *
%SystemDrive%\inetpub\mailroot\Drop*. *
%SystemDrive%\inetpub\mailroot\Pickup*. *
%DSETPath%\bin\ita\SQLtables*.txt
%ITasstPath%\bin*.exception
%SystemDrive%\temp\ITA*. *
%ITasstPath%\ITA_discovery_details.txt
%SystemDrive%*.connectionservice

Windows Cluster Logs

%SYSTEMROOT%\cluster*.log
%systemroot%\System32\Logfiles\Cluster\CICfgSrv.log
%systemroot%\Cluster\ChkDsk*. *

Dell System Update Utility Logs

%SystemDrive%\dell\suu\log\support*. *

NIC Teaming Configuration

Intel
Broadcom Teaming Config

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NAS

%systemroot%\system32*vds*.log
%systemroot%\system32\Storagemgmt_san.log
%systemroot%\system32\Storagemgmt.log
%systemroot%\DSIW.log

EMC

%systemdrive%\program files\emc\symapi\log\EMCVDSHardwareProvider.log
%systemdrive%\program files\emc\symapi\log\Hwprov.log
%systemdrive%\program files\emc\symapi\log\symapi*.log

MD1000

SES log in MD1000 EMM