

Document Title:	Error message during Promise Array Manager (PAM) installation
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Product Class:	Servers
Product and Version:	Server with Promise SATA Raid Controller

Symptoms / Facts

When you want to install the software Promise Array Manager with Expressbuilder CD, you receive an error message "Array driver is not installed".

Solution

You need to use the Promise CD, P/N: 8019160300 PROMISE CTRL SW&DOC CD V.1.1.2, to install this software.

Url : <http://support.bull.com/ols/product/platforms/ns/uline/common/drivers/g/8019160300>

See also (if applicable)

Document owner:	COE Servers
Applies to:	Server with EX4350, EX8350