

Globull Repairing Form "GRF"

version 1

This form must be filled and sent **mandatory** with the device to be repaired.

Send the device and this form, as soon as possible to:

BULL S.A.
Attn : Jacqueline QUERU
32, rue de Nid de Pie
S/S B5
49008 ANGERS – France

E-mail : **JACQUELINE.QUERU@BULL.NET**
 Fax : **+33 (0) 2 41 73 70 33**

Bull representative

Date :
 Name:.....
 Phone:.....
 E-mail (or fax) :

Customer Information

Name : →
 Address : →

 Phone..... →

Broken device information (at the rear side of the device)

Device model
 (Ex : TrustWay VPN)..... →
S/N (N° de série)
 (Example XAN-VP1-0168)..... →
Firmware Version required
 (else the current version will be installed)
 →
BULL Dossier N°
 (ex: WE0609S809) :..... →
RMA N°
This number is mandatory. It is provided by BULL
TrustWay support (Tel 08 20 08 20 00 or par Mail
srv.support-trustway@bull.net)..... →

Comments (failure description, ...):

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