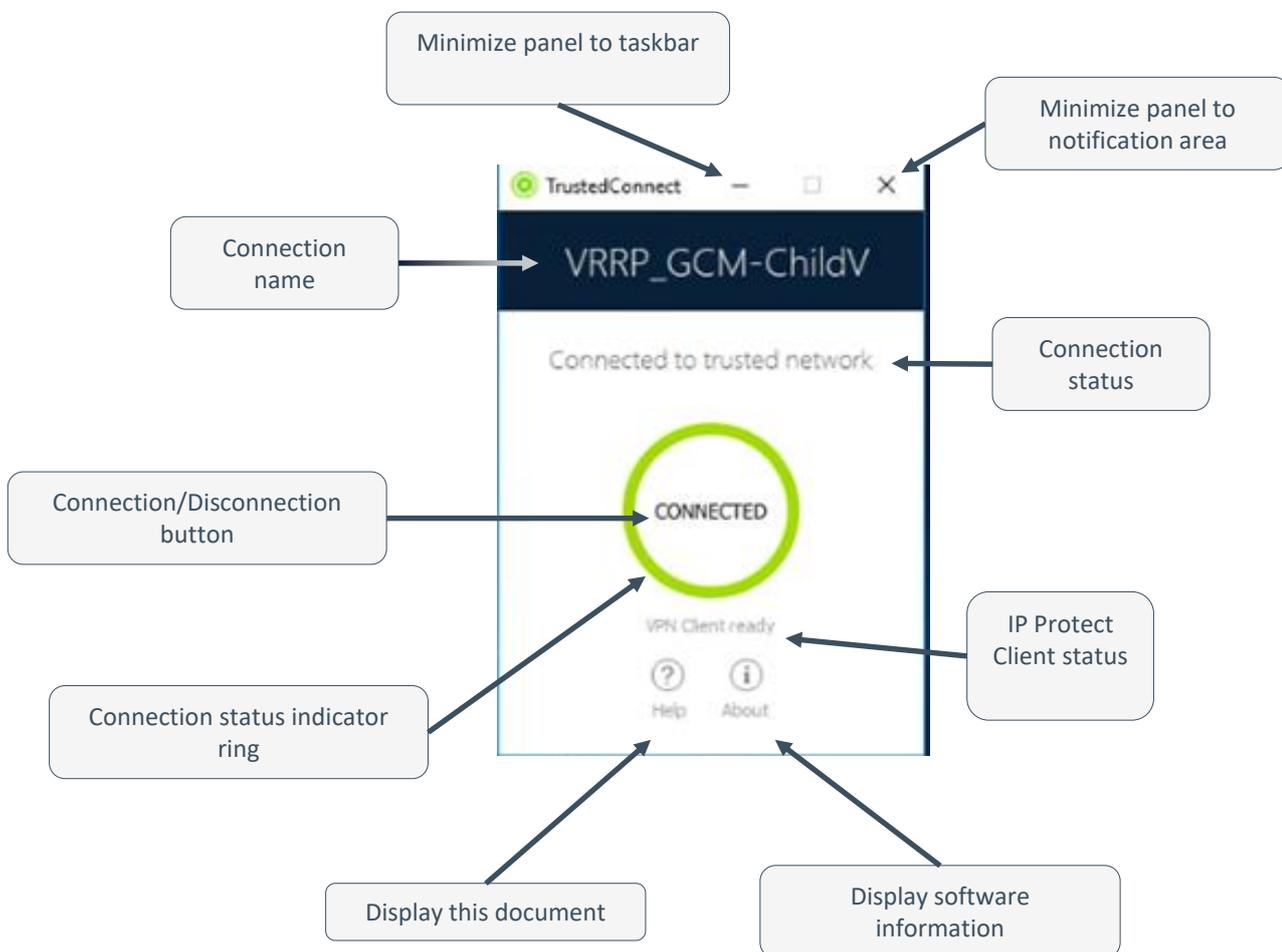


TrustedConnect Panel Quick reference guide

Presentation

The **TrustedConnect Panel** is a user view of IP Protect Client. It is intended to offer the user an optimal user experience, centered on the ease of establishing a secure connection.

This guide describes the panel interface and how to use it.



Start the software

The **TrustedConnect Panel** is launched automatically either before or after the opening of the Windows user session, depending on the configuration of the software made by the administrator.

On first start, the **TrustedConnect Panel** is displayed in the center of the screen. During subsequent uses, the **TrustedConnect Panel** memorizes the place where the user will have moved it.

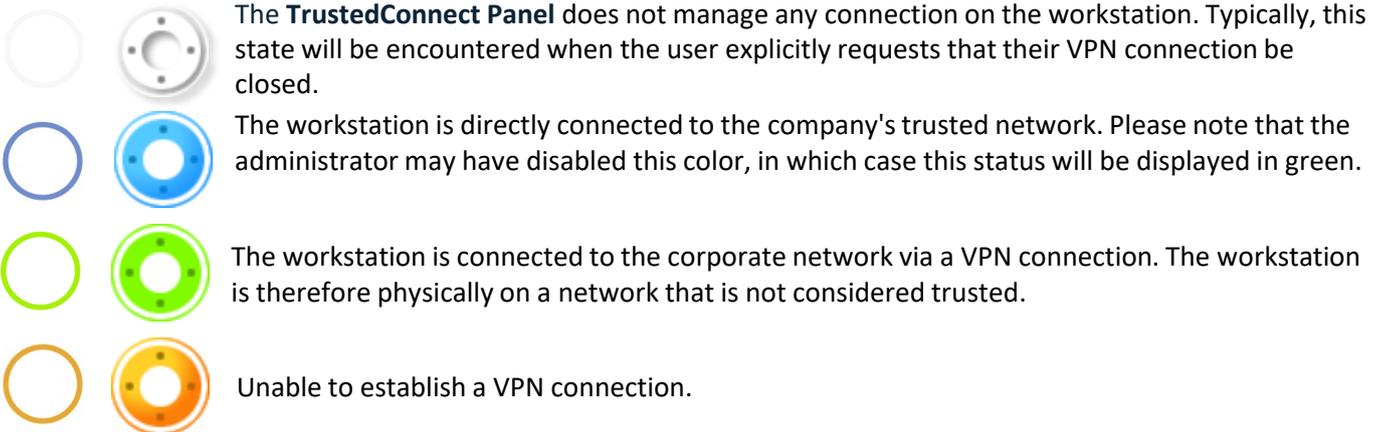
Main fonctionnalités

The **TrustedConnect Panel** allows you to permanently maintain a secure connection to the trusted network, thanks to the following two features:

- **TND (Trusted Network Detect)** : determines if the station is inside the trusted network based on DNS suffixes and beacon identification.
- **Always-On** : ensures that connection security is maintained whenever the network interface changes, for example, between Ethernet, Wi-Fi and 4G/5G.

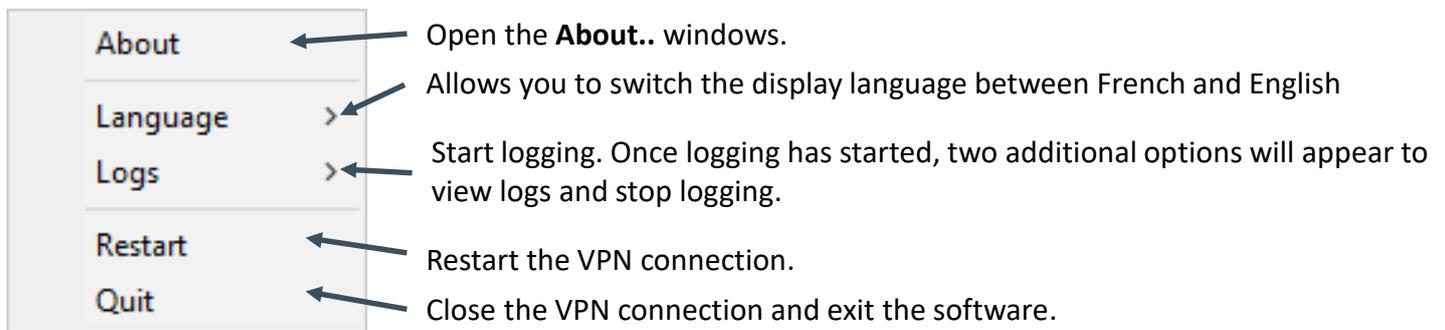
Color codes

The taskbar icon and connection status indicator ring may change to one of the following colors depending on the current status of the **TrustedConnect Panel** :



Contextual menu

A right click on the icon in the taskbar or in the notification area displays the contextual menu. It offers the following options :



Error cases



Major error cases are identified by an orange connection status indicator ring, an error code, and a short text describing the error.

Contact the network administrator to solve the problem. Depending on the error code indicated, it can provide indications or explanations of the problem encountered.

If the administrator asks you to provide logs, you can start logging and view logs from the context menu.