

GCOS 8 MARKETING FLASH n°13-001

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Thursday, March 21

GCOS 8 R&D Support Guideline

GCOS 8 R&D Support:

Customer problems are given a high business priority. Critical fixes for system aborts/hangs, data corruption, security breaches, & major customer application outages are fixed via Emergency Patches (EPs), General Emergency Corrections (GEC) or Site Specific Corrections (SSCs). Non-critical problems are fixed in a future GCOS8 release or PSP update. EPs, GECs, and corrections in a future release/update receive a full validation.

Supported Software Releases & Hardware Platforms:

| | |
|----------------------------------|---|
| SR5.2 thru 12/31/2007 on: | Jupiter1 (12-31-2006) Jupiter2 (06-30-2007) Olympus1 (06-30-2009) Olympus2 (06-30-2010) Olympus2B (06-30-2010) Helios 1.0/1.1 (12-31-2010) |
| SR6.0 thru 12/31/2009 on: | Olympus1 (06-30-2009) Olympus2 (06-30-2010) Olympus2B (06-30-2010) Helios 1.0/1.1 (12-31-2010) Helios 2.0 (12-31-2011) |
| SR6.1 thru 12/31/2011 on: | Olympus1 (06-30-2009) Olympus2 (06-30-2010) Olympus2B (06-30-2010) Helios 2.0 (12-31-2011) Helios 3.0 (06-30-2014) |
| SR7.0 thru 06-30-2016 on: | Helios 3.0 (06-30-2014) Helios 4.0 (06-30-2016) |
| SR8.0 thru TBD on: | Helios 4.0 (06-30-2016) Helios 5.0 (tbd) |

(mm-dd-yyyy) = Hardware Platform End Support Date

Support normally terminates when either:

- the Hardware Platform EOL is reached
- or
- 18 months after ES of new Software Release on that platform

Notes:

1. Full support of the "current" GCOS release terminates 18 months after the current+1 release goes ES (i.e., with the May 2006 ES of SR6.0 on Olympus platforms, SR5.2 full support on Olympus platforms terminates in December 2007).

2. PSP products released on a GCOS release, follow the GCOS release support guidelines.

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